

# Comodo Certification Practice Statement

Comodo CA Limited  
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3rd Floor, Office Village, Exchange Quay, Trafford Road,  
Salford, Manchester, M5 3EQ, United Kingdom  
Tel: +44 (0) 161 874 7070  
Fax: +44 (0) 161 877 1767  
[www.comodo.com](http://www.comodo.com)  
[www.comodoca.com](http://www.comodoca.com)

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Salford, Manchester, M5 3EQ, United Kingdom

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# 1. INTRODUCTION

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Comodo is a Certification Authority (CA) that issues high quality and highly trusted digital Certificates to entities including private and public companies and individuals in accordance with Comodo Certification Practice Statement (CPS). In its role as a CA, Comodo performs functions associated with public key operations that include receiving requests, issuing, revoking and renewing a digital Certificate and the maintenance, issuance and publication of Certificate Revocation Lists (CRLs) for users within the Comodo Public Key Infrastructure (PKI).

## 1.1. Overview

Comodo conforms to the current version of the Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates ("Baseline Requirements") published by the Certificate Authority/Browser Forum ("CA/B Forum") at <http://www.cabforum.org>. In the event of any inconsistency between this CPS and the Baseline Requirements, the Baseline Requirements take precedence over this document.

Comodo extends, under agreement, membership of its PKI to approved third parties known as Registration Authorities (RAs). The international network of Comodo RAs share Comodo's policies, practices, and CA infrastructure to issue Comodo digital Certificates, or if appropriate, private labeled digital Certificates.

The CPS is only one of a set of documents relevant to the provision of Certification Services by Comodo and that the list of documents contained in this clause are other documents that this CPS will from time to time mention, although this is not an exhaustive list. The document name, location of and status, whether public or private, are detailed below.

| Document                                               | Status       | Location                          |
|--------------------------------------------------------|--------------|-----------------------------------|
| Comodo Certification Practice Statement                | Public       | Comodo Repository                 |
| Digital Certificate Terms and Conditions of Use        | Public       | Comodo Repository                 |
| SSL Relying Party Agreement                            | Public       | Comodo Repository                 |
| SSL Relying Party Warranty                             | Public       | Comodo Repository                 |
| Secure Server Subscriber Agreement                     | Public       | Comodo Repository                 |
| Secure Email Certificate Subscriber Agreement          | Public       | Comodo Repository                 |
| Content Verification Certificate Subscriber Agreement  | Public       | Comodo Repository                 |
| Comodo TF Subscriber Agreement                         | Public       | Comodo Repository                 |
| Multi Domain Certificate (MDC) Subscriber Agreement    | Public       | Comodo Repository                 |
| Code Signing Certificate Subscriber Agreement          | Public       | Comodo Repository                 |
| TrustLogo Subscriber Agreement                         | Public       | Comodo Repository                 |
| IdAuthority Express Credentials Subscriber Agreement   | Public       | Comodo Repository                 |
| Enterprise Public Key Infrastructure Manager Agreement | Confidential | Presented to partners accordingly |
| Enterprise Public Key Infrastructure Manager Guide     | Confidential | Presented to partners accordingly |
| Powered SSL Partner Agreement                          | Confidential | Presented to partners accordingly |
| Powered SSL Partner Guide                              | Confidential | Presented to partners accordingly |
| Reseller Agreement                                     | Confidential | Presented to partners accordingly |
| Reseller Validation Guidelines                         | Confidential | Presented to partners accordingly |
| Reseller Agreement                                     | Confidential | Presented to partners accordingly |
| Reseller Guide                                         | Confidential | Presented to partners accordingly |

|                                                  |        |                   |
|--------------------------------------------------|--------|-------------------|
| Comodo Dual Use Certificate Subscriber Agreement | Public | Comodo Repository |
|--------------------------------------------------|--------|-------------------|

This CPS, related agreements and Certificate policies referenced within this document are available online at [www.comodo.com/repository](http://www.comodo.com/repository).

## 1.2. Document Name and Identification

This document is version 4.2 of the Comodo Certification Practice Statement (CPS), created and published on October 5, 2018. It outlines the legal, commercial and technical principles and practices that Comodo employ in providing certification services that include, but are not limited to, approving, issuing, using and managing of Digital Certificates and in maintaining a X.509 Certificate based public key infrastructure (PKIX) in accordance with the Certificate Policies determined by Comodo. It also defines the underlying certification processes for Subscribers and describes Comodo's repository operations. The CPS is also a means of notification of roles and responsibilities for parties involved in Certificate based practices within the Comodo PKI.

The Comodo CPS is a public statement of the practices of Comodo and the conditions of issuance, revocation and renewal of a Certificate issued under Comodo's own hierarchy.

## 1.3. PKI Participants

This section identifies and describes some of the entities that participate within the Comodo PKI. Comodo conforms to this CPS and other obligations it undertakes through adjacent contracts when it provides its services.

### 1.3.1. Certification Authorities

In its role as a CA, Comodo provides Certificate services within the Comodo PKI. The Comodo CA will:

- Conform its operations to the CPS (or other CA business practices disclosure), as the same may from time to time be modified by amendments published in the Repository,
- Issue and publish Certificates in a timely manner in accordance with the issuance times set out in this CPS,
- Upon receipt of a valid request to revoke the Certificate from a person authorized to request revocation using the revocation methods detailed in this CPS, revoke a Certificate issued for use within the Comodo PKI,
- Publish CRLs on a regular basis, in accordance with the applicable Certificate Policy and with provisions described in this CPS,
- Distribute issued Certificates in accordance with the methods detailed in this CPS,
- Update CRLs in a timely manner as detailed in this CPS,
- Notify Subscribers via email of the imminent expiry of their Comodo issued Certificate (for a period disclosed in this CPS).

### 1.3.2. Registration Authorities

Comodo has established the necessary secure infrastructure to fully manage the lifecycle of digital Certificates within its PKI. Through a network of RAs, Comodo also makes its certification authority services available to its Subscribers. Comodo RAs:

- Accept, evaluate, approve or reject the registration of Certificate applications.
- Verify the accuracy and authenticity of the information provided by the Subscriber at the time of application as specified in the Comodo validation guidelines documentation.

- Use official, notarized or otherwise indicated document to evaluate a Subscriber application.
- Verify the accuracy and authenticity of the information provided by the Subscriber at the time of reissue or renewal as specified in the Comodo validation guidelines documentation.

RAs act locally within their own context of geographical or business partnerships on approval and authorization by Comodo in accordance with Comodo practices and procedures.

Comodo extends the use of RAs for its Web Host Reseller, Enterprise Public Key Infrastructure (EPKI) Manager and, optionally, Powered SSL programs. Upon successful approval to join the respective programs the Web Host Reseller Subscriber, EPKI Manager Subscriber or Powered SSL Subscriber are permitted to act as an RA on behalf of Comodo. RAs are restricted to operating within the set validation guidelines published by Comodo to the RA upon joining the programs. Certificates issued through an RA contain an amended Certificate Profile within an issued Certificate to represent the involvement of the RA in the issuance process to the Relying Party.

RAs do not issue or cause the issuance of SSL Certificates. Some RAs may be enabled to perform validation of some or all of the subject identity information, but are not able to undertake domain control validation.

RAs may only undertake their validation duties from pre-approved systems which are identified to the CA by various means that always include but are not limited to the white-listing of the IP address from which the RA operates.

Comodo operates a number of intermediate CAs from which it issues certificates for which some part of the validation has been performed by a Registration Authority. Some of the intermediate CAs are dedicated to the work of a single RA, whilst others are dedicated to the work of multiple related RAs.

#### **1.3.2.1. Internal Registration Authority**

Comodo operates its own internal RA that allows retail customers as well as all customers of Reseller Partners along with some of Comodo's Web Host Resellers to manage their Certificate lifecycle, including application, issuance, renewal and revocation. Comodo's RA adheres to Comodo's validation processes as detailed in Comodo's validation guidelines.

For the issuance of Secure Server Certificates this RA is also equipped with automated systems that validate domain control. For that minority of Secure Server Certificates for which the validation of domain control is not possible by completely automated means, the specially trained and vetted staff that Comodo employs in its RA have the ability to cause the issuance of Certificates – but only when they are authenticated to Comodo's issuance systems using two-factor authentication.

Comodo's internal RA, together with its staff and systems, all fall within the scope of Comodo's WebTrust for CAs certification.

#### **1.3.2.2. Web Host Resellers**

The Web Host Reseller program allows organizations providing hosting facilities to manage the Certificate lifecycle on behalf of their hosted customers. Such Web Host Resellers are permitted to apply for Secure Server Certificates on behalf of their hosted customers.

Through a "front-end" referred to as the "Management Area", the Web Host Reseller has access to the RA functionality including but not limited to the validation of some or all of the subject

identity information for Secure Server Certificates. The Web Host Reseller adheres to the validation processes detailed in the validation guidelines available through the Web Host Reseller's account. The Web Host Reseller is obliged to conduct validation in accordance with the validation guidelines prior to issuing a Certificate and agrees via an online process (checking the "I have sufficiently validated this application" checkbox when applying for a Certificate) that sufficient validation has taken place prior to Comodo issuing a Certificate.

Web Host Resellers do not validate domain control for Secure Server Certificates. This element of the validation of Secure Server Certificates is always performed by Comodo's internal RA as described in section 1.3.2.1 of this CPS.

All Web Host Resellers are required to provide proof of organizational status (refer to section 3.2.2 of this CPS for examples of documentation required) and must enter into a Comodo Web Host Reseller agreement prior to being provided with Web Host Reseller facilities.

### **1.3.2.3. EPKI Manager Accounts**

Comodo Enterprise PKI (EPKI) Manager is a fully outsourced enterprise public key infrastructure service that allows authorized EPKI Manager account holders to control the entire Certificate lifecycle process, including application, issuance, renewal and revocation, for Certificates designated to company servers, intranets, extranets, partners, employees and hardware devices.

These accounts are able to take advantage of the streamlining of the verification and issuance possible by restricting the subject identifying information in the Certificates to refer only to the organization's name and address previously verified.

Through a "front-end" referred to as the "Management Area", the EPKI Manager account holder has access to the functionality allowing them to order Secure Server Certificates and Corporate Secure Email Certificates in their own name.

EPKI account holders do not perform the initial validation of domain control for Secure Server Certificates. This element of the validation of Secure Server Certificates is always performed by Comodo's internal RA as described in section 1.3.2.1 of this CPS.

The EPKI Manager account holder is obliged to request Certificates only for legitimate company resources, including domain names (servers), intranets, extranets, partners, employees and hardware devices.

### **1.3.3. Subscribers (End Entities)**

Subscribers of Comodo services are individuals or companies that use PKI in relation with Comodo supported transactions and communications. Subscribers are parties that are identified in a Certificate and hold the Private Key corresponding to the Public Key listed in the Certificate. Prior to verification of identity and issuance of a Certificate, a Subscriber is an Applicant for the services of Comodo.

### **1.3.4. Relying Parties**

Relying Parties use PKI services in relation with various Comodo Certificates for their intended purposes and may reasonably rely on such Certificates and/or digital signatures verifiable with reference to a Public Key listed in a Subscriber Certificate. Because not all Comodo Certificate products are intended to be used in an e-commerce transaction or environment, parties who rely on Certificates not intended for e-commerce do not qualify as a Relying Party. Please refer to section 1.4 of this CPS to determine whether a particular product is intended for use in e-commerce transactions.

To verify the validity of a digital Certificate they receive, Relying Parties must refer to the CRL or Online Certificate Status Protocol (OCSP) response prior to relying on information featured in a Certificate to ensure that Comodo has not revoked the Certificate. The CRL location is detailed within the Certificate. OCSP responses are sent through the OCSP responder.

### **1.3.5. Other Participants**

Comodo has two further categories of partner which assist in the provision of certification services.

#### **1.3.5.1. Reseller Partners**

Comodo operates a Reseller Partner network that allows authorized partners to integrate Comodo digital Certificates into their own product portfolios. Reseller Partners are responsible for referring digital Certificate customers to Comodo, who maintain full control over the Certificate lifecycle process, including application, issuance, renewal and revocation. Due to the nature of the reseller program, the Reseller Partner must authorize a pending customer order made through its Reseller Partner account prior to Comodo instigating the validation of such Certificate orders. All Reseller Partners are required to provide proof of organizational status (refer to section 3.2.2 of this CPS for examples of documentation required) and must enter into a Comodo Reseller Partner agreement prior to being provided with Reseller Partner facilities.

#### **1.3.5.2. Powered SSL Partners**

Comodo operates the Powered SSL service that includes an international network of approved organizations sharing the Comodo practices and policies and using a suitable brand name to issue privately labeled Secure Server Certificates to individuals and companies. Comodo controls all aspects of the Certificate lifecycle, including but not limited to the validation, issuance, renewal and revocation of Powered SSL Certificates, however issued Certificates contain an amended Certificate profile to reflect the Powered SSL status to Relying Parties (ultimately customers).

Through a “front-end” referred to as the “Management Area”, the Powered SSL Partner may have access to the RA functionality used by a Web Host Reseller Partner or the standard account management facilities used by a Reseller Partner. When assuming the role of a Web Host Reseller Partner the Powered SSL Partner adheres to the validation processes detailed in the validation guidelines documentation presented by Comodo as part of the agreement. The Powered SSL Partner is, when in the role of a Web Host Reseller Partner, obliged to conduct validation in accordance with the validation guidelines and agrees via an online process (checking the “I have sufficiently validated this application” checkbox when applying for a Certificate) that sufficient validation has taken place prior to issuing a Certificate. At the same time, the Powered SSL Partner may outsource all RA functionality to Comodo.

All Powered SSL Partners are required to provide proof of organizational status (refer to section 3.2.2 of this CPS for examples of documentation required) and must enter into a Comodo Powered SSL Partner agreement prior to being provided with Powered SSL Partner facilities.

## **1.4. Certificate Usage**

A digital Certificate is formatted data that cryptographically binds an identified Subscriber with a Public Key. A digital Certificate allows an entity taking part in an electronic transaction to prove its identity to other participants in such transaction. Digital Certificates are used in commercial environments as a digital equivalent of an identification card.

Comodo currently offers a portfolio of digital Certificates and related products that can be used in a way that addresses the needs of users for secure personal and business communications, including but not limited to secure email, protection of online transactions and identification of persons, whether legal or physical, or devices on a network or within a community.

Comodo may update or extend its list of products, including the types of Certificates it issues, as it sees fit. The publication or updating of the list of Comodo products creates no claims by any third party.

### 1.4.1. Appropriate Certificate Uses

As detailed in this CPS, Comodo offers a range of distinct Certificate types. The different Certificate types have differing intended usages and differing policies. Pricing and Subscriber fees for the Certificates are made available on the relevant official Comodo websites. The maximum warranty associated with each Certificate is set forth in detail in section 9.2.3 of this CPS.

As the suggested usage for a digital Certificate differs on a per application basis, Subscribers are urged to appropriately study their requirements for their specific application before applying for a specific Certificate. Suspended or revoked Certificates are appropriately referenced in CRLs and published in Comodo directories.

Multidomain Certificates (MDC) are Certificates that may be used on multiple domains.

Wildcard Certificates are Certificates that cover sub-domains of any single domain.

Domain Validated (DV) Certificates – The appropriate use of DV Certificates is to keep information encrypted when sent between a client and a server where there are low risks and consequences of data compromise. DV Certificates are appropriate for entities needing low cost Certificates issued at a fast pace. DVs do not provide authentication or validation, and are the lowest cost means of securing a website.

Organization Validated (OV) Certificates – OV Certificates are used to keep information encrypted that is sent between a client and a server where there are moderate risks and consequences of data compromise. OV Certificates include business and company validation. Additionally, OV Certificates provide higher levels of trust and security than DV certificates, but provide lower levels of trust and security than EV Certificates.

Table 1.4.1

| DESCRIPTION                 | SSL Type | MDC | Wildcard | Legacy | Trial |
|-----------------------------|----------|-----|----------|--------|-------|
| Trial SSL                   | OV       |     |          |        | ✓     |
| InstantSSL                  | OV       |     |          |        |       |
| InstantSSL Pro              | OV       |     |          |        |       |
| PremiumSSL                  | OV       |     |          |        |       |
| PremiumSSL Wildcard         | OV       |     | ✓        |        |       |
| PremiumSSL Legacy           | OV       |     |          | ✓      |       |
| PremiumSSL Legacy Wildcard  | OV       |     | ✓        | ✓      |       |
| (formerly) SGC SSL          | OV       |     |          |        |       |
| (formerly) SGC SSL Wildcard | OV       |     | ✓        |        |       |
| EliteSSL                    | OV       |     |          |        |       |
| Enterprise SSL              | OV       |     |          |        |       |



|                                          |    |   |   |   |   |
|------------------------------------------|----|---|---|---|---|
| Enterprise SSL Pro                       | OV |   |   |   |   |
| Enterprise SSL Pro Wildcard              | OV |   | ✓ |   |   |
| PlatinumSSL Legacy                       | OV |   |   | ✓ |   |
| PlatinumSSL Legacy Wildcard              | OV |   | ✓ | ✓ |   |
| (formerly) PlatinumSSL SGC               | OV |   |   |   |   |
| (formerly) PlatinumSSL SGC Wildcard      | OV |   | ✓ |   |   |
| Unified Communications                   | OV | ✓ |   |   |   |
| Multi-Domain SSL                         | OV | ✓ |   |   |   |
| eScience TLS Server                      | OV | ✓ |   |   |   |
| LiteSSL e-commerce                       | OV |   |   |   |   |
| LiteSSL e-commerce Wildcard              | OV |   | ✓ |   |   |
| DV eScience TLS Server                   | DV | ✓ |   |   |   |
| COMODO AMT SSL                           | DV |   |   |   |   |
| COMODO AMT SSL Wildcard                  | DV |   | ✓ |   |   |
| COMODO AMT SSL Multi-Domain              | DV | ✓ |   |   |   |
| COMODO SSL                               | DV |   |   |   |   |
| COMODO SSL Wildcard                      | DV |   | ✓ |   |   |
| COMODO SSL Unified Communications        | DV | ✓ |   |   |   |
| PositiveSSL Trial                        | DV |   |   |   | ✓ |
| PositiveSSL                              | DV |   |   |   |   |
| PositiveSSL Wildcard                     | DV |   | ✓ |   |   |
| PositiveSSL Multi-Domain                 | DV | ✓ |   |   |   |
| Free SSL                                 | DV |   |   |   |   |
| EssentialSSL                             | DV |   |   |   |   |
| EssentialSSL Wildcard                    | DV |   | ✓ |   |   |
| OptimumSSL Trial                         | DV |   |   |   | ✓ |
| Optimum SSL Premium with DV              | DV |   |   |   |   |
| Optimum SSL Premium with DV Multi-Domain | DV | ✓ |   |   |   |
| Optimum SSL Premium Wildcard             | DV |   | ✓ |   |   |
| Code Signing                             |    |   |   |   |   |
| Legacy Code Signing                      |    |   |   |   |   |
| Personal Secure Email                    |    |   |   |   |   |
| Corporate Secure Email                   |    |   |   |   |   |
| Custom Client                            |    |   |   |   |   |
| Time Stamping                            |    |   |   |   |   |
| Personal Authentication                  |    |   |   |   |   |
| Personal Authentication Pro              |    |   |   |   |   |
| Personal Authentication Enterprise       |    |   |   |   |   |

### 1.4.2. Prohibited Certificate Uses

Certificates are prohibited from being used to the extent that the use is inconsistent with applicable law. Certificates are prohibited from being used as control equipment in hazardous circumstances or for uses requiring fail-safe performance such as the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control systems, or weapons control systems, where failure could lead directly to death, personal injury, or severe damage to persons or property.

DV Certificates are not for use as a means of providing identity assurance.

## **1.5. Policy Administration**

Information located in this section includes the contact information of the organization responsible for drafting, registering, maintaining, updating, and approving the Comodo CPS.

### **1.5.1. Organization Administering the Document**

The Comodo Certificate Policy Authority maintains this CPS, related agreements and Certificate policies referenced within this document.

### **1.5.2. Contact Person**

The Comodo Certificate Policy Authority may be contacted at the following address:

Comodo Certificate Policy Authority  
3rd Floor, Office Village, Exchange Quay, Trafford Road  
Salford, Manchester, M5 3EQ, United Kingdom  
Tel: +44 (0) 161 874 7070  
Fax: +44 (0) 161 877 1767  
Attention: Legal Practices

URL: [www.comodoca.com](http://www.comodoca.com)  
Email: [legalnotices@comodoca.com](mailto:legalnotices@comodoca.com)

To report abuse, fraudulent, or malicious use of Certificates issued by Comodo, please send email to:

- For SSL/TLS Certificates: [ssl abuse@comodoca.com](mailto:ssl abuse@comodoca.com)
- For Code Signing Certificates: [signedmalwarealert@comodoca.com](mailto:signedmalwarealert@comodoca.com)

### **1.5.3. Person Determining CPS Suitability for the Policy**

The Comodo Certificate Policy Authority is responsible for determining the suitability of Certificate policies illustrated within this CPS. The Comodo Certificate Policy Authority is also responsible for determining the suitability of proposed changes to the CPS prior to the publication of an amended edition.

### **1.5.4. CPS approval procedures**

This CPS and any subsequent changes, amendments, or addenda, shall be approved by the Comodo Certificate Policy Authority.

## **1.6. Definitions and Acronyms**

The list of definitions and acronyms located in this section are for use within the Comodo CPS.

### **1.6.1. Acronyms**

Acronyms and abbreviations used throughout this CPS shall stand for the phrases or words set forth in Appendix A to this CPS.

### **1.6.2. Definitions**

Capitalized terms used throughout this CPS shall have the meanings set forth in Appendix B to this CPS.

## 2. PUBLICATION AND REPOSITORY RESPONSIBILITIES

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Comodo publishes this CPS, Certificate terms and conditions, the Relying Party Agreement and copies of all Subscriber Agreements in the Repository. The Comodo Certificate Policy Authority maintains the Comodo Repository. All updates, amendments and legal promotions are logged in accordance with the logging procedures referenced in section 5.4 of this CPS.

Published critical information may be updated from time to time as prescribed in this CPS. Such updates shall be indicated through appropriate version numbering and publication date on any new version.

### 2.1. Repositories

Comodo publishes a repository of legal notices regarding its PKI services, including this CPS, agreements and notices, references within this CPS, as well as any other information it considers essential to its services. The Repository may be accessed at [www.comodo.com/repository](http://www.comodo.com/repository).

### 2.2. Publication of Certification Information

The Comodo Certificate services and the Repository are accessible through several means of communication:

- On the web: [www.comodoca.com](http://www.comodoca.com)
- By email: [legalnotices@comodoca.com](mailto:legalnotices@comodoca.com)
- By mail:

Comodo CA Ltd.  
Attention: Legal Practices,  
3rd Floor, Office Village, Exchange Quay, Trafford Road  
Salford, Manchester, M5 3EQ, United Kingdom  
Tel: + 44(0) 161 874 7070  
Fax: + 44(0) 161 877 1767

### 2.3. Time or Frequency of Publication

Issuance and revocation information regarding Certificates will be published as soon as possible. Updated or modified versions of Subscriber Agreements and Relying Party Agreements are usually published within seven days after approval. Updated or modified versions of the Comodo CPS are published in accordance with section 9.12 of this CPS. For CRL issuance frequency, see section 4.9.7 of this CPS.

