

Sectigo Certificate App for ServiceNow

Integrate certificate management and IT policy control with the Sectigo Certificate App for ServiceNow

Many enterprises rely on ServiceNow to centrally manage workflows across all IT services, SecOps, and DevOps technologies in their environment. As certificates multiply across servers, devices, workloads, and non-human identities, and lifespans grow shorter, manual renewals can slow response and increase risk. Certificate issuance and management from any Certificate Authority (CA) should be automated, visible, and centrally governed by policy directly within your ServiceNow portal.



That's why IT teams need a certificate lifecycle management platform that can:

- ✓ Issue, revoke, replace, and renew certificates directly from the ServiceNow portal
- ✓ Automatically sync certificate inventory and status across systems
- ✓ Enforce approval policies for users and administrators within ServiceNow
- ✓ Gain centralized visibility and reporting across all assets and environments
- ✓ Integrate certificate workflows with incident, change, and other IT service management processes
- ✓ Automate certificate renewals and data synchronization for continuous compliance

Sectigo can help

The Sectigo Certificate App for ServiceNow lets IT teams manage large certificate inventories directly within the ServiceNow IT Service Management (ITSM) portal. It helps your team automate the full lifecycle for SSL, client, and device certificates, and ensure seamless operation across all devices and operating systems, making certificate management scalable, reliable, and effortless across your enterprise.

Leveraging Sectigo certificate app for ServiceNow enables your IT team to benefit from:

- **Sectigo Certificate App for ServiceNow includes two components:** Sectigo Certificate App — connector and Sectigo Certificate App — Spoke, which can be downloaded directly from the ServiceNow store.
- **Scalable certificate issuance**
Issue SSL, client, and device certificates at scale, whether tens, hundreds, or thousands across web servers, load balancers, and other devices.
- **End-to-end lifecycle management**
Handle issuance, revocation, replacement, and renewal for certificates linked to assets or devices in the ServiceNow Configuration Management Database (CMDB).
- **Compliance with approval policies**
Enforce organizational policies with configurable permissions and approval processes for administrators and users, leveraging existing organizational roles.
- **ServiceNow flow designer support**
Sectigo Certificate App – Spoke also supports additional custom configurations and certificate processes built with ServiceNow Flow Designer.
- **Automated certificate data import**
Synchronizes in real time with Sectigo Certificate Manager, importing certificate details, including type, organizations, users, roles and department for seamless configuration.
- **Automated renewals and notification**
Sectigo Certificate App – Connector automatically renews certificates and provides notifications of expiring certificates using configurable ServiceNow notification workflows.
- **Enhanced visibility and reporting**
Gain a centralized view of your entire certificate inventory within ServiceNow, with insights on status, expiration dates, configuration data, and assigned IT users.
- **Workflow integration**
Seamlessly connect certificate management with incident, change, and other ITSM processes to drive operational efficiency.



With Sectigo, you can enforce cryptographic strength, maintain compliance, and future-proof your business while minimizing costs. And with Sectigo Certificate App for ServiceNow, you can manage all SSL, client, and device certificates across your enterprise from within your ServiceNow portal, taking advantage of the IT workflow automation and management benefits of ServiceNow.

About Sectigo

Sectigo is a leading provider of Certificate Lifecycle Management (CLM), helping organizations secure human and machine identities while reducing the hidden risks of modern digital trust. As certificate volumes grow and lifespans shrink, unmanaged certificates are becoming a source of outages, compliance exposure, and operational disruption. Sectigo uses Orchestrated Automation to deliver Simplicity at Scale through its cloud native CLM platform, bringing visibility, control, and lifecycle management together across complex environments. With more than 700,000 customers, including 65% of the Fortune 500, Sectigo is one of the largest and longest standing certificate authorities, with over 20 years of delivering unparalleled digital trust. For more information, visit www.sectigo.com or follow us on [LinkedIn](#).

