

Sectigo Certificate App for ServiceNow

Integrate Certificate Management and IT Policy Control with the Sectigo Certificate App for ServiceNow

Many enterprises rely on ServiceNow to centrally manage workflows across all IT services, SecOps, and DevOps technologies in their environment. Issuing and managing SSL certificates from a Certificate Authority (CA) should work seamlessly from within the ServiceNow portal.

That's why IT teams need a certificate lifecycle management solution that can:

- ✓ Issue, revoke, replace, and renew SSL certificates without leaving the ServiceNow dashboard
- ✓ Import organization and department data, and existing SSL certificates for seamless certificate configuration
- ✓ Enforce certificate request approval workflows in ServiceNow for users and administrators
- ✓ Centrally catalog, view, and report on all certificates across the enterprise
- ✓ Create workflows in ServiceNow and integrate with Incident, Change Management and other IT service management processes
- ✓ Automate renewal and synchronization of certificates



Sectigo can help

With Sectigo Certificate App for ServiceNow, you can manage large inventories of certificates in the ServiceNow IT Service Management (ITSM) portal and automate the end-to-end lifecycle of certificates at scale. Sectigo Certificate App for ServiceNow supports all SSL certificate types and is interoperable with all leading devices and operating systems.



Leveraging Sectigo Certificate App for ServiceNow enables your IT team to benefit from:

Sectigo Certificate App for ServiceNow includes two components, Sectigo Certificate App - Connector and Sectigo Certificate App - Spoke, which can be downloaded directly from the ServiceNow Store.

- Scalable issuance of SSL certificates**
 Whether your applications require tens, hundreds, or thousands of SSL certificates, Sectigo Certificate App for ServiceNow can issue all types of SSL certificates, including DV, OV, and EV, for all types of use cases including web servers, load balancers, and other devices or servers.
- Automated import of certificate data**
 The ServiceNow App communicates with Sectigo cloud in real time to automatically import all certificate data including certificate type, organization, and department information.
- Certificate lifecycle management**
 Sectigo Certificate App for ServiceNow performs certificate issuance, revocation, replacement, and renewal requests for a configuration item that associates the certificate to an asset or device in the ServiceNow Configuration Management Database (CMDB).
- Automated certificate renewal**
 Sectigo Certificate App - Connector automatically renews certificates or provides notifications of expiring certificates using configurable ServiceNow notification workflows.
- Approval workflows**
 It supports configurable permission management and approval processes for certificate administrators and users leveraging existing organizational roles.
- Enhanced visibility and reporting**
 Sectigo's native integration with ServiceNow lets you view data and generate reports on your entire inventory of certificates in use. Viewable within your ServiceNow portal, it provides insights on certificate status, expiration date, configuration data, and IT user.
- Support for ServiceNow Flow Designer**
 Sectigo Certificate App - Spoke also supports additional custom configurations and certificate processes built with ServiceNow Flow Designer.
- Automation with Workflow Integration**
 This feature allows integration with the customers' incident, change management and other processes and assists with automation.

With Sectigo, you can enforce cryptographic strength, maintain compliance, and future-proof your business while minimizing costs. And with Sectigo Certificate App for ServiceNow, you can manage all SSL certificates across your enterprise from within your ServiceNow portal, taking advantage of the IT workflow automation and management benefits of ServiceNow.

About Sectigo

Sectigo is a cybersecurity technology leader providing digital identity solutions, including TLS/SSL certificates, web security, DevOps, IoT, and enterprise-grade PKI management. As the world's largest commercial Certificate Authority, with more than 700,000 customers worldwide and 20 years of experience delivering online trust solutions, Sectigo provides proven public and private trust solutions for securing web servers, digital identities, connected devices, and applications. Recognized for its award-winning innovations and best-in-class global customer support, Sectigo delivers the technologies required to secure the digital landscapes of today, as well as tomorrow. For more information, visit www.sectigo.com and follow [@SectigoHQ](https://twitter.com/SectigoHQ).