### 2.4. Access Controls on Repositories

Documents published in the Repository are for public information and access is freely available. Comodo has logical access control and version control measures in place to prevent unauthorized modification of the Repository.

### 2.5. Accuracy of Information

Comodo, recognizing its trusted position, makes all reasonable efforts to ensure that parties accessing the Repository receive accurate, updated and correct information. Comodo, however, cannot accept any liability beyond the limits set in this CPS and the Comodo insurance policy.

## 3. IDENTIFICATION AND AUTHENTICATION

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Comodo offers different Certificate types to make use of SSL and S/MIME technology for secure online transactions and secure email respectively. Prior to the issuance of a Certificate, Comodo will validate an application in accordance with this CPS that may involve the request by Comodo to the Applicant for relevant official documentation supporting the application.

Comodo conducts the overall certification management within the Comodo PKI; either directly or through a Comodo approved RA.

### 3.1. Naming

#### 3.1.1. Types of Names

Comodo issues Certificates with non-null subject DN's. The constituent elements of the subject DN conform with ITU X.500.

Comodo does not issue pseudonymous Certificates except as detailed in section 3.1.3 of this CPS.

Server authentication Certificates in general include entries in the subjectAlternateName (SAN) extension which are intended to be relied upon by relying parties. Certain exceptions to this such as the inclusion of non DNS resolvable domain names and non-publicly routable IP addresses are currently permitted, although their use is in general deprecated and will not be contained in Certificates issued by Comodo with an expiry date later than November 1, 2015.

#### 3.1.2. Need for Names to be Meaningful

Comodo puts meaningful names in both the subjectDN and the issuerDN extensions of Certificates. The names in the Certificates identify the subject and issuer respectively.

#### 3.1.3. Anonymity or Pseudonymity of Subscribers

Comodo does not issue pseudonymous Certificates for server authentication, code-signing, or email use, but does issue some Certificates solely for client authentication where the names in the subject of the Certificate are meaningful only within the scope of the application with which they are issued to be used and are not generally meaningful outside that scope.

#### 3.1.4. Rules for Interpreting Various Name Forms

The name forms used in Certificate subjectDN's and issuerDN's conform to a subset of those defined and documented in RFC 2253 and ITU-T X.520.

#### 3.1.5. Uniqueness of Names

Comodo does not in general enforce uniqueness of subject names. However, Comodo assigns Certificate serial numbers that appear in Comodo Certificates. Assigned serial numbers are unique. For secure server Certificates, domain name uniqueness is controlled by ICANN.

#### 3.1.6. Recognition, Authentication, and Role of Trademarks

Subscribers and Applicants may not request Certificates with content that infringes the intellectual property rights of another entity. Unless otherwise specifically stated in this CPS, Comodo does not verify an Applicant's or Subscriber's right to use a trademark. Comodo does not resolve

trademark disputes. Comodo may reject any application or revoke any Certificate that is part of a trademark dispute.

Comodo does check subject names against a limited number of trade marks and brand names which are perceived to be of high value. A match between a part of the subject name and one of these high value names triggers a more careful examination of the subject name and Applicant.

## 3.2. Initial Identity Validation

This section contains information about Comodo's identification and authentication procedures for registration of subjects such as Applicants, RAs, CAs, and other participants. Comodo may use any legal means of communication or investigation to validate the identity of these subjects. From time to time, Comodo may modify the requirements related to application information to respond to Comodo's requirements, the business context of the usage of a digital Certificate, other industry requirements, or as prescribed by law.

### 3.2.1. Method to Prove Possession of Private Key

Verification of a digital signature is used to determine that:

- the Private Key corresponding to the Public Key listed in the signer's Certificate created the digital signature, and
- the signed data associated with this digital signature has not been altered since the digital signature was created.

The usual means by which Comodo accepts signed data from an Applicant to prove possession of a Private Key is in the receipt of a PKCS#10 Certificate Signing Request (CSR).

### 3.2.2. Authentication of Organization Identity

Authentication of an organization identity is performed through the validation processes specified below, and depends on the type of Certificate. Applications for Comodo Certificates are supported by appropriate documentation to establish the identity of an Applicant.

The following elements are critical information elements for a Comodo Certificate issued to an Organization. Those elements marked with PUBLIC are present within an issued Certificate and are therefore within the public domain. Those elements not marked with PUBLIC remain confidential in line with the privacy and protection of data provisions outlined in this CPS.

- Legal Name of the Organization (PUBLIC)
- Organizational unit (PUBLIC)
- Street, city, postal/zip code, country (PUBLIC)
- VAT-number (if applicable)
- Company / DUNS number (if available)
- Server Software Identification
- Payment Information
- Administrator contact full name, email address and telephone
- Billing contact persons and organizational representative
- Fully Qualified Domain Name / Network Server Name / Public or Private IP (PUBLIC)
- Public Key (PUBLIC)
- Proof of right to use name
- Proof of existence and organizational status of the Organization
- Subscriber Agreement, signed (if applying out of bands)

### 3.2.2.1. DV SSL Server Certificates

For each domain name to be included in the SSL certificate Subject, Comodo verifies the Applicant's control of the domain name in accordance with the *CA/B Forum Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates, version 1.4.1, section 3.2.2.4*, as follows;

1. Communicating directly with the Domain Name Registrant using a postal address, email address, or telephone number provided by the Domain Name Registrar;
  - i. Email, Fax, SMS, or Postal Mail to Domain Contact  
(in accordance with section 3.2.2.4.2 of v1.4.1 of the Baseline Requirements)  
Confirming the Applicant's control over the FQDN by sending a Random Value via email, fax, SMS, or postal mail to a recipient identified as a Domain Contact and then receiving a confirming response utilizing the Random Value.  
The Random Value is generated by Comodo and remains valid for use in a confirming response for no more than 30 days from its generation;
  - ii. Phone Contact with Domain Contact  
(in accordance with section 3.2.2.4.3 of v1.4.1 of the Baseline Requirements)  
Confirming the Applicant's control over the requested FQDN by calling the Domain Name Registrant's phone number and obtaining a response confirming the Applicant's request for validation of the FQDN;
2. Communicating directly with the Domain Contact confirming the Applicant's control over the requested FQDN using a constructed email address (as defined in section 3.2.2.4.4 of v1.4.1 of the Baseline Requirements) by:

- i. sending an email to one or more addresses created by using 'admin', 'administrator', 'webmaster', 'hostmaster', or 'postmaster' as the local part, followed by the at-sign ("@"), followed by an Authorization Domain Name,
- ii. including a Random Value in the email, and
- iii. having the Applicant submit (by clicking or otherwise) the Random Value to Comodo's servers to confirm receipt and authorization.

The Random Value is generated by Comodo and remains valid for use in a confirming response for no more than 30 days from its generation;

3. Confirming the Applicant's control over the requested FQDN by relying upon the attestation to the authority of the Applicant to request a Certificate contained in a Domain Authorization Document (in accordance with section 3.2.2.4.5 of v1.4.1 of the Baseline Requirements).

The Domain Authorization Document must substantiate that the communication came from the Domain Contact. Comodo will verify that either:

- i. the Domain Authorization Document is dated on or after the date of the domain validation request or
- ii. that the WHOIS data has not materially changed since a previously provided Domain Authorization Document for the Domain Name Space;

4. Confirming the Applicant's control over the requested FQDN by having the Applicant make an agreed-upon change to the website (in accordance with section 3.2.2.4.6 of v1.4.1 of the Baseline Requirements).  
Confirming that the Request Token or Random Value appear in the content of a file or on a webpage in the form of a meta tag, the file or webpage being accessed via the URL HTTP[S]://<Authorization Domain>/.well-known/pki-validation/FileName over port 80 (HTTP) or 443 (HTTPS).

The Random Value is generated by Comodo and remains valid for use for no more than 30 days from its generation;

5. Confirming the Applicant's control over the requested FQDN by confirming the presence of a Random Value or Request Token in a DNS CNAME record for an Authorization Domain Name or an Authorization Domain Name that is prefixed with a label that begins with an underscore character (as defined in section 3.2.2.4.7 of v1.4.1 of the Baseline Requirements).

- The Random Value is generated by Comodo and remains valid for no more than 30 days from its generation;
6. Confirming the Applicant's control over the requested FQDN by confirming that the Applicant controls an IP address returned from a DNS lookup for A or AAAA records for the FQDN (as defined in section 3.2.2.4.8 of the Baseline Requirements).

For all of the above methods for verifying the Applicant's control of the Domain Name, the implementation details of these methods and detailed instructions on how they may be used are included in the document [Domain Control Validation v1.09.pdf](#).

### **3.2.2.2. OV SSL Server, Object Signing and Device Certificates**

In addition to the verification of domain control using the procedures listed above in section 3.2.2.1, Comodo verifies the identity and address of the Applicant in accordance with the *CA/Browser Forum Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates* (commonly referred to as the Baseline Requirements), using documentation that is provided by, or through communication with at least one of the following:

1. A government agency in the jurisdiction of the Applicant's legal creation, existence or recognition;
2. A third party database that is periodically updated and considered a Reliable Data Source;
3. A site visit by the CA or a third party who is acting as an agent for the CA; or,
4. An attestation letter;

Comodo MAY use the same documentation or communication described in 1 through 4 above to verify both the Applicant's identity and address.

Alternatively, Comodo MAY verify the address of the Applicant (but not the identity of the Applicant) using a utility bill, bank statement, credit card statement, government-issued tax document, or other form of identification that Comodo determines to be reliable.

If the Subject Identity Information in the certificate is to include a DBA or Trade Name, Comodo shall verify the Applicant's right to use such DBA/Trade Name using number 1, 2, or 4 above, or:

1. Communication directly with a government agency responsible for the management of such DBAs or trade names, or;
2. A utility bill, bank statement, credit card statement, government issued tax document, or other form of identification that Comodo determines to be reliable.

### **3.2.2.3. EV SSL Server and EV Code Signing Certificates**

Applicant organizational identity is validated in accordance with the *CA/Browser Forum Guidelines for the Issuance and Management of Extended Validation Certificates* (commonly referred to as the EV Guidelines)

## **3.2.3. Authentication of Individual Identity**

Authentication of an individual identity is performed through the validation processes specified below, and depends on the type of Certificate. Applications for Comodo Certificates are supported by appropriate documentation to establish the identity of an Applicant.

The following elements are critical information elements for a Comodo Certificate issued to an individual:

- Legal Name of the Individual (PUBLIC)
- Organizational unit (PUBLIC)
- Street, city, postal/zip code, country (PUBLIC)
- VAT-number (if applicable)
- Server Software Identification
- Payment Information
- Administrator contact full name, email address and telephone
- Billing contact persons and organizational representative
- Fully Qualified Domain Name / Network Server Name / Public or Private IP (PUBLIC)
- Public Key (PUBLIC)
- Proof of right to use name
- Proof of existence and organizational status of the Organization
- Subscriber Agreement, signed (if applying out of bands)

### **3.2.3.1. DV SSL Certificates**

Same as section 3.2.2.1 for Organizational Applicants.

### **3.2.3.2. OV SSL Server, Object Signing and Device Certificates**

In addition to the verification of domain control using the procedures listed above in section 3.2.2.1 of this CPS, if the Applicant is a natural person, Comodo verifies the identity and address of the Applicant in accordance with the *CA/Browser Forum Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates* (commonly referred to as the Baseline Requirements), using:

1. Verify the Applicant's name using a legible copy, which discernibly shows the Applicant's face, of at least one currently valid government issued photo ID (passport, drivers license, military ID, national ID or equivalent document type)
2. Verify the Applicant's address using a form of identification that Comodo determines to be reliable such as a government ID, utility bill, or bank or credit card statement. Comodo MAY rely on the same government issued ID that was used to verify the Applicant's name.

Comodo may accept or require, at its discretion, other official documentation supporting an application, possibly including, but not limited to, requiring face to face verification of the Applicant's identity before an authorized agent of Comodo, an attorney, a CPA, a Latin notary, a notary public or equivalent.

### **3.2.3.3. EV SSL Server and EV Code Signing Certificates**

Applicant individual identity is validated in accordance with the *CA/Browser Forum Guidelines for the Issuance and Management of Extended Validation Certificates* (commonly referred to as the EV Guidelines)

### **3.2.4. Non-Verified Subscriber Information**

Notwithstanding limitation warranties under the product section of this CPS, Comodo shall not be responsible for non-verified Subscriber information submitted to Comodo, or the Comodo directory or otherwise submitted with the intention to be included in a Certificate, except as it may have otherwise been stated in relation to Qualified Certificates issued pursuant to the



requirements of the European Directive 99/93.

For server authentication Certificates, Comodo verifies the subject elements as defined in section 9.2 of the Baseline Requirements.

### **3.2.5. Validation of Authority**

Validation of authority involves a determination of whether a person has specific rights, entitlements, or permissions, including the permission to act on behalf of an organization to obtain a Certificate. Validation of authority is dependent on the type of Certificate requested and is performed in accordance with section 3.2.7 of this CPS.

#### **3.2.5.1. S/MIME / Client Certificates**

The request is verified via email sent to the email address to be contained in the Certificate Subject

#### **3.2.5.2. Domain Registrant Authorization of SSL Server Certificates**

Authorization by the Domain Name Registrant is verified as documented in section 3.2.2.1 of this CPS.

#### **3.2.5.3. OV SSL Server Certificates**

In addition to the process outlined in section 3.2.5.2 of this CPS, the request is verified in accordance with section 11.2.3 of the *Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates*.

#### **3.2.5.4. EV SSL Server Certificates**

The request is verified in accordance with the *CA/B Forum Guidelines for the Issuance and Management of Extended Validation Certificates*.

### **3.2.6. Criteria for Interoperation**

Comodo may provide services allowing for another CA to operate within, or interoperate with, its PKI. Such interoperation may include cross-certification, unilateral certification, or other forms of operation. Comodo reserves the right to provide interoperation services and to interoperate transparently with other CAs; the terms and criteria of which are to be set forth in the applicable agreement.

### **3.2.7. Application Validation**

Prior to issuing a Certificate or issuing a Site Seal, Comodo employs controls to validate the identity of the Subscriber information featured in the Certificate application. Such controls are indicative of the product type.

#### **3.2.7.1. Personal Secure Email Certificate**

The only identifying information in the subject DN is the email address of the Subscriber. Comodo validates the right for the Applicant to use the submitted email address. This is achieved through the delivery via a challenge and response made to the email address submitted during the Certificate application.

Comodo validates that the Applicant holds the Private Key corresponding with a Public Key to be included in the Certificate by utilizing an online enrollment process whereby Comodo facilitates the Subscriber generating its key-pair using a specially crafted web page. The key pair is generated in the Subscriber's computer. The Private Key is not exported or transferred from the Subscriber's computer as part of the application process.

### **3.2.7.2. Corporate Secure Email Certificate**

Corporate Secure Email Certificates are only available through the EPKI Manager and will only be issued to email addresses within approved domain names. The EPKI Manager Account Holder must first submit a domain name to Comodo and appropriate domain name ownership, or right to use a domain name, validation takes place in accordance with section 3.2.7.1 of this CPS except that a domain authorization letter may be used in substitution of any domain ownership validation. Upon successful validation of a submitted domain name or receipt of domain authorization letter, Comodo allows the EPKI Manager Account Holder to utilize email addresses within the domain name.

The EPKI Manager nominated administrator applies for Corporate Secure Email Certificates. The administrator will submit the secure email Certificate end-entity information on behalf of the end-entity. An email is then delivered to the end-entity containing unique login details to online Certificate generation and collection facilities hosted by Comodo. Once logged into the online Certificate generation and collection facilities, the end-entity's browser creates a public and private key pair. The Public Key is submitted to Comodo who will issue a Corporate Secure Email Certificate containing the Public Key. Comodo then validates using an automated cryptographic challenge that the Applicant holds the Private Key associated with the Public Key submitted during this automated application process. If the automated challenge is successful, Comodo will release the digital Certificate to the end-entity Subscriber.

### **3.2.7.3. Comodo TF**

Comodo TF Certificates are pseudonymous. These Certificates are usable only for client authentication. The intended scope of these Certificates is that they are only usable with a pre-defined instance of a pre-defined application. Each instance of each application issues the Comodo TF Certificates from a subordinate (aka intermediate) CA Certificate issued specifically for that instance of that application.

Validation procedures of Applicants for Comodo TF Certificates are performed by approved financial institutions validating the Subscriber's existing online account username and password.

### **3.2.7.4. Custom Client Certificates**

Custom client Certificates are a means for Certificates to be requested which have the structure and purpose of Personal Secure Email Certificates (3.2.7.1) and Corporate Secure Email Certificates (3.2.7.2), but with which the key usage or extended key usage fields may be varied to suit specific applications.

Custom Client Certificates are a deprecated product which are being phased out in favor of the Comodo Personal Authentication Certificate (3.2.7.5).

### **3.2.7.5. Personal Authentication Certificates**

Personal Authentication Certificates are issued to Natural Persons.

Personal Authentication Certificates always contain an email address. Comodo validates the right for the Applicant to use the submitted email address. This is achieved through the delivery of a challenge and response made to the email address submitted during the Certificate application.

When ordered for an Enterprise account through the EPKI Manager for email addresses within approved domain names, the EPKI Manager Account Holder may first submit a domain name to Comodo and prove appropriate domain name ownership or control, or the right to use the domain name for which validation takes place in accordance with section 3.2.2.1 of this CPS except that a domain authorization letter may be used in substitution of any domain ownership validation. Upon successful validation of a submitted domain name or receipt of domain authorization letter, Comodo allows the EPKI Manager Account Holder to utilize email addresses within the domain name.

Comodo validates that the Applicant holds the Private Key corresponding with a Public Key to be included in the Certificate by utilizing an online enrollment process whereby Comodo facilitates the Subscriber generating its key-pair using a specially crafted web page. The key pair is generated in the Subscriber's computer. The Private Key is not exported or transferred from the Subscriber's computer as part of the application process. Alternatively, the subscriber may demonstrate to Comodo ownership of the Private Key associated with the Public Key to be included in the Certificate through the submission of a valid PKCS#10 Certificate Signing Request (CSR) or SPKAC request.

Where other subject details are present they are validated in the same manner as would be the case for a Natural Person Applicant for an OV SSL Server, Object Signing or Device Certificate as documented in section 3.2.3.2.

### **3.3. Identification and Authentication for Re-Key Requests**

Comodo supports rekeys on:

- Replacement, which is when a Subscriber wishes to change some (or none) of the subject details in an already issued Certificate and may (or may not) also wish to change the key associated with the new Certificate; and
- Renewal, which is when a Subscriber wishes to extend the lifetime of a Certificate which has been issued they may at the same time vary some (or none) of the subject details and may also change the key associated with the Certificate.

In both cases, Comodo requires the Subscriber to use the same authentication details (typically username and password) which they used in the original purchase of the Certificate. In either case, if any of the subject details are changed during the replacement or renewal process then the subject must be reverified.

#### **3.3.1. Identification and Authentication for Routine Re-Key**

As stated above - in both cases, Comodo requires the Subscriber to use the same authentication details (typically username and password) which they used in the original purchase of the Certificate.

#### **3.3.2. Identification and Authentication for Re-Key after Revocation**

Comodo does not routinely permit rekeying (or any form of reissuance or renewal) after revocation. Revocation is a terminal event in the Certificate lifecycle.

Where a request for replacement or renewal of a Certificate after revocation is considered, Comodo requires the Subscriber to authenticate itself using the original authentication details (typically username and password) used in the initial purchase of the Certificate. However, this may be varied, or rekeying may be refused after revocation, where the exact circumstances and

reasons for which the Certificate was revoked are not adequately explained. Reissuance or replacement after revocation is solely at Comodo's discretion.

### **3.4. Identification and Authentication for Revocation Request**

#### Revocation at the Subscriber's request:

The Subscriber must either be in possession of the authentication details (typically username and password) which were used to purchase the Certificate originally OR the Subscriber must be able to send an S/MIME email signed with the Private Key associated with the Certificate.

#### Revocation at the RA's request:

The RA must be in possession of the authentication details used to effect the original Certificate request to the CA.

#### Revocation at the CA's request:

Comodo does not revoke Certificates at the request of other CAs. Comodo can and does revoke Subscriber Certificates for cause as set out in section 4.9 of this CPS, but identification and authentication is not required in these cases.

Comodo employs the following procedure for authenticating a revocation request:

- The revocation request must be sent by the administrator contact associated with the Certificate application. Comodo may if necessary also request that the revocation request be made by either / or the organizational contact and billing contact.
- Upon receipt of the revocation request Comodo will request confirmation from the known administrator out of bands contact details, either by telephone or by fax.
- Comodo validation personnel will then command the revocation of the Certificate and logging of the identity of validation personnel and reason for revocation will be maintained in accordance with the logging procedures covered in this CPS.

## 4. CERTIFICATE LIFECYCLE OPERATIONAL REQUIREMENTS

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This section describes the Certificate application process, including the information required to make and support a successful application. Additionally, this section describes some of the requirements imposed upon RAs, Subscribers, and other participants with respect to the lifecycle of a Certificate.

The validity period of Comodo Certificates varies dependent on the Certificate type, but typically, a Certificate will be valid for either 1 year, 2 years, or 3 years. Comodo reserves the right to, at its discretion, issue Certificates that may fall outside of these set periods.

The following steps describe the milestones to issue a Secure Server Certificate:

- a) The Applicant fills out the online request on Comodo's web site and the Applicant submits the required information: Certificate Signing Request (CSR), e-mail address, common name, organizational information, country code, verification method and billing information.
- b) The Applicant accepts the online Subscriber Agreement.
- c) The Applicant submits the required information to Comodo.
- d) The Applicant pays the Certificate fees.
- e) Comodo verifies the submitted information using third party databases and Government records
- f) Upon successful validation of the application information, Comodo may issue the Certificate to the Applicant or should the application be rejected, Comodo will alert the Applicant that the application has been unsuccessful.
- g) Renewal is conducted as per the procedures outlined in this CPS and the official Comodo websites.
- h) Revocation is conducted as per the procedures outlined in this CPS.

### 4.1. Certificate Application

A Certificate request can be done according to the following means:

On-line: Via the Web (https). The Certificate Applicant submits an application via a secure online link according to a procedure provided by Comodo. Additional documentation in support of the application may be required so that Comodo verifies the identity of the Applicant. The Applicant submits to Comodo such additional documentation. Upon verification of identity, Comodo issues the Certificate and sends a notice to the Applicant. The Applicant downloads and installs the Certificate to its device. The Applicant must notify Comodo of any inaccuracy or defect in a Certificate promptly after receipt of the Certificate or earlier notice of informational content to be included in the Certificate.

Comodo may at its discretion, accept applications via email.

#### 4.1.1. Who can Submit a Certificate Application

Generally, Applicants will complete the online forms made available by Comodo or by approved RAs at the respective official websites. Under special circumstances, the Applicant may submit an application via email; however, this process is available at the discretion of Comodo or its RAs.

EPKI Manager Account Holder applications are made through the EPKI Manager Management Console – a web-based console hosted and supported by Comodo.

#### 4.1.1.1. EPKI Manager Account Holder Certificate Applications

EPKI Manager Account Holders make the application for a secure server Certificate to be used by a named server, or a secure email Certificate to be used by a named employee, partner or extranet user under a domain name that Comodo has validated either belongs to, or may legally be used by the EPKI Manager Account holding organization. Validation for adding domains to the EPKI Manager account may occur solely using a domain authorization letter.

