



Case Study: America First Credit Union

One of the United States' Largest Credit Unions Uses Sectigo Certificate Manager for Digital Certificate Lifecycle Management

Digital Certificates Help Keep Online Experiences Secure

With the explosion of the world wide web and Internet technology, collaboration and sharing of information, both inside the walls of organizations and outside, are being conducted at rapid rates. This trend leads to more and more opportunities for cyber theft, malware and corporate sabotage. In order to have these online transactions conducted securely, digital certificates are used to authenticate the identity of a website and to encrypt information that is sent back and forth over the server. The numbers of certificates used by organizations vary, from a single digit number to tens of thousands of certificate. All of these certificates need to be managed to keep the web properties running seamlessly. Sectigo Certificate Manager (SCM) is the optimum solution for the streamlined tracking and management of certificate lifecycles, security and compliance.

About America First Credit Union

With a long-standing history and more than 76 years servicing members, America First has become one of the largest, most stable and most progressive credit unions in the country, and has remained a member-owned, not-for-profit cooperative financial institution. Today, America First has 112 branches, and is the 12th largest credit union in assets in the United States with over \$7 billion, and the seventh largest credit union in membership in America with more than 724,000 members.

What Does America First Say About Using Sectigo Certificate Manager?

"Sectigo Certificate Manager gives our team a central repository and dashboard to manage and track all the digital certificates across our entire network," said Dustin Lovell, Systems Administrator for America First. "With SCM, we can get fast turnaround and renewal on any certificate and stay up-to-date on certificates that are nearing expiration or renewal—ensuring our web properties stay fully functional and secure every minute of every day for our customers."



Challenge:

Over the years as America First continued to grow in terms of employees and branches, they needed to add digital certificates to keep the multiple web properties secure and protected. As part of the growth, America First had multiple companies they were buying digital certificates from, which caused some IT systems to become disparate. There was no single location or management system for all of its certificates, and that created higher cost models and longer reissuance times for expired certificates. America First was in need of a new management solution for its certificates.

Solution:

Through a formal evaluation process, America First selected the Sectigo Certificate Manager (SCM) solution as its best of breed solution. Since that time, SCM has been delivering a single management system with the ability for America First to set permissions and multiple user accounts—allowing for various departments to have full control of their certificate process. SCM streamlined the process of ordering, managing, and understanding which digital certificates were expiring, giving America First more insight into budgeting, time to market and overall management.

Benefits of Sectigo Certificate Manager:

- Flexible and reliable system for digital certificate issuance and lifecycle management
- Automates and centralizes the management of cryptographic keys
- Configurable email alerts to receive notifications about certificate requests and upcoming expiration notices
- Auto Discovery feature imports all existing and future SSL certificates (even for different vendors) on company websites and internal networks
- Ensures no unexpected certificate expiration via a detailed notification processes
- Streamlines lifecycle administration with rapid enrollment, approval, issuance, revocation and renewal of all SSL certificates from any CA
- Expert technical assistance
- Cloud-based solutions for ease of use and management
- Real time status checking
- Same day expiration reissuance
- Qualified enterprises can become sub-CAs, allowing for the issuance of certificates directly to their clients

About Sectigo

Sectigo is a leading cybersecurity provider of digital identity solutions, including TLS / SSL certificates, DevOps, IoT, and enterprise-grade PKI management, as well as multi-layered web security. As the world's largest commercial Certificate Authority with more than 700,000 customers and over 20 years of experience in online trust, Sectigo partners with organizations of all sizes to deliver automated public and private PKI solutions for securing webservers, user access, connected devices, and applications. Recognized for its award-winning innovation and best-in-class global customer support, Sectigo has the proven performance needed to secure the digital landscape of today and tomorrow. For more information, visit www.sectigo.com and follow [@SectigoHQ](https://twitter.com/SectigoHQ).