#### 4.1.1.2. Web Host Reseller Partner Certificate Applications

Web Host Reseller Partners may act as RAs under the practices and policies stated within this CPS. The RA may make the application on behalf of the Applicant pursuant to the Web Host Reseller program.

Under such circumstances, the RA is responsible for all the functions on behalf of the Applicant detailed in section 4.1.2 of this CPS. Such responsibilities are detailed and maintained within the Web Host Reseller agreement and guidelines.

#### 4.1.2. Enrollment Process and Responsibilities

All Certificate Applicants must complete the enrolment process, which may include:

- Generate an RSA or ECC key pair and demonstrate to Comodo ownership of the Private Key associated with the Public Key to be included in the Certificate through the submission of a valid PKCS#10 Certificate Signing Request (CSR) (or SPKAC request for certain client authentication or email Certificates)
- Make all reasonable efforts to protect the integrity and confidentiality of the Private Key.
- Submit to Comodo a Certificate application, including application information as detailed in this CPS, a Public Key corresponding to the Private Key of which they are in possession, and agree to the terms of the relevant Subscriber Agreement
- Provide proof of identity through the submission of official documentation as requested by Comodo during the enrolment process

### 4.2. Certificate Application Processing

Certificate applications are submitted to either Comodo or a Comodo approved RA. The following table details the entity(s) involved in the processing of Certificate applications. Comodo issues all Certificates regardless of the processing entity.

| Certificate Type                                                                 | Enrolment Entity                                     | Processing Entity | Issuing Authority |
|----------------------------------------------------------------------------------|------------------------------------------------------|-------------------|-------------------|
| Secure Server Certificate -<br><i>all types as per section 2.4.1 of this CPS</i> | End Entity Subscriber                                | Comodo            | Comodo            |
| Secure Server Certificate -<br><i>all types as per section 2.4.1 of this CPS</i> | Web Host Reseller on behalf of End Entity Subscriber | Web Host Reseller | Comodo            |
| Personal Secure Email Certificate                                                | End Entity Subscriber                                | Comodo            | Comodo            |

|                                            |                       |                             |        |
|--------------------------------------------|-----------------------|-----------------------------|--------|
| Corporate Secure Email Certificate         | End Entity Subscriber | EPKI Manager Account Holder | Comodo |
| Comodo TF Certificate                      | End User Subscriber   | Financial Institution       | Comodo |
| Code Signing Certificate                   | End Entity Subscriber | Comodo                      | Comodo |
| Comodo Personal Authentication Certificate | End User Subscriber   | Comodo                      | Comodo |

#### 4.2.1. Performing Identification and Authentication Functions

Upon receipt of an application for a digital Certificate and based on the submitted information, Comodo confirms the following information:

- The Certificate Applicant is the same person as the person identified in the Certificate request.
- The Certificate Applicant holds the Private Key corresponding to the Public Key to be included in the Certificate.
- The information to be published in the Certificate is accurate, except for non-verified Subscriber information.
- Any agents who apply for a Certificate listing the Certificate Applicant's Public Key are duly authorized to do so.

Comodo may use the services of a third party to confirm information on a business entity that applies for a digital Certificate. Comodo accepts confirmation from third party organizations, other third party databases, and government entities.

Comodo's controls may also include trade registry transcripts that confirm the registration of the Applicant company and state the members of the board, the management and directors representing the company.

Comodo may use any means of communication at its disposal to ascertain the identity of an organizational or individual Applicant. Comodo reserves right of refusal in its absolute discretion.

#### 4.2.2. Approval or Rejection of Certificate Applications

Following successful completion of all required validations of a Certificate application Comodo approves an application for a digital Certificate.

If the validation of a Certificate application fails, Comodo rejects the Certificate application. Comodo reserves its right to reject applications to issue a Certificate to Applicants if, on its own assessment, by issuing a Certificate to such parties the good and trusted name of Comodo might get tarnished, diminished or have its value reduced and under such circumstances may do so without incurring any liability or responsibility for any loss or expenses arising as a result of such refusal.

Applicants whose applications have been rejected may subsequently reapply.

In all types of Comodo Certificates, the Subscriber has a continuous obligation to monitor the accuracy of the submitted information and notify Comodo of any changes that would affect the validity of the Certificate. Failure to comply with the obligations as set out in the Subscriber Agreement will result in the revocation of the Subscriber's Certificate without further notice to the Subscriber and the Subscriber shall pay any charges payable but that have not yet been paid under the Subscriber Agreement.

#### **4.2.3. Time to Process Certificate Applications**

Comodo makes reasonable efforts to confirm Certificate application information and issue a digital Certificate within a reasonable time frame. The time frame is greatly dependent on the Subscriber providing the necessary details and / or documentation in a timely manner. Upon the receipt of the necessary details and / or documentation, Comodo aims to confirm submitted application data and to complete the validation process and issue / reject a Certificate application within 2 working days.

From time to time, events outside of the control of Comodo may delay the issuance process, however Comodo will make every reasonable effort to meet issuance times and to make Applicants aware of any factors that may affect issuance times in a timely manner.

#### **4.2.4. Certificate Authority Authorization**

Where an application is for a Certificate which includes a domain-name and is to be used for server authentication, Comodo examines the Certification Authority Authorization (CAA) DNS Resource Records as specified in RFC 6844 as amended by Errata 5065 (Appendix A) and, if such CAA Records are present and do not grant Comodo the authority to issue the Certificate, the application is rejected.

Where the 'issue' and 'issuewild' tags are present within a CAA record, Comodo recognizes the following domain names within those tags as granting authorization for issuance by Comodo

|                    |
|--------------------|
| comodo.com         |
| comodoca.com       |
| usertrust.com      |
| trust-provider.com |

### **4.3. Certificate Issuance**

Comodo issues a Certificate upon approval of a Certificate application. A digital Certificate is deemed to be valid at the moment a Subscriber accepts it (refer to section 4.4 of this CPS). Issuing a digital Certificate means that Comodo accepts a Certificate application.

Comodo Certificates are issued to organizations or individuals.

Subscribers shall solely be responsible for the legality of the information they present for use in Certificates issued under this CPS, in any jurisdiction in which such content may be used or viewed.

#### **4.3.1. CA Actions during Certificate Issuance**

Comodo's automated systems receive and collate:



- evidence gathered during the verification process, and/or
- assertions that the verification has been completed according to the policy and internal documentation that sets out the acceptable means of verifying subject information.

Comodo's automated systems record the details of the business transaction associated with the submission of a Certificate request and the eventual issuance of a Certificate, one example of which is a sales process involving a credit card payment.

Comodo's automated (and manual) systems record the source of, and all details submitted with, evidence of verification, having been performed either by external RAs or by Comodo's internal RA.

The correct authentication of verification evidence provided by external RAs is required before that evidence will be considered for Certificate issuance.

### **4.3.2. Notification to Subscriber by the CA of Issuance of Certificate**

Comodo notifies Subscriber of the issuance of a Certificate through delivery. Delivery of Subscriber Certificates to the associated Subscriber is dependent on the Certificate product type:

#### Secure Server Certificates

Secure server Certificates are delivered via email to the Subscriber using the administrator contact email address provided during the application process.

#### Code Signing Certificates

Code Signing Certificates are delivered via email to the Subscriber using the administrator contact email address provided during the application process.

#### Comodo TF Certificates

Comodo TF Certificates are downloaded by the Subscriber customers automatically from the Comodo TF Server Software.

#### Secure Email Certificate: Personal Secure Email, Corporate Secure Email Certificates, Comodo Personal Authentication Certificates

Upon issuance of a Personal Secure Email Certificate, Corporate Secure Email Certificate, or Comodo Personal Authentication Certificates the Subscriber is emailed a collection link using the email provided during the application. The Subscriber must visit the collection link using the same computer from which the original Certificate request was made. The Subscriber's cryptographic service provider software is initiated to ensure the Subscriber holds the Private Key corresponding to the Public Key submitted during application. Pending a successful challenge, the issued Certificate is installed automatically onto the Subscriber's computer.

#### Comodo Dual Use Certificates

Comodo Dual Use Certificates are downloaded by the Subscribers from the Comodo Certificate Manager software.

### **4.3.3. Refusal to Issue a Certificate**

Comodo reserves its right to refuse to issue a Certificate to any party as it sees fit, without incurring any liability or responsibility for any loss or expenses arising out of such refusal. Comodo reserves the right not to disclose reasons for such a refusal.

## **4.4. Certificate Acceptance**

This section describes some of the actions by Subscriber in accepting a Certificate. Additionally, it describes how Comodo publishes a Certificate and how Comodo notifies other entities of the issuance of a Certificate.

#### **4.4.1. Conduct Constituting Certificate Acceptance**

An issued Certificate is either delivered via email or installed on a Subscriber's computer / hardware security module through an online collection method. A Subscriber is deemed to have accepted a Certificate when:

- the Subscriber uses the Certificate, or
- 30 days pass from the date of the issuance of a Certificate

#### **4.4.2. Publication of the Certificate by the CA**

A Certificate is published through various means: (1) by Comodo making the Certificate available in the Repository; and (2) by Subscriber using the Certificate subsequent to Comodo's delivery of the Certificate to Subscriber.

#### **4.4.3. Notification of Certificate Issuance by the CA to Other Entities**

Comodo provides notification of Certificate issuance to the following entities by the following means:

Web Host Reseller Partner: Issued Subscriber Secure Server Certificates applied for through a Web Host Reseller Partner on behalf of the Subscriber are emailed to the administrator contact of the Web Host Reseller Partner account. For Web Host Reseller Partners using the "auto-apply" interface, Web Host Resellers have the added option of collecting an issued Certificate from a Web Host Reseller account specific URL.

EPKI Manager Account Holder: Issued Subscriber Secure Server Certificates applied for through an EPKI Manager Account are emailed to the administrator contact of the account.

### **4.5. Key Pair and Certificate Usage**

This section is used to describe the responsibilities relating to the use of keys and Certificates.

#### **4.5.1. Subscriber Private Key and Certificate Usage**

The Private Key associated with a Public Key, which has been submitted as part of a rejected Certificate application, may not under any circumstances be used to create a digital signature if the effect of the signature is to create conditions of reliance upon the rejected Certificate. The Private Key may also not be resubmitted as part of any other Certificate application.

#### **4.5.2. Relying Party Public Key and Certificate Usage**

The final decision concerning whether or not to rely on a verified digital signature is exclusively that of the Relying Party. Reliance on a digital signature should only occur if:

- the digital signature was created during the operational period of a valid Certificate and it can be verified by referencing a validated Certificate;
- the Relying Party has checked the revocation status of the Certificate by referring to the relevant CRLs and the Certificate has not been revoked;

- the Relying Party understands that a digital Certificate is issued to a Subscriber for a specific purpose and that the Private Key associated with the digital Certificate may only be used in accordance with the usages suggested in the CPS and named as Object Identifiers in the Certificate profile; and
- the digital Certificate applied for is appropriate for the application it is used in.

Reliance is accepted as reasonable under the provisions made for the Relying Party under this CPS and within the Relying Party agreement. If the circumstances of reliance exceed the assurances delivered by Comodo under the provisions made in this CPS, the Relying Party must obtain additional assurances.

Warranties are only valid if the steps detailed above have been carried out.

## **4.6. Certificate Renewal**

Certificate renewal means the issuance of a new Certificate to the Subscriber without changing the Subscriber's, or other participant's, Public Key or any other information in the Certificate.

Depending on the option selected during application, the validity period of Comodo Certificates is 1, 2, or 3 years from the date of issuance and is detailed in the relevant field within the Certificate.

Renewal fees are detailed on the official Comodo websites and within communications sent to Subscribers approaching the Certificate expiration date.

### **4.6.1. Circumstance for Certificate Renewal**

Comodo shall make reasonable efforts to notify Subscribers via e-mail of the imminent expiration of a digital Certificate. Notice shall ordinarily be provided within a 60-day period prior to the expiry of the Certificate.

### **4.6.2. Who May Request Renewal**

Those who may request renewal of a Certificate include, but are not limited to, a Subscriber on behalf of itself, and an RA on behalf of a Subscriber. Comodo does not automatically renew Certificates.

### **4.6.3. Processing Certificate Renewal Requests**

In order to process Certificate renewal requests, Comodo gets the Subscriber to reauthenticate itself. Renewal application requirements and procedures are the same as those employed for the application validation and issuance requirements detailed for new customers. Comodo doesn't require that the Subscriber use the same key on the new application.

### **4.6.4. Notification of New Certificate Issuance to Subscriber**

Notification to the Subscriber about the issuance of a renewed Certificate is given using the same means as a new Certificate, described in section 4.3.2 of this CPS.

### **4.6.5. Conduct Constituting Acceptance of a Renewal Certificate**

Subscriber's conduct constituting acceptance of a renewal Certificate is the same as listed in section 4.4.1 of this CPS.

#### **4.6.6. Publication of the Renewal Certificate by the CA**

Comodo publishes a renewed Certificate by delivering it to the Subscriber. In the limited circumstances where Comodo publishes a renewed Certificate by alternate means, Comodo does so by using the LDAP server—a publicly accessible directory of client Certificates.

#### **4.6.7. Notification of Certificate Issuance by the CA to Other Entities**

Generally, Comodo does not notify other entities of a renewed Certificate. In limited circumstances, Comodo will notify other entities through the means described in section 4.6.6 of this CPS. Comodo may also notify an RA, if the RA was involved in the renewal process.

### **4.7. Certificate Rekey**

The section is used to describe elements/procedures generating a new key pair and applying for the issuance of a new Certificate that certifies the new Public Key. Rekeying (or re-keying) a Certificate may comprise of creating a new Certificate with a new Public Key and serial number, while retaining the Certificate's subject information.

#### **4.7.1. Circumstances for Certificate Re-Key**

Certificate rekey will ordinarily take place as part of a Certificate renewal or Certificate replacement, as stated in section 3.2 of this CPS. Certificate rekey may also take place when a key has been compromised.

#### **4.7.2. Who May Request Certificate Rekey**

Those who may request a Certificate rekey include, but are not limited to, the Subscriber, the RA on behalf of the Subscriber, or Comodo at its discretion.

#### **4.7.3. Processing Certificate Rekey Requests**

Depending on the circumstances, the procedure to process a Certificate rekey may be the same as issuing a new Certificate. Under other circumstances, Comodo may process a rekey request by having the Subscriber authenticate its identity.

#### **4.7.4. Notification of Rekey to Subscriber**

Comodo will notify Subscriber of a Certificate rekey by the means delineated in section 4.3.2 of this CPS.

#### **4.7.5. Conduct Constituting Acceptance of a Re-Keyed Certificate**

Subscriber's conduct constituting acceptance of a rekeyed Certificate is the same as listed in section 4.4.1 of this CPS.

#### **4.7.6. Publication of the Re-Keyed Certificate by the CA**

Publication a rekeyed Certificate is performed by delivering it to the Subscriber.

#### **4.7.7. Notification of Certificate Issuance by the CA to Other Entities**

Generally, Comodo does not notify other entities of the issuance of a rekeyed Certificate. Comodo may notify an RA of the issuance of a rekeyed Certificate when an RA was involved in the issuance process.

## **4.8. Certificate Modification**

Comodo does not offer Certificate modification. Instead, Comodo will revoke the old Certificate and issue a new Certificate as a replacement.

### **4.8.1. Circumstance for Certificate Modification**

Not applicable.

### **4.8.2. Who May Request Certificate Modification**

Not applicable.

### **4.8.3. Processing Certificate Modification Requests**

Not applicable.

### **4.8.4. Notification of New Certificate Issuance to Subscriber**

Not applicable.

### **4.8.5. Conduct Constituting Acceptance of Modified Certificate**

Not applicable.

### **4.8.6. Publication of the Modified Certificate by the CA**

Not applicable.

### **4.8.7. Notification of Certificate Issuance by the CA to Other Entities**

Not applicable.

## **4.9. Certificate Revocation and Suspension**

Revocation of a Certificate is to permanently end the operational period of the Certificate prior to reaching the end of its stated validity period. In other words, upon revocation of a Certificate, the operational period of that Certificate is immediately considered terminated. The serial number of the revoked Certificate will be placed within the CRL and remains on the CRL until sometime after the end of the Certificate's validity period.

Comodo does not utilize Certificate suspension.

### **4.9.1. Circumstances for Revocation**

Comodo may revoke a Certificate if any of the following occur:

- The Subscriber requests in writing that the CA revoke the Certificate;
- The Subscriber notifies Comodo that the original Certificate request was not authorized and does not retroactively grant authorization;

- Comodo reasonably believes there has been loss, theft, modification, unauthorized disclosure, or other compromise of the Private Key associated with the Certificate;
- The Subscriber or Comodo has breached a material obligation under this CPS or the relevant Subscriber Agreement;
- Comodo reasonably believes that the validation of domain authorization or control for any Fully-Qualified Domain Name or IP address in the Certificate should not be relied upon;
- The Certificate no longer complies with the requirements of Sections 6.1.5 and 6.1.6 of the Baseline Requirements;
- Comodo is made aware of any circumstance indicating that use of a Fully-Qualified Domain Name or IP address in the Certificate is no longer legally permitted (e.g. a court or arbitrator has revoked a Domain Name Registrant's right to use the Domain Name, a relevant licensing or services agreement between the Domain Name Registrant and the Applicant has terminated, or the Domain Name Registrant has failed to renew the Domain Name);
- Comodo is made aware that a Wildcard Certificate has been used to authenticate a fraudulently misleading subordinate Fully-Qualified Domain Name;
- Either the Subscriber's or Comodo's obligations under this CPS or the relevant Subscriber Agreement are delayed or prevented by a natural disaster, computer or communications failure, or other cause beyond the person's reasonable control, and as a result another person's information is materially threatened or compromised;
- There has been a modification of the information pertaining to the Subscriber that is contained within the Certificate,
- Comodo is made aware of a material change in the information contained in the Certificate, or the information contained in the Certificate is inaccurate;
- A personal identification number, Private Key or password has, or is likely to become known to someone not authorized to use it, or is being or is likely to be used in an unauthorized way
- The Certificate has not been issued in accordance with the policies set out in this CPS;
- The Subscriber has used the Certificate contrary to law, rule or regulation, or Comodo reasonably believes that the Subscriber is using the Certificate, directly or indirectly, to engage in illegal or fraudulent activity;
- The Certificate was issued to persons or entities identified as publishers of malicious software or that impersonated other persons or entities;
- The Certificate was issued as a result of fraud or negligence;
- Comodo is made aware of a demonstrated or proven method that exposes the Subscriber's Private Key to compromise, methods have been developed that can easily calculate it based on the Public Key, or if there is clear evidence that the specific method used to generate the Private Key was flawed;
- Comodo right to issue Certificates under the Baseline Requirements expires or is revoked or terminated, unless Comodo has made arrangements to continue maintaining the CRL/OCSP Repository; or
- The Certificate, if not revoked, will compromise the trust status of Comodo.

Comodo will revoke a Subordinate CA Certificate within seven (7) days if one or more of the following occurs:

- The Subordinate CA requests revocation in writing;
- The Subordinate CA notifies Comodo that the original certificate request was not authorized and does not retroactively grant authorization;
- Comodo obtains evidence that the Subordinate CA's Private Key corresponding to the Public Key in the Certificate suffered a Key Compromise or no longer complies with the requirements of Sections 6.1.5 and 6.1.6 of the Baseline Requirements;
- Comodo obtains evidence that the Subordinate CA Certificate was misused;

- Comodo is made aware that the Subordinate CA Certificate was not issued in accordance with, or that Subordinate CA has not complied with, the Baseline Requirements or this CPS;
- Comodo determines that any of the information appearing in the Subordinate CA Certificate is inaccurate or misleading;
- Comodo or Subordinate CA ceases operations for any reason and has not made arrangements for another CA to provide revocation support for the Certificate;
- Comodo's, or Subordinate CA's, right to issue Certificates under the Baseline Requirements expires or is revoked or terminated, unless Comodo has made arrangements to continue maintaining the CRL/OCSP Repository;
- Revocation is required by this CPS;
- The Subordinate CA has used the Certificate contrary to law, rule or regulation, or Comodo reasonably believes that the Subordinate CA is using the Certificate, directly or indirectly, to engage in illegal or fraudulent activity;
- The Subordinate CA Certificate was issued to persons or entities identified as publishers of malicious software or that impersonated other persons or entities;
- The Subordinate CA Certificate was issued as a result of fraud or negligence;
- The Subordinate CA Certificate, if not revoked, will compromise the trust status of Comodo.

#### **4.9.2. Who can Request Revocation**

A Subscriber or another appropriately authorized party can request revocation of a Certificate. An authorized party includes an RA, regardless of whether on behalf of the Subscriber may request revocation through their account. Other parties may report suspected Private Key Compromise, Certificate misuse, or other types of fraud, compromise, misuse, inappropriate conduct, or any other matter related to Certificates, in the first instance, by email to [sslabuse@comodoca.com](mailto:sslabuse@comodoca.com).

#### **4.9.3. Procedure for Revocation Request**

Prior to the revocation of a Certificate, Comodo will verify that the revocation request has been:

- Made by the organization or individual entity that has made the Certificate application.
- Made by the RA on behalf of the organization or individual entity that used the RA to make the Certificate application, and
- Has been authenticated by the procedures in section 3.4 of this CPS.

#### **4.9.4. Revocation Request Grace Period**

The revocation request grace period ("Grace Period") means the period during which the Subscriber must make a revocation request. The Grace Period is defined in the Subscriber Agreement applicable to the individual Subscriber. In the event that a Grace Period is not defined in the Subscriber Agreement, Subscribers are required to request revocation within 24 hours after detecting the loss or compromise of the Private Key.

#### **4.9.5. Time Within which Comodo Will Process the Revocation Request**

For properly authenticated revocation requests received from the Subscriber to Comodo's systems, revocation will be reflected in the OCSP responses issued within 1 hour, and in the CRLs within 24 hours.

#### **4.9.6. Revocation Checking Requirement for Relying Parties**

Parties relying on a digital Certificate must verify a digital signature at all times by checking the validity of a digital Certificate against the relevant CRL published by Comodo or using the Comodo OCSP responder. Relying parties are alerted that an unverified digital signature cannot be assigned as a valid signature of the Subscriber.

Relying on an unverifiable digital signature may result in risks that the Relying Party, and not Comodo, assume in whole.

By means of this CPS, Comodo has adequately informed relying parties on the usage and validation of digital signatures through this CPS and other documentation published in the Repository or by contacting via out of bands means via the contact address as specified in the Document Control section of this CPS.

#### **4.9.7. CRL Issuance Frequency**

Comodo publishes CRLs to allow relying parties to verify a digital signature made using a Comodo issued digital Certificate. Each CRL contains entries for all revoked un-expired Certificates issued and is valid for 24 hours. Comodo issues a new CRL every 24 hours and includes a monotonically increasing sequence number for each CRL issued. Under special circumstances, Comodo may publish new CRLs prior to the expiry of the current CRL. All expired CRLs are archived (as described in section 3.4 of this CPS) for a period of 7 years or longer if applicable. For Code Signing Certificates revoked due to key compromise or that have been issued to unauthorized persons, Comodo will maintain Certificate information on CRLs for at least 20 years.

#### **4.9.8. Maximum Latency for CRLs**

The maximum latency for CRLs means the maximum time between the generation of CRLs and posting of the CRLs to the repository (i.e., the maximum amount of processing- and communication-related delays in posting CRLs to the repository after the CRLs are generated). Comodo does not employ a maximum latency for CRLs. Generally, however, CRLs are published within 1 hour.

#### **4.9.9. On-Line Revocation/Status Checking Availability**

In addition, Comodo's systems are configured to generate and serve OCSP responses. This provides real-time information regarding the validity of the Certificate making the revocation information immediately available through the OCSP protocol. CRLs and OCSP are available 24/7 to anyone.

#### **4.9.10. On-Line Revocation Checking Requirements**

Relying parties must perform online revocation/status checks in accordance with section 4.9.6 of this CPS prior to relying on the Certificate.

#### **4.9.11. Other Forms of Revocation Advertisements Available**

No stipulation.

#### **4.9.12. Special Requirements for Key Compromise**

No stipulation.



#### **4.9.13. Circumstances for Suspension**

Not applicable.

#### **4.9.14. Who can Request Suspension**

Not applicable.

#### **4.9.15. Procedure for Suspension Request**

Not applicable.

#### **4.9.16. Limits on Suspension Period**

Not applicable.

### **4.10. Certificate Status Services**

CRL and OCSP are Certificate status checking services available to relying parties.

#### **4.10.1. Operational Characteristics**

Lightweight OCSP conforms to RFC 5019. Comodo provides revocation information for Certificates through 1 day after the expiry date of the Certificate, except for Code Signing Certificates where Comodo provides revocation information past the expiry date.

#### **4.10.2. Service Availability**

Certificate status services are available 24/7.

#### **4.10.3. Optional Features**

No stipulation.

### **4.11. End of Subscription**

A Subscriber's subscription service ends if

- Comodo CA ceases operation,
- All of Subscriber's Certificates issued by Comodo are revoked without the renewal or rekey of the Certificates, or
- The Subscriber's Subscriber Agreement terminates or expires without renewal.

### **4.12. Key Escrow and Recovery**

In general, Comodo does not provide key escrow or key backup services. In general, Comodo expects an Applicant to generate key-pairs in its own environment and to pass only the Public Key to Comodo for inclusion in the Certificates issued.

In certain enterprise scenarios, where specifically provided for by contract between Comodo and the Subscriber enterprise, Comodo provides key backup for Certificates to be used for document signing and provides key escrow for Certificates to be used for (typically email) encryption. In order to effectuate backup and escrow where contracted, Comodo generates the key-pairs for the

relevant Certificates and passes the encrypted Private Key to the Subscriber along with the original delivery of the public Certificate.

#### **4.12.1. Key Escrow and Recovery Policy and Practices**

An escrowed Private Key can only be recovered after Comodo confirms the authority of the party requesting the Private Key. Private Keys may only be recovered for lawful and legitimate purposes. Comodo recommends to its Certificate Manager users that they notify their customers and Subscribers that their Private Keys are escrowed, that they protect escrowed keys from unauthorized disclosure, and that they do not disclose or allow to be disclosed any escrowed keys or (escrowed) key-related information to a third party unless required by law. Certificate Manager users are required to revoke the Certificate associated with an escrowed Private Key prior to retrieving the escrowed key from Comodo.

Escrowed Private Keys are kept for three years after the corresponding Certificate's expiry prior to their destruction. Private Keys are destroyed by deleting the key from the storage material immediately, and from all related back up material within a further 12-month period.

#### **4.12.2. Session Key Encapsulation and Recovery Policy and Practices**

No stipulation.

## **5. FACILITY, MANAGEMENT, AND OPERATIONAL CONTROLS**

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This section of the CPS outlines the security policy, physical access control mechanisms, service levels and personnel policy in use to provide trustworthy and reliable CA operations.

Comodo asserts that it makes every reasonable effort to detect and prevent material breaches, loss, damage or compromise of assets, and interruption to business activities.

### **5.1. Physical Controls**

All sites operate under a security policy designed to provide reasonable assurance of the detection, deterrence and prevention of unauthorized logical or physical access to CA related facilities.

#### **5.1.1. Site Location and Construction**

Comodo operates within the United Kingdom and the United States, with separate operations, research & development and server operation sites. Physical barriers are used to segregate secure areas within buildings and are constructed so as to extend from real floor to real ceiling to prevent unauthorized entry. External walls of the site are of solid construction.

#### **5.1.2. Physical Access**

Card access systems are in place to control and monitor access to all areas of the facility. Access to the Comodo physical machinery within the secure facility is protected with locked cabinets and logical access controls. Security perimeters are clearly defined for all Comodo locations. All of Comodo's entrances and exits are secured or monitored by security personnel, reception staff, or monitoring/control systems.

#### **5.1.3. Power and Air Conditioning**

Comodo secure facilities have a primary and secondary power supply and ensure continuous, uninterrupted access to electric power. Heating/air ventilation systems are used to prevent overheating and to maintain a suitable humidity level.

#### **5.1.4. Water Exposures**

Comodo has made reasonable efforts to ensure its secure facilities are protected from flood and water damage. Comodo has personnel located on-site to reduce the extent of damage from a flood and any subsequent water exposure.

#### **5.1.5. Fire Prevention and Protection**

Comodo has made reasonable efforts to ensure its secure facilities are protected from fire and smoke damage (fire protection is made in compliance with local fire regulations). IT equipment is located to reduce the risk of damage or loss by fire. The level of protection from fire reflects the importance of the equipment.

#### **5.1.6. Media Storage**

Amongst other ways, Comodo protects media by storing it away from known or obvious fire/water hazards. Media is also backed up on-site and off-site.

### **5.1.7. Waste Disposal**

Comodo disposes of waste in accordance with industry best practice. Comodo has procedures in place to dispose of all media types, including, but not limited to, paper documents, hardware, damaged devices, and read only optical devices. These procedures apply to all information classification levels, with the method of disposal dependent on the classification.

### **5.1.8. Off-Site Backup**

Comodo backs up much of its information to a secure, off-site location that is sufficiently distant to escape damage from a disaster at the primary location. The frequency, retention, and extent of the backup is determined by the infrastructure team, taking into account the criticality and security requirements of the information. Backup of critical CA software is performed weekly and is stored offsite. Backup of critical business information is performed daily and is stored offsite. Access to backup servers/media is restricted to authorized personnel only. Backup media is regularly tested through restoration to ensure it can be relied on in the event of a disaster. Backup servers/media is appropriately labeled according to the confidentiality of the information.

## **5.2. Procedural Controls**

### **5.2.1. Trusted Roles**

Trusted roles are assigned by senior members of the management team who decide permissions with signed authorizations being archived.

The list of personnel appointed to trusted roles is maintained and reviewed annually.

The functions and duties performed by persons in trusted roles are distributed so that a lone person cannot subvert the security and trustworthiness of PKI operations. All personnel in trusted roles must be free from conflicts of interest that might prejudice the impartiality of Comodo PKI operations.

Persons acting in trusted roles are only allowed to access a CMS after they are authenticated using a method approved as being suitable for the control of PIV-I Hardware.

#### **CA Administrators**

The CA Administrator installs and configures the CA software, including key generation, and key backup (as part of key generation) and subsequent recovery.

CA Administrators do not issue certificates to Subscribers.

#### **CA Officers (e.g. CMS, RA, Validation and Vetting Personnel)**

The CA Officer role is responsible for issuing and revoking certificates, the verification of identity, and compliance with the required issuance steps including those defined in this CPS and recording the details of approval and issuance steps taken identity vetting tasks are completed.

CA Officers must identify and authenticate themselves to systems before access is granted. Identification is via a username, with authentication requiring a password and digital Certificate.

#### **Operator (e.g. System Administrators/ System Engineers)**

Operators install and configure system hardware, including servers, routers, firewalls, and networks. The Operator also keeps CA, CMS and RA systems updated with software patches and other maintenance needed for system stability, security, and recoverability.

### **Internal Auditors**

Internal Auditors are responsible for reviewing, maintaining, and archiving audit logs and performing or overseeing internal compliance audits to determine if Comodo, an external CA, or RA is operating in accordance with this CPS and, where relevant, an RA's contract.

#### **5.2.2. Number of Persons Required per Task**

Comodo requires that at least two CA Administrators take action to activate Comodo's CA Private Keys for signing, to generate new CA key-pairs, or to restore Private Keys.

No single person has the capability to issue a PIV-I credential, or to issue an EV SSL or EV Code-signing certificate.

#### **5.2.3. Identification and Authentication for Each Role**

All personnel are required to authenticate themselves to CA and RA systems before they may perform the duties of their role involving those systems.

#### **5.2.4. Roles Requiring Separation of Duties**

No Trusted Roles can assume any other role, except Operator

### **5.3. Personnel Controls**

Access to the secure parts of Comodo's facilities is limited using physical and logical access controls and is only accessible to appropriately authorized individuals filling trusted roles for which they are properly qualified and to which they have been appointed by management. Comodo requires that all personnel filling trusted roles are properly trained and have suitable experience before being permitted to adopt those roles.

#### **5.3.1. Qualifications, Experience, and Clearance Requirements**

Consistent with this CPS, Comodo follows personnel and management practices that provide reasonable assurance of the trustworthiness and competence of their employees and of the satisfactory performance of their duties.

The Operator Role is only granted on Comodo IT systems when there is a specific business need. New Operators are not given full administrator rights until they have demonstrated a detailed knowledge of Comodo IT systems & policies and that they have reached a suitable skill level satisfactory to the Server Systems Manager/Administrator or CEO. New administrators are closely monitored by the Server Systems Manager/Administrator for the first three months. Where systems allow, administrator access authentication is via a public/Private Key specifically issued for this purpose. This provides accountability of individual administrators and permits their activities to be monitored.

The CA Officer Role is granted certificate issuance privileges only after sufficient training in Comodo's validation and verification policies and procedures. This training period MUST be at least six months before issuance privileges will be granted for EV or EV Code Signing certificates.

#### **5.3.2. Background Check Procedures**

All trusted personnel have background checks before access is granted to Comodo's systems. These checks may include, but are not limited to, verification of the individual's identity using a government issued photo ID, credit history, employment history, education, character references,

social security number, criminal background, and a Companies House cross-reference to disqualified directors.

### **5.3.3. Training Requirements**

Comodo provides suitable training to all staff before they take on a Trusted Role should they not already have the complete skill-set required for that role. Training of personnel is undertaken via a mentoring process involving senior members of the team to which they are attached. CA Administrators are trained in the operation and installation of CA software. Operators are trained in the maintenance, configuration, and use of the specific software, operating systems, and hardware systems used by Comodo. Internal Auditors are trained to proficiency in the general principles of systems and process audit as well as familiarity with Comodo's policies and procedures. CA Officers are trained in Comodo's validation and verification policies and procedures.

### **5.3.4. Retraining Frequency and Requirements**

Personnel in Trusted Roles have additional training when changes in industry standards or changes in Comodo's operations require it. Comodo provides refresher training and informational updates sufficient to ensure that Trusted Personnel retain the requisite degree of expertise.

### **5.3.5. Job Rotation Frequency and Sequence**

No stipulation.

### **5.3.6. Sanctions for Unauthorized Actions**

Any personnel who, knowingly or negligently, violate Comodo's security policies, exceed the use of their authority, use their authority outside the scope of their employment, or allow personnel under their supervision to do so may be liable to disciplinary action up to and including termination of employment. Should the unauthorized actions of any person reveal a failure or deficiency of training, sufficient training or retraining will be employed to rectify the shortcoming.

### **5.3.7. Independent Contractor Requirements**

Once the independent contractor completes the work for which it was hired, or the independent contractor's employment is terminated, physical access rights assigned to that contractor are removed as soon as possible and within 24 hours from the time of termination.

### **5.3.8. Documentation Supplied to Personnel**

The selection of documentation supplied to Comodo personnel is based on the role(s) they are to fill. Such documentation may include a copy of this CPS, the CA/B Forum EV Guidelines, and other technical and operational documentation necessary to maintain Comodo's CA operations.

## **5.4. Audit Logging Procedures**

For audit purposes, Comodo maintains electronic or manual logs of the following events for core functions.

### **5.4.1. Types of Events Recorded**

An audit log is maintained of each movement of the removable media.

**CA & Certificate Lifecycle Management Events:**

- CA Root signing key functions, including key generation, backup, recovery and destruction
- Subscriber Certificate lifecycle management, including successful and unsuccessful Certificate applications, Certificate issuances, Certificate re-issuances and Certificate renewals
- Subscriber Certificate revocation requests, including revocation reason
- Subscriber changes of affiliation that would invalidate the validity of an existing Certificate
- CRL updates, generations and issuances
- Custody of keys and of devices and media holding keys
- Compromise of a Private Key

**Security Related Events:**

- System downtime, software crashes and hardware failures
- CA system actions performed by Comodo personnel, including software updates, hardware replacements and upgrades
- Cryptographic hardware security module events, such as usage, de-installation, service or repair and retirement
- Successful and unsuccessful Comodo PKI access attempts
- Secure CA facility visitor entry and exit

**Certificate Application Information:**

- The documentation and other related information presented by the Applicant as part of the application validation process
- Storage locations, whether physical or electronic, of presented documents

**All logs include the following elements:**

- Date and time of entry
- Serial or sequence number of entry
- Method of entry
- Source of entry
- Identity of entity making log entry

**5.4.2. Frequency of Processing Log**

Logs are archived by the system administrator on a weekly basis and event journals reviewed on a weekly basis by CA management.

**5.4.3. Retention Period for Audit Log**

When the removable media reaches the end of its life it is wiped by a third party secure data destruction facility and the Certificates of destruction are archived.

**5.4.4. Protection of Audit Log**

These media are only removed by Comodo staff on a visit to the data center, and when not in the data center are held either in a safe in a locked office within the development site, or off-site in a secure storage facility.

Both current and archived logs are maintained in a form that prevents unauthorized modification, substitution or destruction.

**5.4.5. Audit Log Backup Procedures**

All logs are backed up on removable media and the media held at a secure off-site location on a daily basis.

#### **5.4.6. Audit Collection System (Internal vs. External)**

Automatic audit collection processes run from system startup to system shutdown. The failure of an automated audit system which may adversely affect the integrity of the system or the confidentiality of the information protected by the system will lead to Comodo's Operators and/or CA Administrators evaluating whether a suspension of operations is required until the problem is remedied.

#### **5.4.7. Notification to Event-Causing Subject**

No stipulation.

#### **5.4.8. Vulnerability Assessments**

A vulnerability is a weakness in the organization or in an information system that might be exploited by a threat, with the possibility of causing harm to assets. In order to mitigate the risk or possibility of causing harm to assets, Comodo performs regular vulnerability assessment by taking a two-pronged approach. Comodo assesses vulnerabilities by (1) making an assessment of the threats to, impacts on, and the vulnerabilities of assets and the likelihood of their occurrence, and (2) by developing a process of selecting and implementing security controls in order to reduce the risks identified in the risk assessment to an acceptable level. Comodo routinely performs vulnerability assessments by identifying the vulnerability categories that face an asset. Some of the vulnerability categories that Comodo evaluates are technical, logical, human, physical, environmental, and operational.

### **5.5. Records Archival**

Comodo implements a backup standard for all business critical systems located at its data centers. Comodo retains records in electronic or in paper-based format in conformance with this subsection of this CPS.

#### **5.5.1. Types of Records Archived**

Comodo backs up both application and system data. Comodo may archive the following information:

- Audit data, as specified in section 5.4 of this CPS;
- Certificate application information;
- Documentation supporting a Certificate application;
- Certificate lifecycle information.

#### **5.5.2. Retention Period for Archive**

The retention period for archived information depends on the type of information, the information's level of confidentiality, and the type of system the information is stored on.

Comodo retains the records of Comodo digital Certificates and the associated documentation for a term of not less than 7 years, or as necessary to comply with applicable laws. The retention term begins on the date of expiration or revocation. Copies of Certificates are held, regardless of their status (such as expired or revoked). Such records may be retained in electronic, in paper-based format or any other format that Comodo may see fit.



User data backed up from a workstation is retained for a minimum period of 6 months.

### **5.5.3. Protection of Archive**

Records are archived at a secure off-site location and are maintained in a form that prevents unauthorized modification, substitution or destruction. Access to backup servers and/or backup media, whether Windows or Linux, backup utilities, or backup data, is restricted to authorized personnel only and adheres to a strict default deny policy.

### **5.5.4. Archive Backup Procedures**

Administrators at each Comodo location are responsible for carrying out and maintaining backup activities. Comodo employs both scheduled and unscheduled backups. Scheduled backups are automated using approved backup tools. Scheduled backups are monitored using automated tools. Unscheduled backups occur before carrying out major changes to critical systems and are part of any change request that has a possible impact on data integrity or security. All backup media is labeled according to the information classification, which is based on the backup information stored on the media.

### **5.5.5. Requirements for Time-Stamping of Records**

Records that are time-stamped include, but are not limited to, the following:

- Visitor entry,
- Visitor exit,
- Emails within Comodo,
- Emails sent between Comodo and third parties,
- Subscriber Agreements,
- Certificate issuance, and
- Certificate revocation.

### **5.5.6. Archive Collection System (Internal or External)**

Comodo's archive collection system is both internal and external. As part of its internal collection procedures, Comodo may require Subscribers to submit appropriate documentation in support of a Certificate application.

As part of Comodo's external collection procedures, RAs may require documentation from Subscribers to support Certificate applications, in their role as a Comodo RA. In such circumstances, RAs are obliged to retain such records in line with the practices of record retention and protection as used by Comodo and as stated in this CPS.

### **5.5.7. Procedures to Obtain and Verify Archive Information**

Comodo RAs are required to submit appropriate documentation as detailed in the Reseller Partner agreements, Web Host Reseller Partner agreements, EPKI Manager Account Holder agreement, Powered SSL Partner agreement, and prior to being validated and successfully accepted as an approved Comodo RA.

## **5.6. Key Changeover**

Towards the end of each Private Key's lifetime, a new CA signing key pair is commissioned and all subsequently issued Certificates and CRLs are signed with the new private signing key. Both keys may be concurrently active. The corresponding new CA Public Key Certificate is provided to Subscribers and relying parties through the delivery methods detailed below.

Comodo makes all its CA Root Certificates available in the Repository.

The UTN-USERFirst-Hardware Certificate is present in Explorer 5.01 and above, Netscape 8.1 and above, Opera 8.0 and above, Mozilla 1.76 and above, Konqueror 3.5.2 and above, Safari 1.2 and above, FireFox 1.02 and above, Camino and SeaMonkey and is made available through these browsers.

The AddTrustExternalCARoot Certificate is present in Netscape 4.x and above, Opera 8.00 and above, Mozilla .06 and above, Konqueror, Safari 1.0 and above, Camino and SeaMonkey and is made available to Relying Parties through these browsers.

Comodo provides the full Certificate chain to the Subscriber upon issuance and delivery of the Subscriber Certificate.

## **5.7. Compromise and Disaster Recovery**

Organizations are regularly faced with events that may disrupt their normal business activities or may lead to loss of information and assets. These events may be the result of natural disasters, accidents, equipment failures, or deliberate actions. This section details the procedures Comodo employs in the event of a compromise or disaster.

### **5.7.1. Incident and Compromise Handling Procedures**

All incidents (including compromises), both suspected and actual, are reported to the appropriate authority for investigation. Depending on the nature and immediacy of the incident, the reporter of an incident is to document the incident details to help with incident assessment, investigation, solution, and future operational changes. Once the incident is reported, the appropriate authority makes an initial assessment. Next, a containment strategy is chosen and implemented. After an incident has been contained, eradication is necessary to eliminate components of the incident. During eradication, importance is given to identifying all affected areas so they can be remedied.

These procedures are in place to ensure that

- a consistent response to incidents happening to Comodo's assets,
- incidents are detected, reported, and logged, and
- clear roles and responsibilities are defined.

To maintain the integrity of its services Comodo implements, documents, and periodically tests appropriate contingency and disaster recovery plans and procedures. These procedures define and contain a formal incident management reporting process, incident response, and incident escalation procedures to ensure professional incident management and the return to normal operations within a timely manner. The process also enables incidents to be analyzed in a way as to identify possible causes such that any weaknesses in Comodo's processes may be improved in order to prevent reoccurrence. Such plans are revised and updated as may be required at least once a year.

### **5.7.2. Computing Resources, Software, and/or Data are Corrupted**

If Comodo determines that its computing resources, software, or data operations have been compromised, Comodo will investigate the extent of the compromise and the risk presented to affected parties. Depending on the extent of the compromise, Comodo reserves the right to revoke affected Certificates, to revoke entity keys, to provide new Public Keys to users, and to recertify subjects.

### 5.7.3. Entity Private Key Compromise Procedures

Due to the nature of the CA Private Keys, these are classified as highly critical to Comodo's business operations and continuity. If any of the CA's private signing keys were compromised or were suspected of having been compromised, Comodo would make an assessment to determine the nature and extent of the compromise. In the most severe circumstances, Comodo would revoke all Certificates ever issued by the use of those keys, notify all owners of Certificates (by email) of that revocation, and offer to re-issue the Certificates to the customers with an alternative or new private signing key.

### 5.7.4. Business Continuity Capabilities after a Disaster

Comodo operates a fully redundant CA system. In the event of a short- or long-term loss of an office location, operations at other offices will be increased. The backup CA is readily available in the event that the primary CA should cease operation. All of Comodo's critical computer equipment is housed in a co-location facility run by a commercial data-center, and all of the critical computer equipment is duplicated within the facility. Incoming power and connectivity feeds are duplicated. The duplicate equipment is ready to take over the role of providing the implementation of the CA, and allows Comodo to specify a maximum system outage time (in case of critical systems failure) of 1 hour. Comodo operations are distributed across several sites worldwide. All sites offer facilities to manage the lifecycle of a Certificate, including but not limited to the application, issuance, revocation and renewal of such Certificates. As well as a fully redundant CA system, Comodo maintains provisions for the activation of a backup CA and a secondary site should the primary site suffer a total loss of systems. This disaster recovery plan states that Comodo will endeavor to minimize interruptions to its CA operations.

## 5.8. CA or RA Termination

In case of termination of CA operations for any reason whatsoever, Comodo will provide timely notice and transfer of responsibilities to succeeding entities, maintenance of records, and remedies. Before terminating its own CA activities, Comodo will take the following steps, where possible:

- Providing Subscribers of valid Certificates with ninety (90) days' notice of its intention to cease acting as a CA.
- Revoking all Certificates that are still un-revoked or un-expired at the end of the ninety (90) day notice period without seeking Subscriber's consent.
- Giving timely notice of revocation to each affected Subscriber.
- Making reasonable arrangements to preserve its records according to this CPS.
- Reserving its right to provide succession arrangements for the re-issuance of Certificates by a successor CA that has all relevant permissions to do so and complies with all necessary rules, while its operation is at least as secure as Comodo's.

The requirements of this article may be varied by contract, to the extent that such modifications affect only the contracting parties.

## 6. TECHNICAL SECURITY CONTROLS

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This section addresses certain technological aspects of the Comodo infrastructure and PKI services.

Comodo is not involved in functions associated with the generation, issuance, decommissioning or destruction of a Subscriber key pair, other than from suitably enabled enterprise accounts operated through the Comodo Certificate Manager service which provide key pair generation, and optionally backup and escrow for client and email (Dual Use) certificates.

### 6.1. Key Pair Generation and Installation

#### 6.1.1. Key Pair Generation

In general, unless otherwise noted in this CPS, Subscriber is solely responsible for the generation of an asymmetric cryptographic key pair (RSA or ECDSA) appropriate to the Certificate type being applied for. During application, the Subscriber will generally be required to submit a Public Key and other personal / corporate details in the form of a Certificate Signing Request (CSR) or SPKAC.

Secure Server Certificate requests are usually generated using the key generation facilities available in the Subscriber's webserver software.

Client Certificate requests are usually generated using the cryptographic service provider module software present in popular browsers, although they may also be submitted as a PKCS#10 or SPKAC.

Comodo TF Certificate requests are generated using the cryptographic service provider module software present in popular browsers. In cases when the customer's browser is incapable of generating the Private Key, the Comodo TF software generates the Private Key on behalf of the customer and delivers the Private Key and Certificate to the customer.

Comodo Dual Use Certificate requests are generated by Comodo on Comodo's servers. The Comodo Certificate Manager software generates the Private Key on behalf of the end user and delivers the Private Key and Certificate to the end user.

The Private Key of Subscriber key-pairs generated by Comodo through its Comodo TF software are not held by Comodo after being transferred to the customer. All such keys are securely deleted after being transferred to the Subscriber. Logical and physical controls prevent access to Private Keys generated by Subscriber. All keys sent to Subscriber are protected during delivery using an authenticated and secure connection to Comodo's servers.

Comodo's CA key pairs are generated on a FIPS-140 approved Hardware Signing Module (HSM).

#### 6.1.2. Private Key Delivery to Subscriber

Where Subscriber keys are generated on Comodo's servers, they are delivered to the Subscriber over an encrypted communication.

#### 6.1.3. Public Key Delivery to Certificate Issuer

Secure Server Certificate requests are generated using the Subscriber's webserver software and the request is submitted to Comodo in the form of a PKCS #10 Certificate Signing Request

(CSR). Submission is made electronically via the Comodo website or through a Comodo approved RA.

Secure Email Certificate requests are generated using the Subscriber's cryptographic service provider software present in the Subscriber's browser and submitted to Comodo in the form of a PKCS#10 Certificate Signing Request (CSR). The Subscriber's browser generally makes submission automatically.

Code Signing Certificate requests are typically generated using the cryptographic service provider software present in the Subscriber's browser and submitted automatically to Comodo in the form of a PKCS#10 Certificate Signing Request (CSR). The Private Key may either be allowed to remain in the cryptographic service provider, or may be exported to the Subscriber's hard drive.

Comodo TF Certificate requests are generated and submitted to Comodo using Comodo's TF Server software.

#### **6.1.4. CA Public Key Delivery to Relying Parties**

Comodo's Public Keys are provided to Relying Parties in a few ways. One way is through the Repository. Additionally, Public Keys of Comodo's Root CAs are embedded in browsers.

#### **6.1.5. Key Sizes**

| COMMON_NAME                                   | KEY_SIZE |
|-----------------------------------------------|----------|
| AAA Certificate Services                      | RSA 2048 |
| Secure Certificate Services                   | RSA 2048 |
| Trusted Certificate Services                  | RSA 2048 |
| UTN-USERFirst-Client Authentication and Email | RSA 2048 |
| UTN - DATACorp SGC                            | RSA 2048 |
| UTN-USERFirst-Hardware                        | RSA 2048 |
| UTN-USERFirst-Object                          | RSA 2048 |
| AddTrust Class 1 CA Root                      | RSA 2048 |
| AddTrust External CA Root                     | RSA 2048 |
| AddTrust Public CA Root                       | RSA 2048 |
| AddTrust Qualified CA Root                    | RSA 2048 |
| COMODO Certification Authority                | RSA 2048 |
| COMODO RSA Certification Authority            | RSA 4096 |
| USERTrust RSA Certification Authority         | RSA 4096 |
| COMODO ECC Certification Authority            | ECC 384  |
| USERTrust ECC Certification Authority         | ECC 384  |

#### **6.1.6. Public Key Parameters Generation and Quality Checking**

Comodo generates the Public Key parameters. Comodo's CA keys are generated within a FIPS 140-2 certified HSM.

#### **6.1.7. Key Usage Purposes (as per X.509 v3 key usage field)**

Comodo Certificates are general purpose and may be used without restriction on geographical area or industry. In order to use and rely on a Comodo Certificate the Relying Party must use

X.509v3 compliant software. Comodo Certificates include key usage extension fields to specify the purposes for which the Certificate may be used and to technically limit the functionality of the Certificate when used with X.509v3 compliant software. Reliance on key usage extension fields is dependent on correct software implementations of the X.509v3 standard and is outside of the control of Comodo.

The possible key purposes identified by the X.509v3 standard are the following:

- a) Digital signature, for verifying digital signatures that have purposes other than those identified in b), f) or g), that is, for entity authentication and data origin authentication with integrity
- b) Non-repudiation, for verifying digital signatures used in providing a nonrepudiation service which protects against the signing entity falsely denying some action (excluding Certificate or CRL signing, as in f) or g) below)
- c) Key encipherment, for enciphering keys or other security information, e.g. for key transport
- d) Data encipherment, for enciphering user data, but not keys or other security information as in c) above
- e) Key agreement, for use as a Public Key agreement key
- f) Key Certificate signing, for verifying a CA's signature on Certificates, used in CA Certificates only
- g) CRL signing, for verifying a CA's signature on CRLs
- h) Encipher only, Public Key agreement key for use only in enciphering data when used with key agreement
- i) Decipher only, Public Key agreement key for use only in deciphering data when used with key agreement

The appearance of a key usage in this section of the CPS does not indicate that Comodo does or will issue a certificate with that key usage. To determine which key usages Comodo will place in issued subscriber certificates, see Key Usage fields in Appendix C.

## **6.2. Private Key Protection and Cryptographic Module Engineering Controls**

The Comodo CA Infrastructure uses trustworthy systems to provide Certificate services. A trustworthy system is computer hardware, software and procedures that provide an acceptable resilience against security risks, provide a reasonable level of availability, reliability and correct operation, and enforce a security policy.

Comodo strongly urges Subscribers to use a password or equivalent authentication method to prevent unauthorized access and usage of the Subscriber Private Key.

### **6.2.1. Cryptographic Module Standards and Controls**

Comodo securely generates and protects its own Private Key(s), using a trustworthy system certified to FIPS 140-1, 140-2, or 140-3 level 3 or higher, and takes necessary precautions to prevent the compromise or unauthorized usage of it.

The Comodo CA Root keys were generated in accordance with the guidelines detailed in the Root Key Generation Ceremony Reference. The activities undergone and the personnel involved in the Root Key Generation Ceremony are recorded for audit purposes. Subsequent Root Key Generation Ceremonies are to follow the documented reference guide also.

### **6.2.2. Private Key (n out of m) Multi-Person Control**

The decryption key is split across **m** removable media and requires **n** of **m** to reconstruct the decryption key. Custodians in the form of two or more authorized Comodo officers are required to physically retrieve the removable media from the distributed physically secure locations.

### **6.2.3. Private Key Escrow**

Where Subscriber Private Keys are escrowed, Comodo acts as the escrow agent and does not delegate this task to any third party. The Subscriber Private Key is stored in an encrypted form. A suitably authorized administrator of the enterprise account within which the Certificate has been requested may trigger the escrow. Triggering the escrow automatically revokes the Certificate ensuring that the Certificate cannot be used further.

### **6.2.4. Private Key Backup**

Generally, the Subscriber is solely responsible for protection of their Private Keys. However, Comodo offers certain Subscribers the optional feature of having Comodo back up the Private Keys Comodo generates on Subscriber's behalf. Comodo protects these keys by having an agent or agents of the Certificate Manager Subscriber (typically, the employer of the individual receiving the client Certificate) encrypt a PKCS#12 format that contains the keys before they are stored on a secure server. Keys stored by Comodo can only be decrypted using the keys held by the selected agents of the Certificate Manager Subscriber. Encrypted keys are sent via a secure connection and decrypted by the agent of the Certificate Manager Subscriber on their own computers.

### **6.2.5. Private Key Archival**

When any CA Root Signing Key pair expires, they will be archived for at least 7 years. The keys will be archived in a secure cryptographic hardware module, as per their secure storage prior to expiration, as detailed in section 6.3.2 of this CPS.

### **6.2.6. Private Key Transfer into or from a Cryptographic Module**

Where CA Root signing keys are backed up to another cryptographic hardware security module, such keys are transferred between devices in encrypted format only.

### **6.2.7. Private Key Storage on Cryptographic Module**

Private Keys are generated and stored inside Comodo's Hardware Signing Modules (HSMs), which have been certified to at least FIPS 140 Level 3.

For CA Root key recovery purposes, the Root CA signing keys are encrypted and stored within a secure environment.

### **6.2.8. Method of Activating Private Key**

Depending on the circumstances and the type of Certificate, a Private Key can be activated by Comodo, Subscriber, or other authorized personnel. Comodo's Private Keys are activated in accordance with the specifications of the cryptographic module. Subscriber must make all reasonable efforts to protect the integrity and confidentiality of its Private Key(s). Private Keys remain active until deactivated.

### **6.2.9. Method of Deactivating Private Key**

Depending on the circumstances and the type of Certificate, a Private Key can be deactivated by Comodo, Subscriber, or other authorized personnel.

### 6.2.10. Method of Destroying Private Key

Destroying a Private Key means the destruction of all active keys, both backed-up and stored. Destroying a Private Key may comprise of removing it from the HSM or removing it from the active backup set. Private Keys are destroyed in accordance with FIPS PUB 140-2.

### 6.2.11. Cryptographic Module Rating

See section 6.2.1 of this CPS.

## 6.3. Other Aspects of Key Pair Management

This section considers other areas of key management. Particular subsections may be applicable to issuing CAs, repositories, subject CAs, RAs, Subscribers, and other participants.

### 6.3.1. Public Key Archival

When Public Keys are archived, they are archived according to procedures outlined in section 5.5 of this CPS.

### 6.3.2. Certificate Operational Periods and Key Pair Usage Periods

Certificates are valid upon issuance by Comodo and acceptance by the Subscriber. Generally, the Certificate validity period will be from 1 to 10 years, however, Comodo reserves the right to offer validity periods outside of this standard validity period. Comodo verifies all information that is included in SSL Certificates at time intervals of thirty-nine months or less.

The lifetime of Comodo's Root CA keys is set out in Table 6.3.2. Subordinate CA key lifetimes are either the same or shorter than those of the CA by which they are signed.

Table 6.3.2

| COMMON NAME                                   | VALID TO             | KEY SIZE  | SIGNATURE         |
|-----------------------------------------------|----------------------|-----------|-------------------|
| AAA Certificate Services                      | 31/Dec/2028          | RSA 2048  | sha1WithRSA       |
| Secure Certificate Services                   | 31/Dec/2028          | RSA 2048  | sha1WithRSA       |
| Trusted Certificate Services                  | 31/Dec/2028          | RSA 2048  | sha1WithRSA       |
| UTN-USERFirst-Client Authentication and Email | 09/Jul/2019 17:36:58 | RSA 2048  | sha1WithRSA       |
| UTN - DATA Corp SGC                           | 24/Jun/2019 19:06:30 | RSA 2048  | sha1WithRSA       |
| UTN-USERFirst-Hardware                        | 09/Jul/2019 18:19:22 | RSA 2048  | sha1WithRSA       |
| UTN-USERFirst-Object                          | 09/Jul/2019 18:40:36 | RSA 2048  | sha1WithRSA       |
| AddTrust Class 1 CA Root                      | 30/May/2020 10:38:31 | RSA 2048  | sha1WithRSA       |
| AddTrust External CA Root                     | 30/May/2020 10:48:38 | RSA 2048  | sha1WithRSA       |
| AddTrust Public CA Root                       | 30/May/2020 10:41:50 | RSA 2048  | sha1WithRSA       |
| AddTrust Qualified CA Root                    | 30/May/2020 10:44:50 | RSA 2048  | sha1WithRSA       |
| COMODO Certification Authority                | 31/Dec/2030 10:48:38 | RSA 2048  | sha1WithRSA       |
| COMODO RSA Certification Authority            | 18/Jan/2038 23:59:59 | RSA 4096  | sha384WithRSA     |
| USERTrust RSA Certification Authority         | 18/Jan/2038 23:59:59 | RSA 4096  | sha384WithRSA     |
| COMODO ECC Certification Authority            | 18/Jan/2038 23:59:59 | ECDSA 384 | ecdsa-with-SHA384 |
| USERTrust ECC Certification Authority         | 18/Jan/2038 23:59:59 | ECDSA 384 | ecdsa-with-SHA384 |



Comodo protects its CA Root key pairs in accordance with its AICPA/CICA WebTrust program compliant infrastructure and CPS. Details of Comodo's WebTrust compliancy are available at its official website ([www.comodo.com](http://www.comodo.com)).

## **6.4. Activation Data**

Activation data refers to data values other than whole Private Keys that are required to operate Private Keys or cryptographic modules containing Private Keys. Examples of activation data include, but are not limited to, PINs, passphrases, and portions of Private Keys used in a key-splitting regime.

### **6.4.1. Activation Data Generation and Installation**

Activation data is generated in accordance with the specifications of the HSM. This hardware is certified by FIPS 140-2.

### **6.4.2. Activation Data Protection**

The procedures used to protect activation data is dependent on whether the data is for smartcards or passwords. Smartcards are held by highly trusted personnel. Passwords and smartcards are subject to Comodo's Cryptographic Policy.

### **6.4.3. Other Aspects of Activation Data**

No stipulation.

## **6.5. Computer Security Controls**

### **6.5.1. Specific Computer Security Technical Requirements**

Comodo ensures the integrity of its computer systems by implementing controls, such as

- Applying the same security controls to all systems co-located in the same zone with a Certificate System;
- Maintaining Root CA Systems in a high security zone and in an offline state or air-gapped from other networks;
- Maintaining and protecting Issuing Systems, Certificate Management Systems, and Security Support systems;
- Configuring Issuing Systems, Certificate Management Systems, Security Support Systems, and Front-End/Internal-Support Systems by removing or disabling all accounts, applications, services, protocols, and ports that are not used in Comodo's operations and allowing only those that are approved by Comodo;
- Reviewing configurations of Issuing Systems, Certificate Management Systems, Security Support Systems, and Front-End/Internal-Support Systems on a weekly basis;
- Undergoing penetration tests on a periodic basis and after significant infrastructure or application upgrades;
- Granting administration access to Certificate Systems only to persons acting in trusted roles and requiring their accountability for the Certificate System's security; and
- Changing authentication keys and passwords for any privileged account or service account on a Certificate System whenever a person's authorization to administratively access that account on the Certificate System is changed or revoked.

### **6.5.2. Computer Security Rating**

No stipulation.

## 6.6. Lifecycle Technical Controls

### 6.6.1. System Development Controls

Comodo has formal policies in place to control, document and monitor the development of its CA systems. Development requests may only be raised by a restricted set of personnel. Development tasks are prioritized by the 'task requesters' within their area and then further prioritized by the development manager whilst considering the development task list in its entirety. The majority of changes are developed in-house by Comodo. In the event that Comodo 'buys-in' services (hardware and/or software), vendors are selected based on reputation and ability to supply products 'fit for purpose'.

On receipt of each development request a unique task ID and title are assigned that stay with the task throughout the development lifecycle.

Each development task has an associated risk assessment carried out as a part of the development lifecycle. All tasks are viewed as carrying some form of risk, from issues relating to task scope and complexity to a lack of availability of resources. The management of risk is addressed through a formal risk management process with the request not being applied to the production environment until an acceptable level of risk is achieved.

The work-product of all development requests undergo peer review prior to release to the production environment to prevent malicious or erroneous software being loaded into the production environment.

Each task must be tested and signed off by the QA team before being deployed to the production environment. Developers are not permitted to be involved in the testing of their own work. When issues are found by QA the QA team provide feedback to the developer to resolve the issues before development may proceed to release.

Development and QA team members do not have any access to the production environment. Access to these areas is strictly controlled.

Once the change has gone live to the production environment the task requester along with the testing team are advised and the change re-tested.

### 6.6.2. Security Management Controls

Comodo has tools and procedures to ensure that Comodo's operational systems and applications retain their integrity and remain configured securely. These tools and procedures include checking the integrity of the application and security software.

### 6.6.3. Lifecycle Security Controls

No stipulation.

## 6.7. Network Security Controls

Comodo develops, implements, and maintains a comprehensive security program designed to protect its networks. In this security program, general protections for the network include:

- Segmenting Certificate Systems into networks or zones based on their functional, logical, and physical relationship;
- Applying the same security controls to all systems co-located in the same zone with a Certificate System;
- Maintaining Root CA Systems in a high security zone and in an offline state or air-gapped from other networks;

- Implementing and configuring Security Support Systems that protect systems and communications between systems inside secure zones and communications with non-Certificate Systems outside those zones;
- Configuring network boundary controls (firewalls, switches, routers, and gateways) with rules that support only the services, protocols, ports, and communications that Comodo has identified as necessary to its operations;
- For Certificate Systems, implementing detection and prevention controls to guard against viruses and malicious software; and
- Changing authentication keys and passwords for any privileged account or service account on a Certificate System whenever a person's authorization to administratively access that account on the Certificate System is changed or revoked.

## 6.8. Time-Stamping

Comodo operates a trusted Time-Stamping Authority (TSA). The Comodo TSA provides an Authenticode time-stamping service which is intended only for use in signing software when used in conjunction with a Comodo Code-signing Certificate. No warranty is offered and no liability will be accepted for any use of the Comodo TSA which is made other than signing software in conjunction with a Comodo Code-signing Certificate.

The Comodo Authenticode time-stamping service is available at the URL <http://timestamp.comodoca.com/authenticode>.

## 7. CERTIFICATE, CRL, AND OCSP PROFILES

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Comodo uses the standard X.509, version 3 to construct digital Certificates for use within the Comodo PKI. X.509v3 allows a CA to add certain Certificate extensions to the basic Certificate structure. Comodo uses a number of Certificate extensions for the purposes intended by X.509v3 as per Amendment 1 to ISO/IEC 9594-8, 1995. X.509v3 is the standard of the International Telecommunications Union for digital Certificates.

### 7.1. Certificate Profile

Comodo incorporates by reference the following information in every digital Certificate it issues:

- Terms and conditions of the digital Certificate.
- Any other applicable Certificate policy as may be stated on an issued Comodo Certificate, including the location of this CPS.
- The mandatory elements of the standard X.509v3.
- Any non-mandatory but customized elements of the standard X.509v3.
- Content of extensions and enhanced naming that are not fully expressed within a Certificate.
- Any other information that is indicated to be so in a field of a Certificate.

A Certificate profile contains fields as specified below:

- key usage extension field (CPS section 6.1.7)
- extension criticality field (CPS section 7.1.9)
- basic constraints extension (CPS section 7.1.7)

Typical content of information published on a Comodo Certificate may include but is not limited to the following elements of information:

- Secure Server Certificates
  - Applicant's fully qualified domain name.
  - Applicant's organizational name.
  - Code of Applicant's country.
  - Organizational unit name, street address, city, state.
  - Issuing certification authority (Comodo).
  - Applicant's Public Key.
  - Comodo digital signature.
  - Type of algorithm.
  - Validity period of the digital Certificate.
  - Serial number of the digital Certificate.
- Secure Email Certificates
  - Applicant's e-mail address.
  - Applicant's name.
  - Code of Applicant's country.
  - Organization name, organizational unit name, street address, city, state.
  - Applicant's Public Key.
  - Issuing certification authority (Comodo).
  - Comodo digital signature.
  - Type of algorithm.
  - Validity period of the digital Certificate.
  - Serial number of the digital Certificate.

#### 7.1.1. Version Number(s)

Certificate versions are denoted in Appendix C.

### **7.1.2. Certificate Extensions**

Certificate extensions are exhibited in Appendix C.

Enhanced naming is the usage of an extended organization field in an X.509v3 Certificate. Information contained in the organizational unit field is also included in the Certificate Policy extension that Comodo may use.

### **7.1.3. Algorithm Object Identifiers**

Comodo Certificates are signed using algorithms including but not limited to RSA and ECDSA.

### **7.1.4. Name Forms**

Name forms are as stipulated in 3.1.1 of this CPS.

### **7.1.5. Name Constraints**

No stipulation.

### **7.1.6. Certificate Policy Object Identifier**

Certificate policy OIDs are listed in Appendix C under the applicable Certificate.

### **7.1.7. Usage of Policy Constraints Extension**

The Basic Constraints extension specifies whether the subject of the Certificate may act as a CA or only as an end-entity. Reliance on basic constraints extension field is dependent on correct software implementations of the X.509v3 standard and is outside of the control of Comodo.

### **7.1.8. Policy Qualifiers Syntax and Semantics**

Policy qualifiers are stipulated in the Certificates listed in Appendix C.

### **7.1.9. Processing Semantics for the Critical Certificate Policies Extension**

The extension criticality field denotes two separate uses for the Key Usage field. If the extension is noted as critical, then the key in the Certificate is only to be applied to the stated uses. To use the key for another purpose in this case would break the issuer's policy. If the extension is not noted as critical, the Key Usage field is simply there as an aid to help applications find the proper key for a particular use.

## **7.2. CRL Profile**

Comodo manages and makes publicly available directories of revoked Certificates using CRLs. All CRLs issued by Comodo are X.509v2 CRLs, in particular as profiled in RFC3280. Users and relying parties are strongly urged to consult the directories of revoked Certificates at all times prior to relying on information featured in a Certificate. Comodo updates and publishes a new CRL every 24 hours or more frequently under special circumstances. The CRL for any certificate issued by Comodo (whether Subscriber certificate or CA certificate) may be found at the URL encoded within the CRLDP field of the certificate itself.

The profile of the Comodo CRL is as per the table below:

|                             |                                                                                                                                                                           |                               |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| <b>Version</b>              | [Version 1]                                                                                                                                                               |                               |
| <b>Issuer Name</b>          | CountryName = [Root Certificate Country Name],<br>OrganizationName=[Root Certificate Organization],<br>CommonName=[Root Certificate Common Name]<br>[UTF8String encoding] |                               |
| <b>This Update</b>          | [Date of Issuance]                                                                                                                                                        |                               |
| <b>Next Update</b>          | [Date of Issuance + 24 hours]                                                                                                                                             |                               |
| <b>Revoked Certificates</b> | CRL Entries                                                                                                                                                               |                               |
|                             | Certificate Serial Number                                                                                                                                                 | [Certificate Serial Number]   |
|                             | Date and Time of Revocation                                                                                                                                               | [Date and Time of Revocation] |

### 7.2.1. Version Number(s)

Comodo issues version 2 CRLs.

### 7.2.2. CRL and CRL Entry Extensions

| <b>Extension</b>         | <b>Value</b>                                                    |
|--------------------------|-----------------------------------------------------------------|
| CRL Number               | Never repeated monotonically increasing integer                 |
| Authority Key Identifier | Same as the authority key identifier listed in the Certificate. |
| Invalidity Date          | Date in UTC format                                              |
| Reason Code              | Optional reason for revocation                                  |

## 7.3. OCSP Profile

Comodo also publishes Certificate status information using Online Certificate Status Protocol (OCSP). Comodo's OCSP responders are capable of providing a 'good' or 'revoked' status for all Certificates issued under the terms of this CPS. In the case of Code Signing Certificates only, the OCSP responders will continue to give a 'good' status for unrevoked Certificates even after their expiry – for at least 20 years from issuance. In the case of all other Certificate types the OCSP responders will give an 'unknown' response for expired Certificates.

Comodo operates an OCSP service at <http://ocsp.comodo.com>. Revocation information is made immediately available through the OCSP services. The OCSP responder and responses are available 24x7.

### 7.3.1. Version Number(s)

Comodo's OCSP responder conforms to RFC 2560.

### 7.3.2. OCSP Extensions

No stipulation.

## 8. COMPLIANCE AUDIT AND OTHER ASSESSMENTS

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The practices specified in this CPS have been designed to meet or exceed the requirements of generally accepted and developing industry standards including the AICPA/CICA WebTrust for Certification Authorities ("WebTrust for CAs"), ANS X9.79:2001 PKI Practices and Policy Framework, and other industry standards related to the operation of CAs.

A regular audit is performed by an independent external auditor to assess Comodo's compliancy with the AICPA/CICA WebTrust for CAs.

### 8.1. Frequency or Circumstances of Assessment

WebTrust for CAs audit: The audit mandates that the period during which a CA issues Certificates be divided into an unbroken sequence of audit periods. An audit period must not exceed one year in duration.

### 8.2. Identity/Qualifications of Assessor

WebTrust for CAs audit: This audit is performed by a Qualified Auditor. A Qualified Auditor means a natural person, Legal Entity, or group of natural persons or Legal Entities that collectively possess the following qualifications and skills:

1. Independence from the subject of the audit;
2. The ability to conduct an audit that addresses the criteria specified in a WebTrust for Certification Authorities v2.0;
3. Employs individuals who have proficiency in examining Public Key Infrastructure technology, information security tools and techniques, information technology and security auditing, and the third-party attestation function;
4. (For audits conducted in accordance with any one of the ETSI standards) accredited in accordance with ETSI TS 119 403, or accredited to conduct such audits under an equivalent national scheme, or accredited by a national accreditation body in line with ISO 27006 to carry out ISO 27001 audits;
5. (For audits conducted in accordance with the WebTrust standard) licensed by WebTrust;
6. Bound by law, government regulation, or professional code of ethics; and
7. Except in the case of an Internal Government Auditing Agency, maintains Professional Liability/Errors & Omissions insurance with policy limits of at least one million US dollars in coverage.

### 8.3. Assessor's Relationship to Assessed Entity

WebTrust for CAs audit: The auditor is independent of Comodo, and does not have a financial interest, business relationship, or course of dealing that would create a conflict of interest or create a significant bias (for or against) Comodo.

### 8.4. Topics Covered by Assessment

WebTrust for CAs audit: Topics covered by the WebTrust for CAs annual audit include but are not limited to the following:

- Business Practices Disclosure, meaning
  - o the CA discloses its business practices, and
  - o the CA provides its services in accordance with its CPS
- Key Lifecycle Management, meaning

- the CA maintains effective controls to provide reasonable assurance that the integrity of keys and Certificates it manages is established and protected throughout their lifecycles.
- Certificate Lifecycle Management, meaning that
  - The CA maintains effective controls to provide reasonable assurance that Subscriber information was properly authenticated for specific registration activities, and
  - The CA maintains effective controls to provide reasonable assurance that subordinate CA Certificate requests are accurate, authenticated, and approved.
- CA Environmental Control, meaning that
  - the CA maintains effective controls to provide reasonable assurance that
    - Logical and physical access to CA systems and data is restricted to authorized individuals,
    - The continuity of key and Certificate management operations is maintained, and
    - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity.

## 8.5. Actions Taken as a Result of Deficiency

WebTrust for CAs audit: Either remediate or the auditor posts “qualified report.” Auditor would report or document the deficiency, and notify Comodo of the findings. Depending on the nature and extent of the deficiency, Comodo would develop a plan to correct the deficiency, which could involve changing its policies or practices, or both. Comodo would then put its amended policies or practices into operation and require the auditors to verify that the deficiency is no longer present. Comodo would then decide whether to take any remedial action with regard to Certificates already issued.

## 8.6. Communication of Results

WebTrust for CAs audit: The audit requires that Comodo make the Audit Report available to the public. Comodo is not required to make publicly available any general audit finding that does not impact the overall audit opinion.



## 9. OTHER BUSINESS AND LEGAL MATTERS

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This part describes the legal representations, warranties and limitations associated with Comodo digital Certificates.

### 9.1. Fees

Comodo charges Subscriber fees for some of the Certificate services it offers, including issuance, renewal and reissues (in accordance with the Comodo Reissue Policy stated in 9.1.6 of this CPS). Such fees are detailed on the official Comodo websites ([www.comodo.com](http://www.comodo.com), [www.comodoca.com](http://www.comodoca.com), [www.instantssl.com](http://www.instantssl.com), and [www.enterprisessl.com](http://www.enterprisessl.com)).

Comodo retains its right to affect changes to such fees. Comodo partners, including Reseller Partners, Web Host Resellers, EPKI Manager Account Holders and Powered SSL Partners, will be suitably advised of price amendments as detailed in the relevant partner agreements.

#### 9.1.1. Certificate Issuance or Renewal Fees

Comodo is entitled to charge Subscribers for the issuance, management, and renewal of Certificates. In most circumstances, applicable Certificate fees will be delineated in the Subscriber Agreement between Comodo and Subscriber.

#### 9.1.2. Certificate Access Fees

Comodo may charge a reasonable fee for access to its Certificate databases.

#### 9.1.3. Revocation or Status Information Access Fees

Comodo does not charge fees for the revocation of a Certificate or for a Relying Party to check the validity status of a Comodo issued Certificate using CRLs.

#### 9.1.4. Fees for Other Services

No stipulation.

#### 9.1.5. Refund Policy

Comodo offers a 30-day refund policy. During a 30-day period (beginning when a Certificate is first issued) the Subscriber may request a full refund for their Certificate. Under such circumstances, the original Certificate may be revoked and a refund provided to the Applicant. Comodo is not obliged to refund a Certificate after the 30-day refund policy period has expired.

#### 9.1.6. Reissue Policy

Comodo offers a 30-day reissue policy. During a 30-day period (beginning when a Certificate is first issued) the Subscriber may request a reissue of their Certificate and incur no further fees for the reissue. If details other than just the Public Key require amendment, Comodo reserves the right to revalidate the application in accordance with the validation processes detailed within this CPS. If the reissue request does not pass the validation process, Comodo reserves the right to refuse the reissue application. Under such circumstances, the original Certificate may be revoked and a refund provided to the Applicant.

Comodo is not obliged to reissue a Certificate after the 30-day reissue policy period has expired.

## **9.2. Financial Responsibility**

### **9.2.1. Insurance Coverage**

Comodo maintains professional Errors and Omissions Insurance.

### **9.2.2. Other Assets**

No stipulation.

### **9.2.3. Warranty Coverage**

If Comodo was negligent in issuing a Certificate that resulted in a Covered Loss to a Relying Party, the Relying Party may be eligible under Comodo's Relying Party Warranty to receive up to the Maximum Certificate Coverage per Incident, subject to the Total Payment Limit, for all claims related to that Certificate. For complete terms and conditions, see the Relying Party Agreement and the Relying Party Warranty located in the Repository.

## **9.3. Confidentiality of Business Information**

Comodo observes applicable rules on the protection of personal data deemed by law or the Comodo privacy policy (see section 9.4.1 of this CPS) to be confidential.

### **9.3.1. Scope of Confidential Information**

Comodo keeps the following types of information confidential and maintains reasonable controls to prevent the exposure of such records to non-trusted personnel.

- Subscriber Agreements.
- Certificate application records and documentation submitted in support of Certificate applications whether successful or rejected.
- Transaction records and financial audit records.
- External or internal audit trail records and reports, except for WebTrust audit reports that may be published at the discretion of Comodo.
- Contingency plans and disaster recovery plans.
- Internal tracks and records on the operations of Comodo infrastructure, Certificate management and enrolment services and data.

### **9.3.2. Information Not Within the Scope of Confidential Information**

Subscribers acknowledge that revocation data of all Certificates issued by the Comodo CA is public information and is published every 24 hours. Subscriber application data marked as "Public" in the relevant Subscriber Agreement and submitted as part of a Certificate application is published within an issued digital Certificate.

### **9.3.3. Responsibility to Protect Confidential Information**

All personnel in trusted positions handle all information in strict confidence. Personnel of RA/LRAs especially must comply with the requirements of the English law on the protection of personal data.

### **9.3.4. Publication of Certificate Revocation Data**

Comodo reserves its right to publish a CRL as may be indicated.

## **9.4. Privacy of Personal Information**

### **9.4.1. Privacy Plan**

Comodo has implemented a privacy policy, which complies with this CPS. The Comodo privacy policy is published at <https://www.comodoca.com/en-us/privacy-policy/>.

### **9.4.2. Information Treated as Private**

See Comodo CA Limited Privacy Policy. Additionally, personal information obtained from an Applicant during the application or identity verification process is considered private information if the information is not included in the Certificate and if the information is not public information.

### **9.4.3. Information not Deemed Private**

In addition to the information not deemed private in the Comodo CA Limited Privacy Policy, information made public in a Certificate, CRL, or OCSP is not deemed private.

### **9.4.4. Responsibility to Protect Private Information**

Comodo participants are expected to handle private information with care, and in compliance with local privacy laws in the relevant jurisdiction.

### **9.4.5. Notice and Consent to Use Private Information**

Comodo will only use private information after obtaining consent or as required by applicable laws or regulations.

### **9.4.6. Disclosure Pursuant to Judicial or Administrative Process**

Comodo reserves the right to disclose personal information if Comodo reasonably believes that

- disclosure is required by law or regulation, or
- disclosure is necessary in response to judicial, administrative, or other legal process.

### **9.4.7. Other Information Disclosure Circumstances**

Comodo is not required to release any confidential information, unless as otherwise required by law, without an authenticated, reasonably specific request by an authorized party specifying:

- The party to whom Comodo owes a duty to keep information confidential.
- The party requesting such information.
- A court order, if any.

## **9.5. Intellectual Property Rights**

Comodo or its partners or associates own all intellectual property rights associated with its databases, web sites, Comodo digital Certificates and any other publication originating from Comodo including this CPS.

## **9.6. Representations and Warranties**

### 9.6.1. CA Representations and Warranties

Comodo makes to all Subscribers and relying parties certain representations regarding its public service, as described below. Comodo reserves its right to modify such representations as it sees fit or required by law.

Except as expressly stated in this CPS or in a separate agreement with Subscriber, to the extent specified in the relevant sections of the CPS, Comodo promises to:

- Comply with this CPS and its internal or published policies and procedures.
- Comply with applicable laws and regulations.
- Provide infrastructure and certification services, including but not limited to the establishment and operation of the Comodo Repository and web site for the operation of PKI services.
- Provide Trust mechanisms, including a key generation mechanism, key protection, and secret sharing procedures regarding its own infrastructure.
- Provide prompt notice in case of compromise of its Private Key(s).
- Provide and validate application procedures for the various types of Certificates that it may make publicly available.
- Issue digital Certificates in accordance with this CPS and fulfill its obligations presented herein.
- Upon receipt of a request from an RA operating within the Comodo network; act promptly to issue a Comodo Certificate in accordance with this CPS.
- Upon receipt of a request for revocation from an RA operating within the Comodo network; act promptly to revoke a Comodo Certificate in accordance with this Comodo CPS.
- Publish accepted Certificates in accordance with this CPS.
- Provide support to Subscribers and relying parties as described in this CPS.
- Revoke Certificates according to this CPS.
- Provide for the expiration and renewal of Certificates according to this CPS.
- Make available a copy of this CPS and applicable policies to requesting parties.
- Warrant the accuracy of information published on a Qualified Certificate issued pursuant to the requirements of the European Directive 99/93.
- Warrant that the signatory held the Private Key at the time of issuance of a Certificate issued pursuant to the requirements for Qualified Certificates as in the European Directive 99/93.

As the Comodo network includes RAs that operate under Comodo practices and procedures Comodo warrants the integrity of any Certificate issued under its own root within the limits of the Comodo insurance policy and in accordance with this CPS.

The Subscriber also acknowledges that Comodo has no further obligations under this CPS.

### 9.6.2. RA Representations and Warranties

A Comodo RA operates under the policies and practices detailed in this CPS and also the associated Web Host Reseller agreement, Powered SSL agreement and EPKI Manager Account agreement. The RA is bound under contract to:

- Receive applications for Comodo Certificates in accordance with this CPS.
- Perform all verification actions prescribed by the Comodo validation procedures and this CPS.
- Receive, verify and relay to Comodo all requests for revocation of a Comodo Certificate in accordance with the Comodo revocation procedures and the CPS.
- Act according to relevant laws and regulations.

### 9.6.3. Subscriber Representations and Warranties

Subscribers represent and warrant that when submitting to Comodo and using a domain and distinguished name (and all other Certificate application information) they do not interfere with or infringe any rights of any third parties in any jurisdiction with respect to their trademarks, service marks, trade names, company names, or any other intellectual property right, and that they are not seeking to use the domain and distinguished names for any unlawful purpose, including, without limitation, tortious interference with contract or prospective business advantage, unfair competition, injuring the reputation of another, and confusing or misleading a person, whether natural or incorporated.

Upon accepting a Certificate, the Subscriber represents to Comodo and to relying parties that at the time of acceptance and until further notice:

- Digital signatures created using the Private Key corresponding to the Public Key included in the Certificate is the digital signature of the Subscriber and the Certificate has been accepted and is properly operational at the time the digital signature is created.
- No unauthorized person has ever had access to the Subscriber's Private Key.
- All representations made by the Subscriber to Comodo regarding the information contained in the Certificate are accurate and true.
- All information contained in the Certificate is accurate and true to the best of the Subscriber's knowledge or to the extent that the Subscriber had notice of such information whilst the Subscriber shall act promptly to notify Comodo of any material inaccuracies in such information.
- The Certificate is used exclusively for authorized and legal purposes, consistent with this CPS.
- It will use a Comodo Certificate only in conjunction with the entity named in the organization field of a digital Certificate (if applicable).
- The Subscriber retains control of her Private Key, uses a trustworthy system, and takes reasonable precautions to prevent its loss, disclosure, modification, or unauthorized use.
- The Subscriber is an end-user Subscriber and not a CA, and will not use the Private Key corresponding to any Public Key listed in the Certificate for purposes of signing any Certificate (or any other format of certified Public Key) or CRL, as a CA or otherwise, unless expressly agreed in writing between Subscriber and Comodo.
- The Subscriber agrees with the terms and conditions of this CPS and other agreements and policy statements of Comodo.
- The Subscriber abides by the laws applicable in his/her country or territory including those related to intellectual property protection, viruses, accessing computer systems etc.
- The Subscriber complies with all export laws and regulations for dual usage goods as may be applicable.

In all cases and for all types of Comodo Certificates the Subscriber has a continuous obligation to monitor the accuracy of the submitted information and notify Comodo of any such changes.

### 9.6.4. Relying Party Representations and Warranties

A party relying on a Comodo Certificate accepts that in order to reasonably rely on a Comodo Certificate they must:

- Minimize the risk of relying on a digital signature created by an invalid, revoked, expired or rejected Certificate; the Relying Party must have reasonably made the effort to acquire sufficient knowledge on using digital Certificates and PKI.
- Study the limitations to the usage of digital Certificates and be aware through the Relying Party agreement the maximum value of the transactions that can be made using a Comodo digital Certificate.
- Read and agree with the terms of the Comodo CPS and Relying Party agreement.
- Verify a Comodo Certificate by referring to the relevant CRL and the CRLs of intermediate CA and root CA or by checking the OCSP response using the Comodo OCSP responder.
- Trust a Comodo Certificate only if it is valid and has not been revoked or has expired.
- Rely on a Comodo Certificate, only as may be reasonable under the circumstances listed in this section and other relevant sections of this CPS.

### **9.6.5. Representations and Warranties of other Participants**

No stipulation.

## **9.7. Disclaimers of Warranties**

### **9.7.1. Fitness for a Particular Purpose**

Comodo disclaims all warranties and obligations of any type, including any warranty of fitness for a particular purpose, and any warranty of the accuracy of unverified information provided, save as contained herein and as cannot be excluded at law.

### **9.7.2. Other Warranties**

Except as it may have otherwise been stated in relation to Qualified Certificates issued pursuant to the requirements of the European Directive 99/93 Comodo does not warrant:

- The accuracy, authenticity, completeness or fitness of any unverified information contained in Certificates or otherwise compiled, published, or disseminated by or on behalf of Comodo except as it may be stated in the relevant product description below in this CPS and in the Comodo insurance policy.
- The accuracy, authenticity, completeness or fitness of any information contained in Comodo Personal Certificates class 1, free, trial or demo Certificates.
- In addition, shall not incur liability for representations of information contained in a Certificate except as it may be stated in the relevant product description in this CPS.
- Does not warrant the quality, functions or performance of any software or hardware device.
- Although Comodo is responsible for the revocation of a Certificate, it cannot be held liable if it cannot execute it for reasons outside its own control.
- The validity, completeness or availability of directories of Certificates issued by a third party (including an agent) unless specifically stated by Comodo.

Comodo assumes that user software that is claimed to be compliant with X.509v3 and other applicable standards enforces the requirements set out in this CPS. Comodo cannot warrant that such user software will support and enforce controls required by Comodo, whilst the user should seek appropriate advice.

## **9.8. Limitations of Liability**

Comodo Certificates may include a brief statement describing limitations of liability, limitations in the value of transactions to be accomplished, validation period, and intended purpose of the Certificate and disclaimers of warranty that may apply. Subscribers must agree to Comodo Terms & Conditions before signing-up for a Certificate. To communicate information Comodo may use:

- An organizational unit attribute.
- A Comodo standard resource qualifier to a Certificate policy.
- Proprietary or other vendors' registered extensions.

### **9.8.1. Damage and Loss Limitations**

In no event (except for fraud or willful misconduct) will the aggregate liability of Comodo to all parties including without any limitation a Subscriber, an Applicant, a recipient, or a Relying Party for all digital signatures and transactions related to such Certificate exceed the cumulative maximum liability for such Certificate as stated in the Comodo insurance plan detailed section 9.2.3 of this CPS.

### **9.8.2. Exclusion of Certain Elements of Damages**

In no event (except for fraud or willful misconduct) shall Comodo be liable for:

- Any indirect, incidental or consequential damages.
- Any loss of profits.
- Any loss of data.
- Any other indirect, consequential or punitive damages arising from or in connection with the use, delivery, license, performance or non-performance of Certificates or digital signatures.
- Any other transactions or services offered within the framework of this CPS.
- Any other damages except for those due to reliance, on the information featured on a Certificate, on the verified information in a Certificate.
- Any liability incurred in this case or any other case if the fault in this verified information is due to fraud or willful misconduct of the Applicant. Any liability that arises from the usage of a Certificate that has not been issued or used in conformance with this CPS.
- Any liability that arises from the usage of a Certificate that is not valid.
- Any liability that arises from usage of a Certificate that exceeds the limitations in usage and value and transactions stated upon it or on the CPS.
- Any liability that arises from security, usability, integrity of products, including hardware and software a Subscriber uses.
- Any liability that arises from compromise of a Subscriber's Private Key.

Comodo does not limit or exclude liability for death or personal injury.

## **9.9. Indemnities**

### **9.9.1. Indemnification by Subscriber**

By accepting a Certificate, the Subscriber agrees to indemnify and hold Comodo, as well as its agent(s) and contractors harmless from any acts or omissions resulting in liability, any loss or damage, and any suits and expenses of any kind, including reasonable attorneys' fees, that Comodo, and the above mentioned parties may incur, that are caused by the use or publication of a Certificate, and that arises from:

- Any false or misrepresented data supplied by the Subscriber or agent(s).

- Any failure of the Subscriber to disclose a material fact, if the misrepresentation or omission was made negligently or with intent to deceive the CA, Comodo, or any person receiving or relying on the Certificate.
- Failure to protect the Subscriber's confidential data including their Private Key, or failure to take reasonable precautions necessary to prevent the compromise, loss, disclosure, modification, or unauthorized use of the Subscriber's confidential data.
- Breaking any laws applicable in his/her country or territory including those related to intellectual property protection, viruses, accessing computer systems etc.

For Certificates issued at the request of a Subscriber's agent, both the agent and the Subscriber shall jointly and severally indemnify Comodo, and its agents and contractors.

Although Comodo will provide all reasonable assistance, Certificate Subscribers shall defend, indemnify, and hold Comodo harmless for any loss or damage resulting from any such interference or infringement and shall be responsible for defending all actions on behalf of Comodo.

## **9.10. Term and Termination**

### **9.10.1. Term**

The term of this CPS, including amendments and addenda, begins upon publication to the Repository and remains in effect until replaced with a new CPS passed by the Comodo Certificate Policy Authority.

### **9.10.2. Termination**

This CPS, including all amendments and addenda, remain in force until replaced by a newer version.

### **9.10.3. Effect of Termination and Survival**

The following rights, responsibilities, and obligations survive the termination of this CPS for Certificates issued under this CPS:

- All unpaid fees incurred under section 9.1 of this CPS;
- All responsibilities and obligations related to confidential information, including those stated in section 9.3 of this CPS;
- All responsibilities and obligations to protect private information, including those stated in section 9.4.4 of this CPS;
- All representations and warranties, including those stated in section 9.6 of this CPS;
- All warranties disclaimed in section 9.7 of this CPS for Certificates issued during the term of this CPS;
- All limitations of liability provided for in section 9.8 of this CPS; and
- All indemnities provided for in section 9.9 of this CPS.

Upon termination of this CPS, all PKI participants are bound by the terms of this CPS for Certificates issued during the term of this CPS and for the remainder of the validity periods of such Certificates.

## **9.11. Individual Notices and Communications with Participants**

Comodo accepts notices related to this CPS by means of digitally signed messages or in paper form. Upon receipt of a valid, digitally signed acknowledgment of receipt from Comodo, the



sender of the notice shall deem their communication effective. The sender must receive such acknowledgment within five (5) days, or else written notice must then be sent in paper form through a courier service that confirms delivery or via certified or registered mail, postage prepaid, return receipt requested, addressed as follows:

Comodo Certificate Policy Authority  
3rd Floor, Office Village, Exchange Quay, Trafford Road  
Salford, Manchester, M5 3EQ, United Kingdom  
Attention: Legal Practices

Email: [legalnotices@comodoca.com](mailto:legalnotices@comodoca.com)

This CPS, related agreements and Certificate policies referenced within this document are available online at [www.comodo.com/repository](http://www.comodo.com/repository).

## 9.12. Amendments

Upon the Comodo Certificate Policy Authority accepting such changes it deems to have significant impact on the users of this CPS, an updated edition of the CPS will be published at the Comodo repository (available at [www.comodo.com/repository](http://www.comodo.com/repository)), with seven (7) days' notice given of upcoming changes and suitable incremental version numbering used to identify new editions.

Revisions not denoted "significant" are those deemed by the Comodo Certificate Policy Authority to have minimal or no impact on Subscribers and Relying Parties using Certificates and CRLs issued by Comodo. Such revisions may be made without notice to users of the CPS and without changing the version number of this CPS.

Controls are in place to reasonably ensure that the Comodo CPS is not amended and published without the prior authorization of the Comodo Certificate Policy Authority.

### 9.12.1. Procedure for Amendment

An amendment to this CPS is made by the Comodo Certificate Policy Authority. The Comodo Certificate Policy Authority will approve amendments to this CPS, and Comodo will publish amendments in the Repository. Amendments can be an update, revision, or modification to this CPS document, and can be detailed in this CPS or in a separate document. Additionally, amendments supersede any designated or conflicting provisions of the amended version of the CPS.

### 9.12.2. Notification Mechanism and Period

Comodo provides notice of an amendment to the CPS by posting it to the Repository. Amendments become effective on the date provided in the document, when an amendment is written in a separate document, or on the date provided in this CPS, when written in this document.

Comodo does not guarantee or establish a notice and comment period.

### 9.12.3. Circumstances Under Which OID Must be Changed

The Comodo Certificate Policy Authority has the sole authority to determine whether an amendment to the CPS requires an OID change.

## **9.13. Dispute Resolution Provisions**

Before resorting to any dispute resolution mechanism including adjudication or any type of Alternative Dispute Resolution (including without exception mini-trial, arbitration, binding expert's advice, co-operation monitoring and normal expert's advice) all parties agree to notify Comodo of the dispute with a view to seek dispute resolution.

## **9.14. Governing Law, Interpretation, and Jurisdiction**

### **9.14.1. Governing Law**

This CPS is governed by, and construed in accordance with, English law. This choice of law is made to ensure uniform interpretation of this CPS, regardless of the place of residence or place of use of Comodo digital Certificates or other products and services. English law applies in all Comodo commercial or contractual relationships in which this CPS may apply or quoted implicitly or explicitly in relation to Comodo products and services where Comodo acts as a provider, supplier, beneficiary receiver or otherwise.

### **9.14.2. Interpretation**

This CPS shall be interpreted consistently within the boundaries of business customs, commercial reasonableness under the circumstances and intended usage of a product or service. In interpreting this CPS, parties shall also take into account the international scope and application of the services and products of Comodo and its international network of RAs as well as the principle of good faith as it is applied in commercial transactions.

The headings, subheadings, and other captions in this CPS are intended for convenience and reference only and shall not be used in interpreting, construing, or enforcing any of the provisions of this CPS.

Appendices and definitions to this CPS are for all purposes an integral and binding part of the CPS.

### **9.14.3. Jurisdiction**

Each party, including Comodo partners, Subscribers, and Relying Parties, irrevocably agrees that the courts of England and Wales have exclusive jurisdiction to hear and decide any suit, action or proceedings, and to settle any disputes, which may arise out of or in connection with this CPS or the provision of Comodo PKI services.

## **9.15. Compliance with Applicable Law**

This CPS is subject to applicable national, state, local and foreign laws, rules, regulations, ordinances, decrees, and orders, including, but not limited to, restrictions on exporting or importing software, hardware, or technical information. In delivering its PKI services Comodo complies in all material respects with high-level international standards including those on Qualified Certificates pursuant to the European Directive 99/93 and the relevant law on electronic signatures and all other relevant legislation and regulation.

## **9.16. Miscellaneous Provisions**

### **9.16.1. Entire Agreement**

This CPS and all documents referred to herein constitute the entire agreement between the parties, superseding all other agreements that may exist with respect to the subject matter. Section headings are for reference and convenience only and are not part of the interpretation of this agreement.

### **9.16.2. Assignment**

This CPS shall be binding upon the successors, executors, heirs, representatives, administrators, and assigns, whether express, implied, or apparent, of the parties. The rights and obligations detailed in this CPS are assignable by the parties, by operation of law (including as a result of merger or a transfer of a controlling interest in voting securities) or otherwise, provided such assignment is undertaken consistent with this CPS articles on termination or cessation of operations, and provided that such assignment does not effect a novation of any other debts or obligations the assigning party owes to other parties at the time of such assignment.

### **9.16.3. Severability**

If any provision of this CPS or the application thereof, is for any reason and to any extent found to be invalid or unenforceable, the remainder of this CPS (and the application of the invalid or unenforceable provision to other persons or circumstances) shall be interpreted in such manner as to affect the original intention of the parties.

Each and every provision of this CPS that provides for a limitation of liability, disclaimer of or limitation upon any warranties or other obligations, or exclusion of damages is intended to be severable and independent of any other provision and is to be enforced as such.

### **9.16.4. Enforcement (Attorneys' Fees and Waiver of Rights)**

This CPS shall be enforced as a whole, whilst failure by any person to enforce any provision of this CPS shall not be deemed a waiver of future enforcement of that or any other provision.

### **9.16.5. Force Majeure**

Neither Comodo nor any independent third-party RA operating under a Comodo Certification Authority, nor any Resellers, Co-marketers, nor any subcontractors, distributors, agents, suppliers, employees, or directors of any of the forgoing shall be in default hereunder or liable for any losses, costs, expenses, liabilities, damages, claims, or settlement amounts arising out of or related to delays in performance or from failure to perform or comply with the terms of the Comodo CPS, any Subscription Agreement, or any Relying Party Agreement due to any causes beyond its reasonable control, which causes include acts of God or the public enemy, riots and insurrections, war, accidents, fire, strikes and other labor difficulties (whether or not Comodo is in a position to concede to such demands), embargoes, judicial action, failure or default of any superior certification authority, lack of or inability to obtain export permits or approvals, necessary labor materials, energy, utilities, components or machinery, acts of civil or military authorities.

### **9.16.6. Conflict of Rules**

When this CPS conflicts with other rules, guidelines, or contracts, this CPS shall prevail and bind the Subscriber and other parties except as to other contracts either:

- Predating the first public release of the present version of this CPS.
- Expressly superseding this CPS for which such contract shall govern as to the parties thereto, and to the extent permitted by law.

## **9.17. Other Provisions**

### **9.17.1. Subscriber Liability to Relying Parties**

Without limiting other Subscriber obligations stated in this CPS, Subscribers are liable for any misrepresentations they make in Certificates to third parties that reasonably rely on the representations contained therein and have verified one or more digital signatures with the Certificate.

### **9.17.2. Duty to Monitor Agents**

The Subscriber shall control and be responsible for the data that an agent supplies to Comodo. The Subscriber must promptly notify the issuer of any misrepresentations and omissions made by an agent. The duty of this article is continuous.

### **9.17.3. Financial Limitations on Certificate Usage**

Comodo Certificates may only be used in connection with data transfer and transactions completed using a credit card and having a US dollar (US\$) value no greater than the max transaction value associated with the Certificate detailed in section 9.2.3 of this CPS.

### **9.17.4. Ownership**

Certificates are the property of Comodo. Comodo gives permission to reproduce and distribute Certificates on a nonexclusive, royalty-free basis, provided that they are reproduced and distributed in full. Comodo reserves the right to revoke the Certificate at any time. Private and Public Keys are property of the Subscribers who rightfully issue and hold them. All secret shares (distributed elements) of the Comodo Private Key remain the property of Comodo.

### **9.17.5. Interference with Comodo Implementation**

Subscribers, Relying Parties, and any other parties shall not interfere with, or reverse engineer the technical implementation of Comodo PKI services including the key generation process, the public web site and the Comodo repositories except as explicitly permitted by this CPS or upon prior written approval of Comodo. Failure to comply with this as a Subscriber will result in the revocation of the Subscriber's Certificate without further notice to the Subscriber and the Subscriber shall pay any charges payable but that have not yet been paid under the agreement. Failure to comply with this as a Relying Party will result in the termination of the agreement with the Relying Party, the removal of permission to use or access the Comodo repository and any Certificate or Service provided by Comodo.

### **9.17.6. Choice of Cryptographic Method**

Parties are solely responsible for having exercised independent judgment and employed adequate training in choosing security software, hardware, and encryption/digital signature algorithms, including their respective parameters, procedures, and techniques as well as PKI as a solution to their security requirements.

### **9.17.7. Comodo Partnerships Limitations**

Partners of the Comodo network shall not undertake any actions that might imperil, put in doubt or reduce the trust associated with the Comodo products and services. Comodo partners shall specifically refrain from seeking partnerships with other root authorities or apply procedures originating from such authorities. Failure to comply with this will result in the termination of the

agreement with the Relying Party, the removal of permission to use or access the Comodo repository and any Digital Certificate or Service provided by Comodo.

### **9.17.8. Subscriber Obligations**

Unless otherwise stated in this CPS, Subscribers shall exclusively be responsible:

- To minimize internal risk of Private Key compromise by ensuring adequate knowledge and training on PKI is provided internally.
- To generate their own Private / Public Key pair to be used in association with the Certificate request submitted to Comodo or a Comodo RA.
- Ensure that the Public Key submitted to Comodo or a Comodo RA corresponds with the Private Key used.
- Ensure that the Public Key submitted to Comodo or a Comodo RA is the correct one.
- Provide correct and accurate information in its communications with Comodo or a Comodo RA.
- Alert Comodo or a Comodo RA if at any stage whilst the Certificate is valid, any information originally submitted has changed since it had been submitted to Comodo.
- Generate a new, secure key pair to be used in association with a Certificate that it requests from Comodo or a Comodo RA.
- Read, understand and agree with all terms and conditions in this Comodo CPS and associated policies published in the Comodo Repository at [www.comodo.com/repository](http://www.comodo.com/repository).
- Refrain from tampering with a Comodo Certificate.
- Use Comodo Certificates for legal and authorized purposes in accordance with the suggested usages and practices in this CPS.
- Cease using a Comodo Certificate if any information in it becomes misleading obsolete or invalid.
- Cease using a Comodo Certificate if such Certificate is expired and remove it from any applications and/or devices it has been installed on.
- Refrain from using the Subscriber's Private Key corresponding to the Public Key in a Comodo issued Certificate to issue end-entity digital Certificates or subordinate CAs.
- Make reasonable efforts to prevent the compromise, loss, disclosure, modification, or otherwise unauthorized use of the Private Key corresponding to the Public Key published in a Comodo Certificate.
- Request the revocation of a Certificate in case of an occurrence that materially affects the integrity of a Comodo Certificate.
- For acts and omissions of partners and agents, they use to generate, retain, escrow, or destroy their Private Keys.

## APPENDIX A: TABLE OF ACRONYMS

| Acronym       | Full Name                                                       |
|---------------|-----------------------------------------------------------------|
| AICPA         | American Institute of Certified Public Accountants              |
| CA            | Certificate Authority                                           |
| CA/B (or CAB) | Certificate Authority/Browser                                   |
| CICA          | Canadian Institute of Chartered Accountants                     |
| CPAC          | Comodo Personal Authentication Certificate                      |
| CPS           | Certification Practice Statement                                |
| CRL(s)        | Certificate Revocation List(s)                                  |
| CSR           | Certificate Signing Request                                     |
| CVC           | Content Verification Certificate                                |
| DN            | Distinguished Name                                              |
| DSA           | Digital Signature Algorithm                                     |
| EPKI          | Enterprise Public Key Infrastructure Manager                    |
| ECDSA         | Elliptic Curve Digital Signature Algorithm                      |
| FIPS PUB      | Federal Information Processing Standards Publication            |
| FQDN          | fully qualified domain name                                     |
| FTP           | File Transfer Protocol                                          |
| HSM           | Hardware Signing Module                                         |
| HTTP          | Hypertext Transfer Protocol                                     |
| ICANN         | Internet Corporation for Assigned Names and Numbers             |
| ITU           | International Telecommunication Union                           |
| ITU-T         | ITU Telecommunication Standardization Sector                    |
| MDC           | Multiple Domain Certificate                                     |
| NIST          | National Institute for Standards and Technology                 |
| OCSP          | Online Certificate Status Protocol                              |
| PIN           | Personal Identification Number                                  |
| PKI           | Public Key Infrastructure                                       |
| PKIX          | Public Key Infrastructure (based on X.509 Digital Certificates) |
| PKCS          | Public Key Cryptography Standard                                |
| RA(s)         | Registration Authority(ies)                                     |
| RFC           | Request for Comments                                            |
| RSA           | Rivest Shamir Adleman                                           |
| SAN           | Subject Alternate Name                                          |
| SHA           | Secure Hash Algorithm                                           |
| SGC           | Server Gated Cryptography                                       |
| S/MIME        | Secure/Multipurpose Internet Mail Extension(s)                  |
| SSL           | Secure Sockets Layer                                            |
| TLS           | Transaction Layer Security                                      |
| TSA           | Time Stamping Authority                                         |
| UTC           | Coordinated Universal Time                                      |
| URL           | Uniform Resource Locator                                        |

## APPENDIX B: TABLE OF DEFINITIONS

| Term                          | Definition                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Applicant                     | Means the natural person or Legal Entity that applies for (or seeks renewal of) a Certificate. Once the Certificate issues, the Applicant is referred to as the Subscriber. For Certificates issued to devices, the Applicant is the entity that controls or operates the device named in the Certificate, even if the device is sending the actual Certificate request.                                                                                                                                                                                                                              |
| Applicant Representative      | Means a natural person or human sponsor who is either the Applicant, employed by the Applicant, or an authorized agent who has express authority to represent the Applicant: (i) who signs and submits, or approves a Certificate request on behalf of the Applicant, and/or (ii) who signs and submits a Subscriber Agreement on behalf of the Applicant, and/or (iii) who acknowledges and agrees to the Certificate Terms of Use on behalf of the Applicant when the Applicant is an Affiliate of the CA.                                                                                          |
| Audit Report                  | Means a report from a Qualified Auditor stating the Qualified Auditor's opinion on whether an entity's processes and controls comply with the mandatory provisions of the Baseline Requirements.                                                                                                                                                                                                                                                                                                                                                                                                      |
| Authorization Domain Name     | Means the Domain Name used to obtain authorization for Certificate issuance for a given FQDN.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Basic Constraints             | Means an extension that specifies whether the subject of the Certificate may act as a CA or only as an end-entity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Baseline Requirements         | Means the CA/Browser Forum Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates, published at <a href="http://www.cabforum.org">http://www.cabforum.org</a> .                                                                                                                                                                                                                                                                                                                                                                                                       |
| Certificate                   | Means an electronic document that uses a digital signature to bind a Public Key and an entity.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Certificate Management System | Means a system used by Comodo to process, approve issuance of, or store Certificates or Certificate status information, including the database, database server, and storage.                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Certificate Management        | Means the functions that include but are not limited to the following: verification of the identity of an Applicant of a Certificate; authorizing the issuance of Certificates; issuance of Certificates; revocation of Certificates; listing of Certificates; distributing Certificates; publishing Certificates; storing Certificates; storing Private Keys; escrowing Private Keys; generating, issuing, decommissioning, and destruction of key pairs; retrieving Certificates in accordance with their particular intended use; and verification of the domain of an Applicant of a Certificate. |
| Certificate Manager           | Means the software issued by Comodo and used by Subscribers to download Certificates.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Certificate Policy            | Means a statement of the issuer that corresponds to the prescribed usage of a digital Certificate within an issuance context.                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Certificate Systems           | Means the system used by Comodo or a delegated third party in providing identity verification, registration and enrollment, Certificate approval, issuance, validity status, support, and other PKI-related services.                                                                                                                                                                                                                                                                                                                                                                                 |

|                                     |                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Comodo Certificate Policy Authority | Means the entity charged with the maintenance and publication of this CPS.                                                                                                                                                                                                                                                                                                            |
| Domain Authorization Document       | Means documentation provided by, or Comodo's documentation of a communication with, a Domain Name Registrar, the Domain Name Registrant, or the person or entity listed in WHOIS as the Domain Name Registrant (including any private, anonymous, or proxy registration service) attesting to the authority of an Applicant to request a Certificate for a specific domain namespace. |
| Domain Contact                      | Means the Domain Name Registrant, technical contact, or administrative contact (or the equivalent under a ccTLD) as listed in the WHOIS record of the Base Domain Name or in a DNS SOA record.                                                                                                                                                                                        |
| Domain Name                         | Means the label assigned to a node in the Domain Name System.                                                                                                                                                                                                                                                                                                                         |
| Domain Name Registrant              | Means the person(s) or entity(ies) registered with a Domain Name Registrar as having the right to control how a Domain Name is used, such as the natural person or Legal Entity that is listed as the "Registrant" by WHOIS or the Domain Name Registrar, and sometimes referred to as the "owner" of a Domain Name.                                                                  |
| Domain Name Registrar               | Means a person or entity that registers Domain Names under the auspices of or by agreement with: (i) the Internet Corporation for Assigned Names and Numbers (ICANN), (ii) a national Domain Name authority/registry, or (iii) a Network Information Center (including their affiliates, contractors, delegates, successors, or assigns).                                             |
| Front End/Internal Support System   | Means a system with a public IP address, including a web server, mail server, DNS server, jump host, or authentication server.                                                                                                                                                                                                                                                        |
| Grace Period                        | Means the period during which the Subscriber must make a revocation request.                                                                                                                                                                                                                                                                                                          |
| Issuing System                      | Means a system used to sign Certificates or validity status information.                                                                                                                                                                                                                                                                                                              |
| Legal Entity                        | Means an association, corporation, partnership, proprietorship, trust, government entity, or other entity with legal standing in a country's legal system.                                                                                                                                                                                                                            |
| Private Key                         | Means the key of a key pair that is kept secret by the holder of the key pair, and that is used to create digital signatures and/or to decrypt electronic records or files that were encrypted with the corresponding Public Key.                                                                                                                                                     |
| Public Key                          | Means the key of a key pair that may be publicly disclosed by the holder of the corresponding Private Key and that is used by a Relying Party to verify digital signatures created with the holder's corresponding Private Key and/or to encrypt messages so that they can be decrypted only with the holder's corresponding Private Key.                                             |
| Random Value                        | Means a value specified by Comodo to the Applicant that exhibits at least 112 bits of entropy.                                                                                                                                                                                                                                                                                        |
| Reliable Method of Communication    | Means a method of communication, such as a postal/courier delivery address, telephone number, or email address, that was verified using a source other than the Applicant Representative.                                                                                                                                                                                             |
| Relying Party                       | Means an entity that relies upon the information contained within the Certificate.                                                                                                                                                                                                                                                                                                    |
| Relying Party Agreement             | means an agreement between Comodo and a Relying Party that must be read and accepted by a Relying Party prior to validating,                                                                                                                                                                                                                                                          |



|                                        |                                                                                                                                                                                                                                                                                          |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                        | relying on or using a Certificate and is available for reference in the Repository.                                                                                                                                                                                                      |
| Repository                             | Means Comodo's repository, available at <a href="http://www.comodo.com/respository">www.comodo.com/respository</a> .                                                                                                                                                                     |
| Request Token                          | Means a value derived in a method specified by Comodo which binds a demonstration of control to the certificate request.                                                                                                                                                                 |
| Root CA System                         | Means a system used to create a Root Certificate or to generate, store, or sign with the Private Key associated with a Root Certificate.                                                                                                                                                 |
| Security Support System                | Means a system used to provide security support functions, such as authentication, network boundary control, audit logging, audit log reduction and analysis, vulnerability scanning, and anti-virus.                                                                                    |
| Subscriber                             | Means is an entity that has been issued a Certificate.                                                                                                                                                                                                                                   |
| Subscriber Agreement                   | Means an agreement that must be read and accepted by an Applicant before applying for a Certificate. The Subscriber Agreement is specific to the digital Certificate product type as presented during the product online order process and is available for reference in the Repository. |
| WebTrust for Certification Authorities | Means the current program for CAs located at <a href="http://www.webtrust.org/homepage-documents/item27839.aspx">http://www.webtrust.org/homepage-documents/item27839.aspx</a> .                                                                                                         |
| X.509                                  | Means the ITU-T standard for Certificates and their corresponding authentication framework                                                                                                                                                                                               |

## APPENDIX C: CERTIFICATE PROFILES

Specific Comodo Certificate profiles are as per the tables below:

| Comodo Secure Server Certificates – InstantSSL / InstantSSL Pro / InstantSSL Wildcard / PremiumSSL / PremiumSSL Wildcard / EliteSSL / GoldSSL / PlatinumSSL / PlatinumSSL Wildcard / PremiumSSL Legacy / PremiumSSL Legacy Wildcard / PlatinumSSL Legacy / PlatinumSSL Legacy Wildcard / PlatinumSSL SGC Legacy / PlatinumSSL SGC Legacy Wildcard / Comodo SGC SSL / Comodo SGC SSL Wildcard / Trial SSL / Intranet SSL / Other SSL Certificates |             |                                                                                                                                                                                                                                                                                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version                                                                                                                                                                                                                                                                                                                                                                                                                                          |             |                                                                                                                                                                                                                                                                                                                                                                                        |
| Serial Number                                                                                                                                                                                                                                                                                                                                                                                                                                    |             |                                                                                                                                                                                                                                                                                                                                                                                        |
| Signature Algorithm                                                                                                                                                                                                                                                                                                                                                                                                                              |             |                                                                                                                                                                                                                                                                                                                                                                                        |
| Issuer (option 1)<br>(not for any SGC type)                                                                                                                                                                                                                                                                                                                                                                                                      | CN          | Comodo Class 3 Security Services CA                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | (c) 2002 Comodo Limited                                                                                                                                                                                                                                                                                                                                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | Terms and Conditions of use:<br><a href="http://www.comodo.net/repository">http://www.comodo.net/repository</a>                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | Comodo Trust Network                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | O           | Comodo Limited                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C           | GB                                                                                                                                                                                                                                                                                                                                                                                     |
| Issuer (option 2)<br>(not for any SGC type)                                                                                                                                                                                                                                                                                                                                                                                                      | CN          | UTN-USERFIRST-Hardware                                                                                                                                                                                                                                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | <a href="http://www.usertrust.com">http://www.usertrust.com</a>                                                                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | O           | The USERTRUST Network                                                                                                                                                                                                                                                                                                                                                                  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | L           | Salt Lake City                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | S           | UT                                                                                                                                                                                                                                                                                                                                                                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C           | US                                                                                                                                                                                                                                                                                                                                                                                     |
| Issuer (option 3)<br>for SGC types only.                                                                                                                                                                                                                                                                                                                                                                                                         | CN          | UTN - DATACorp SGC                                                                                                                                                                                                                                                                                                                                                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | <a href="http://www.usertrust.com">http://www.usertrust.com</a>                                                                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | O           | The USERTRUST Network                                                                                                                                                                                                                                                                                                                                                                  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | L           | Salt Lake City                                                                                                                                                                                                                                                                                                                                                                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | S           | UT                                                                                                                                                                                                                                                                                                                                                                                     |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C           | US                                                                                                                                                                                                                                                                                                                                                                                     |
| Issuer (option 4)<br>(not for any SGC type)                                                                                                                                                                                                                                                                                                                                                                                                      | CN          | Comodo Class 3 Security Services CA                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | (c) 2006 Comodo CA Limited                                                                                                                                                                                                                                                                                                                                                             |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | Terms and Conditions of use:<br><a href="http://www.comodo.com/repository">http://www.comodo.com/repository</a>                                                                                                                                                                                                                                                                        |
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|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | O           | Comodo CA Limited                                                                                                                                                                                                                                                                                                                                                                      |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C           | GB                                                                                                                                                                                                                                                                                                                                                                                     |
| Issuer (option 5)                                                                                                                                                                                                                                                                                                                                                                                                                                | CN          | Comodo High Assurance Secure Server CA                                                                                                                                                                                                                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | © 2008 Comodo CA Limited                                                                                                                                                                                                                                                                                                                                                               |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | Terms and Conditions of use:<br><a href="http://www.comodo.com/repository">http://www.comodo.com/repository</a>                                                                                                                                                                                                                                                                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | Comodo Trust Network                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | C           | GB                                                                                                                                                                                                                                                                                                                                                                                     |
| Validity                                                                                                                                                                                                                                                                                                                                                                                                                                         | 1 - 3 Years |                                                                                                                                                                                                                                                                                                                                                                                        |
| Subject                                                                                                                                                                                                                                                                                                                                                                                                                                          | CN          | Common Name                                                                                                                                                                                                                                                                                                                                                                            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                  | OU          | InstantSSL / ProSSL/PremiumSSL / PremiumSSL Wildcard / EliteSSL /GoldSSL / PlatinumSSL / PlatinumSSL Wildcard / PremiumSSL Legacy / PremiumSSL Legacy Wildcard / PlatinumSSL Legacy / PlatinumSSL Legacy Wildcard / PlatinumSSL SGC Legacy / PlatinumSSL SGC Legacy Wildcard / Comodo SGC SSL / Comodo SGC SSL Wildcard / Other SSL Certificate name / <i>Powered SSL product name</i> |

|                                                                                                                          |                                                                                                                                                                                                                                                                                              |                                                                                                                                                      |
|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                          | OU (0 or 1 of)                                                                                                                                                                                                                                                                               | <i>Hosted by [Web Host Reseller Subscriber Name]<br/>Issued through [EPKI Manager Subscriber Name]<br/>Provided by [Powered SSL Subscriber Name]</i> |
|                                                                                                                          | OU (for Intranet SSL only)                                                                                                                                                                                                                                                                   | INTRANET USE ONLY – NO WARRANTY ATTACHED – COMPANY NOT VALIDATED                                                                                     |
|                                                                                                                          | OU (for Trial SSL only)                                                                                                                                                                                                                                                                      | TEST USE ONLY - NO WARRANTY ATTACHED                                                                                                                 |
|                                                                                                                          | O                                                                                                                                                                                                                                                                                            | Organization                                                                                                                                         |
|                                                                                                                          | OU                                                                                                                                                                                                                                                                                           | Organization Unit                                                                                                                                    |
|                                                                                                                          | L                                                                                                                                                                                                                                                                                            | Locality                                                                                                                                             |
|                                                                                                                          | STREET                                                                                                                                                                                                                                                                                       | Street                                                                                                                                               |
|                                                                                                                          | S                                                                                                                                                                                                                                                                                            | State                                                                                                                                                |
|                                                                                                                          | PostalCode                                                                                                                                                                                                                                                                                   | Zip or Postal Code                                                                                                                                   |
|                                                                                                                          | C                                                                                                                                                                                                                                                                                            | Country                                                                                                                                              |
| Authority Key Identifier                                                                                                 | KeyID only is specified.                                                                                                                                                                                                                                                                     |                                                                                                                                                      |
| Key Usage (NonCritical)                                                                                                  | Digital Signature, Key Encipherment(A0)                                                                                                                                                                                                                                                      |                                                                                                                                                      |
| Extended Key Usage                                                                                                       | Server Authentication (1.3.6.1.5.5.7.3.1)<br>Client Authentication (1.3.6.1.5.5.7.3.2)                                                                                                                                                                                                       |                                                                                                                                                      |
| (Additional usages for SGC types only)                                                                                   | Microsoft SGC (1.3.6.1.4.1.311.10.3.3)<br>Netscape SGC (2.16.840.1.113730.4.1)                                                                                                                                                                                                               |                                                                                                                                                      |
| Netscape Certificate Type                                                                                                | SSL Client Authentication, SSL Server Authentication(c0)                                                                                                                                                                                                                                     |                                                                                                                                                      |
| Basic Constraint                                                                                                         | Subject Type = End Entity<br>Path Length Constraint = None                                                                                                                                                                                                                                   |                                                                                                                                                      |
| Certificate Policies                                                                                                     | [1] Certificate Policy:<br>PolicyIdentifier = 1.3.6.1.4.1.6449.1.2.1.3.4<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id = CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a>                                                              |                                                                                                                                                      |
| CRL Distribution Policies                                                                                                | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name: URL=<Secondary CDP URL>                                                                                              |                                                                                                                                                      |
| (only when the Issuing CA is "Comodo Class 3 Security Services CA")                                                      | [3]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>RFC822<br>Name=<CRL Request Email Address>                                                                                                                                                                            |                                                                                                                                                      |
| Authority Information Access<br>(omitted when Issuing CA is "Comodo Class 3 Security Services CA")<br><br>(non-critical) | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |                                                                                                                                                      |

| Comodo Secure Server Certificate – Secure Email Certificate (Free Version) / Secure Email Certificate (Corporate Version) / Custom Client Certificates / Comodo TF / Dual Use Certificates |                                                                                                                |                                                                                                                                             |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Version                                                                                                                                                                                    |                                                                                                                |                                                                                                                                             |
| Serial Number                                                                                                                                                                              |                                                                                                                |                                                                                                                                             |
| Signature Algorithm                                                                                                                                                                        |                                                                                                                |                                                                                                                                             |
| Issuer (option 1)                                                                                                                                                                          | CN                                                                                                             | Comodo Class 3 Security Services CA                                                                                                         |
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|                                                                                                                                                                                            | O                                                                                                              | Comodo Limited                                                                                                                              |
|                                                                                                                                                                                            | C                                                                                                              | GB                                                                                                                                          |
| Issuer (option 2)                                                                                                                                                                          | CN                                                                                                             | UTN-USERFirst-Client Authentication and Email                                                                                               |
|                                                                                                                                                                                            | OU                                                                                                             | <a href="http://www.usertrust.com">http://www.usertrust.com</a>                                                                             |
|                                                                                                                                                                                            | O                                                                                                              | The USERTRUST Network                                                                                                                       |
|                                                                                                                                                                                            | L                                                                                                              | Salt Lake City                                                                                                                              |
|                                                                                                                                                                                            | S                                                                                                              | UT                                                                                                                                          |
|                                                                                                                                                                                            | C                                                                                                              | US                                                                                                                                          |
| Issuer (option 3)                                                                                                                                                                          | CN                                                                                                             | Comodo Class 3 Security Services CA                                                                                                         |
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|                                                                                                                                                                                            | O                                                                                                              | Comodo CA Limited                                                                                                                           |
|                                                                                                                                                                                            | C                                                                                                              | GB                                                                                                                                          |
| Validity                                                                                                                                                                                   | 1 year / 2 year / 3 year                                                                                       |                                                                                                                                             |
| Subject (for Free version)                                                                                                                                                                 | E                                                                                                              | Email address                                                                                                                               |
|                                                                                                                                                                                            | CN                                                                                                             | Common Name (name of Subscriber)                                                                                                            |
|                                                                                                                                                                                            | OU                                                                                                             | (c)2003 Comodo Limited                                                                                                                      |
|                                                                                                                                                                                            | OU                                                                                                             | Terms and Conditions of use:<br><a href="http://www.comodo.net/repository">http://www.comodo.net/repository</a>                             |
|                                                                                                                                                                                            | OU                                                                                                             | Comodo Trust Network - PERSONA NOT VALIDATED                                                                                                |
| Subject (for Corporate version)                                                                                                                                                            | E                                                                                                              | Email address                                                                                                                               |
|                                                                                                                                                                                            | CN                                                                                                             | Common Name (name of Subscriber)                                                                                                            |
|                                                                                                                                                                                            | OU                                                                                                             | Corporate Secure Email                                                                                                                      |
|                                                                                                                                                                                            | OU (0 or 1 of)                                                                                                 | Hosted by [Web Host Reseller Subscriber Name]<br>Issued through [EPKI Manager Subscriber Name]<br>Provided by [Powered SSL Subscriber Name] |
|                                                                                                                                                                                            | O                                                                                                              | Organization                                                                                                                                |
|                                                                                                                                                                                            | OU                                                                                                             | Organization Unit                                                                                                                           |
|                                                                                                                                                                                            | L                                                                                                              | Locality                                                                                                                                    |
|                                                                                                                                                                                            | STREET                                                                                                         | Street                                                                                                                                      |
|                                                                                                                                                                                            | S                                                                                                              | State                                                                                                                                       |
|                                                                                                                                                                                            | PostalCode                                                                                                     | Zip or Postal Code                                                                                                                          |
|                                                                                                                                                                                            | C                                                                                                              | Country                                                                                                                                     |
| Subject (for Custom Client and Comodo TF version)                                                                                                                                          | All fields are customizable on a per-Certificate basis.                                                        |                                                                                                                                             |
| Authority Key Identifier                                                                                                                                                                   | KeyID only is specified.                                                                                       |                                                                                                                                             |
| Extended Key Usage (NonCritical) (Free Version Only)                                                                                                                                       | Secure Email (1.3.6.1.5.5.7.3.4)<br>Receive Certified Delivery Email (Discontinued) (1.3.6.1.4.1.6449.1.3.5.2) |                                                                                                                                             |
| Extended Key Usage (NonCritical) (Corporate Client versions)                                                                                                                               | Secure Email (1.3.6.1.5.5.7.3.4)<br>Client Authentication (1.3.6.1.5.5.7.3.2)                                  |                                                                                                                                             |

|                                                                                                          |                                                                                                                                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Extended Key Usage<br>(NonCritical) (Custom Client Certificates)                                         | serverAuth (1.3.6.1.5.5.7.3.1)<br>clientAuth (1.3.6.1.5.5.7.3.2)<br>codeSigning (1.3.6.1.5.5.7.3.3)<br>emailProtection (1.3.6.1.5.5.7.3.4)<br>ipsecEndSystem (1.3.6.1.5.5.7.3.5)<br>ipsecTunnel (1.3.6.1.5.5.7.3.6)<br>ipsecUser (1.3.6.1.5.5.7.3.7)                                         |
| Key Usage (NonCritical)<br>(Custom Client Certificates)                                                  | digitalSignature(0),<br>nonRepudiation(1),<br>keyEncipherment(2)                                                                                                                                                                                                                             |
| Netscape Certificate Type<br>(Corporate Version Only)                                                    | SSL Client Authentication, SMIME (a0)                                                                                                                                                                                                                                                        |
| Netscape Certificate Type<br>(Free and Custom Client versions)                                           | SMIME(20)                                                                                                                                                                                                                                                                                    |
| Basic Constraint                                                                                         | Subject Type = End Entity<br>Path Length Constraint = None                                                                                                                                                                                                                                   |
| Certificate Policies                                                                                     | [1] Certificate Policy:<br>PolicyIdentifier = 1.3.6.1.4.1.6449.1.2.1.3.5<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id = CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a>                                                              |
| CRL Distribution Policies                                                                                | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name: URL=<Secondary CDP URL>                                                                                              |
| (Only for Certificates issued by<br>"Comodo Class 3 Security<br>Services CA")                            | [3]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>RFC822<br>Name=<CRL Request Email Address>                                                                                                                                                                            |
| Authority Information Access<br>(omitted when Issuing CA is<br>"Comodo Class 3 Security<br>Services CA") | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |
| Subject Alternate Name<br>(omitted from Custom Client<br>version)                                        | RFC822 Name = email address                                                                                                                                                                                                                                                                  |

| PositiveSSL Secure Server Certificate – PositiveSSL / PositiveSSL Wildcard |                                                                                                                                                                                                                                                                                              |                                       |
|----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Version                                                                    |                                                                                                                                                                                                                                                                                              |                                       |
| Serial Number                                                              |                                                                                                                                                                                                                                                                                              |                                       |
| Signature Algorithm                                                        |                                                                                                                                                                                                                                                                                              |                                       |
| Issuer                                                                     | CN                                                                                                                                                                                                                                                                                           | PositiveSSL CA                        |
|                                                                            | O                                                                                                                                                                                                                                                                                            | Comodo CA Limited                     |
|                                                                            | L                                                                                                                                                                                                                                                                                            | Salford                               |
|                                                                            | S                                                                                                                                                                                                                                                                                            | Greater Manchester                    |
|                                                                            | C                                                                                                                                                                                                                                                                                            | GB                                    |
| Validity                                                                   | 1 Year / 2 Year / 3 Year                                                                                                                                                                                                                                                                     |                                       |
| Subject                                                                    | CN                                                                                                                                                                                                                                                                                           | <domain name>                         |
|                                                                            | OU                                                                                                                                                                                                                                                                                           | PositiveSSL                           |
|                                                                            | OU                                                                                                                                                                                                                                                                                           | Domain Control Validated <sup>1</sup> |
| Authority Key Identifier                                                   | KeyID only.                                                                                                                                                                                                                                                                                  |                                       |
| Key Usage (NonCritical)                                                    | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                                                                                     |                                       |
| Netscape Certificate Type                                                  | SSL Client Authentication, SSL Server Authentication (c0)                                                                                                                                                                                                                                    |                                       |
| Basic Constraint                                                           | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                                                                                       |                                       |
| Certificate Policies                                                       | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.2.7<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="http://www.positivessl.com/CPS">http://www.positivessl.com/CPS</a>                                                                  |                                       |
| CRL Distribution Policies                                                  | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                                                                                               |                                       |
| Authority Information Access                                               | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |                                       |

| PositiveSSL Secure Server Certificate – OptimumSSL / OptimumSSL Wildcard |                                                                                                                                                                                                                                                                                              |                                       |
|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Version                                                                  |                                                                                                                                                                                                                                                                                              |                                       |
| Serial Number                                                            |                                                                                                                                                                                                                                                                                              |                                       |
| Signature Algorithm                                                      |                                                                                                                                                                                                                                                                                              |                                       |
| Issuer                                                                   | CN                                                                                                                                                                                                                                                                                           | OptimumSSL CA                         |
|                                                                          | O                                                                                                                                                                                                                                                                                            | Comodo CA Limited                     |
|                                                                          | L                                                                                                                                                                                                                                                                                            | Salford                               |
|                                                                          | S                                                                                                                                                                                                                                                                                            | Greater Manchester                    |
|                                                                          | C                                                                                                                                                                                                                                                                                            | GB                                    |
| Validity                                                                 | 1 Year / 2 Year / 3 Year                                                                                                                                                                                                                                                                     |                                       |
| Subject                                                                  | CN                                                                                                                                                                                                                                                                                           | <domain name>                         |
|                                                                          | OU                                                                                                                                                                                                                                                                                           | OptimumSSL                            |
|                                                                          | OU                                                                                                                                                                                                                                                                                           | Domain Control Validated <sup>1</sup> |
| Authority Key Identifier                                                 | KeyID only.                                                                                                                                                                                                                                                                                  |                                       |
| Key Usage (NonCritical)                                                  | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                                                                                     |                                       |
| Netscape Certificate Type                                                | SSL Client Authentication, SSL Server Authentication (c0)                                                                                                                                                                                                                                    |                                       |
| Basic Constraint                                                         | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                                                                                       |                                       |
| Certificate Policies                                                     | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.2.7<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="http://www.Optimumssl.com/CPS">http://www.Optimumssl.com/CPS</a>                                                                    |                                       |
| CRL Distribution Policies                                                | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                                                                                               |                                       |
| Authority Information Access                                             | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |                                       |

| Comodo MDC                |                                                                                                                                                                                                                             |                                                                                                                                             |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Version                   |                                                                                                                                                                                                                             |                                                                                                                                             |
| Serial Number             |                                                                                                                                                                                                                             |                                                                                                                                             |
| Signature Algorithm       |                                                                                                                                                                                                                             |                                                                                                                                             |
| Issuer (Option 1)         | CN                                                                                                                                                                                                                          | UTN - DATACorp SGC                                                                                                                          |
|                           | OU                                                                                                                                                                                                                          | <a href="http://www.usertrust.com">http://www.usertrust.com</a>                                                                             |
|                           | O                                                                                                                                                                                                                           | The USERTRUST Network                                                                                                                       |
|                           | L                                                                                                                                                                                                                           | Salt Lake City                                                                                                                              |
|                           | S                                                                                                                                                                                                                           | UT                                                                                                                                          |
|                           | C                                                                                                                                                                                                                           | US                                                                                                                                          |
| Issuer (Option 2)         | CN                                                                                                                                                                                                                          | Comodo High Assurance Secure Server CA                                                                                                      |
|                           | OU                                                                                                                                                                                                                          | © 2008 Comodo CA Limited                                                                                                                    |
|                           | OU                                                                                                                                                                                                                          | Terms and Conditions of Use:<br><a href="http://www.usertrust.com">http://www.usertrust.com</a>                                             |
|                           | OU                                                                                                                                                                                                                          | Comodo Trust Network                                                                                                                        |
|                           | O                                                                                                                                                                                                                           | Comodo CA Limited                                                                                                                           |
|                           | C                                                                                                                                                                                                                           | US                                                                                                                                          |
| Validity                  | 1 Year / 2 Year / 3 Year                                                                                                                                                                                                    |                                                                                                                                             |
| Subject                   | CN                                                                                                                                                                                                                          | Common Name [Name Windows displays as "Issued To" – Typically Entity Name like O field]                                                     |
|                           | OU                                                                                                                                                                                                                          | Hosted by [Web Host Reseller Subscriber Name]<br>Issued through [EPKI Manager Subscriber Name]<br>Provided by [Powered SSL Subscriber Name] |
|                           | O                                                                                                                                                                                                                           | Organisation                                                                                                                                |
|                           | OU                                                                                                                                                                                                                          | Organisation Unit                                                                                                                           |
|                           | L                                                                                                                                                                                                                           | Locality                                                                                                                                    |
|                           | S                                                                                                                                                                                                                           | Street                                                                                                                                      |
|                           | C                                                                                                                                                                                                                           | Country                                                                                                                                     |
|                           | CN                                                                                                                                                                                                                          | Domain Name 1                                                                                                                               |
|                           | CN                                                                                                                                                                                                                          | Domain Name 2                                                                                                                               |
|                           | CN                                                                                                                                                                                                                          | Domain Name 3 (etc. to Domain Name 100)                                                                                                     |
|                           | CN                                                                                                                                                                                                                          | Common Name [Name Windows displays as "Issued To" – Typically Entity Name like O field]                                                     |
|                           |                                                                                                                                                                                                                             |                                                                                                                                             |
|                           |                                                                                                                                                                                                                             |                                                                                                                                             |
| Enhanced Key Usage        | Server Authentication (1.3.6.1.5.5.7.3.1)<br>Client Authentication (1.3.6.1.5.5.7.3.2)<br>Microsoft SGC (1.3.6.1.4.1.311.10.3.3)<br>Netscape SGC (2.16.840.1.113730.4.1)                                                    |                                                                                                                                             |
| Key Usage (NonCritical)   | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                    |                                                                                                                                             |
| Netscape Certificate Type | SSL Client Authentication, SSL Server Authentication(c0)                                                                                                                                                                    |                                                                                                                                             |
| Basic Constraint          | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                      |                                                                                                                                             |
| Certificate Policies      | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.1.3.4<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a> |                                                                                                                                             |
| CRL Distribution Points   | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL= <Primary CDP URL><br><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                         |                                                                                                                                             |



|                                                |                                                                                                                                                                                                                                                                                              |
|------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Authority Information Access<br>(non-critical) | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |
| Subject Alternate Name                         | DNS Name=Domain Name 1<br>DNS Name=Domain Name 2<br>DNS Name=Domain Name 3<br>....up to<br>DNS Name=Domain Name 100                                                                                                                                                                          |

| Code Signing Certificate  |                                                                                                                                                                                                                               |                                                                 |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| Version                   |                                                                                                                                                                                                                               |                                                                 |
| Serial Number             |                                                                                                                                                                                                                               |                                                                 |
| Signature Algorithm       |                                                                                                                                                                                                                               |                                                                 |
| Issuer                    | CN                                                                                                                                                                                                                            | UTN-USERFirst-Object                                            |
|                           | OU                                                                                                                                                                                                                            | <a href="http://www.usertrust.com">http://www.usertrust.com</a> |
|                           | O                                                                                                                                                                                                                             | The USERTRUST Network                                           |
|                           | L                                                                                                                                                                                                                             | Salt Lake City                                                  |
|                           | S                                                                                                                                                                                                                             | UT                                                              |
|                           | C                                                                                                                                                                                                                             | US                                                              |
| Validity                  | 1 Year / 2 Year / 3 Year                                                                                                                                                                                                      |                                                                 |
| Subject                   | CN                                                                                                                                                                                                                            | Common Name (name of Subscriber)                                |
|                           | O                                                                                                                                                                                                                             | Organization                                                    |
|                           | OU                                                                                                                                                                                                                            | Organization Unit                                               |
|                           | L                                                                                                                                                                                                                             | Locality                                                        |
|                           | STREET                                                                                                                                                                                                                        | Street                                                          |
|                           | S                                                                                                                                                                                                                             | State                                                           |
|                           | PostalCode                                                                                                                                                                                                                    | Zip or Postal Code                                              |
|                           | C                                                                                                                                                                                                                             | Country                                                         |
| Authority Key Identifier  | KeyID only.                                                                                                                                                                                                                   |                                                                 |
| Key Usage (NonCritical)   | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                      |                                                                 |
| Netscape Certificate Type | Signature (10)                                                                                                                                                                                                                |                                                                 |
| Extended Key Usage        | Code Signing (1.3.6.1.5.5.7.3.3)                                                                                                                                                                                              |                                                                 |
| Basic Constraint          | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                        |                                                                 |
| Certificate Policies      | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.1.3.2<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="http://www.positivessl.com/CPS">http://www.positivessl.com/CPS</a> |                                                                 |
| CRL Distribution Policies | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL>                                                                                                                                  |                                                                 |
| Subject Alternative Name  | RFC822 Name = <Email Address>                                                                                                                                                                                                 |                                                                 |

| Essential SSL Secure Server Certificate – Essential SSL / Essential SSL Wildcard / Essential SSL Trial |                                                                                                                                                                                                                                                                                              |                                       |
|--------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Version                                                                                                |                                                                                                                                                                                                                                                                                              |                                       |
| Serial Number                                                                                          |                                                                                                                                                                                                                                                                                              |                                       |
| Signature Algorithm                                                                                    |                                                                                                                                                                                                                                                                                              |                                       |
| Issuer                                                                                                 | CN                                                                                                                                                                                                                                                                                           | Essential SSL                         |
|                                                                                                        | O                                                                                                                                                                                                                                                                                            | Comodo CA Limited                     |
|                                                                                                        | L                                                                                                                                                                                                                                                                                            | Salford                               |
|                                                                                                        | S                                                                                                                                                                                                                                                                                            | Greater Manchester                    |
|                                                                                                        | C                                                                                                                                                                                                                                                                                            | GB                                    |
| Validity                                                                                               | 1 Year / 2 Year / 3 year                                                                                                                                                                                                                                                                     |                                       |
| Subject                                                                                                | CN                                                                                                                                                                                                                                                                                           | <domain name>                         |
|                                                                                                        | OU                                                                                                                                                                                                                                                                                           | Essential SSL                         |
|                                                                                                        | OU                                                                                                                                                                                                                                                                                           | Domain Control Validated <sup>1</sup> |
| Authority Key Identifier                                                                               | Key ID only.                                                                                                                                                                                                                                                                                 |                                       |
| Key Usage<br>(NonCritical)                                                                             | Digital Signature , Key Encipherment (A0)                                                                                                                                                                                                                                                    |                                       |
| Netscape Certificate Type                                                                              | SSL Client Authentication, SSL Server Authentication (c0)                                                                                                                                                                                                                                    |                                       |
| Basic Constraint                                                                                       | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                                                                                       |                                       |
| Certificate Policies                                                                                   | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                                                                                               |                                       |
| Authority Information Access                                                                           | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |                                       |

| Unified Communications Certificate |                                                                                                                                                                                                                             |                                                             |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| Version                            | V3                                                                                                                                                                                                                          |                                                             |
| Serial Number                      | Serial Number of Certificate                                                                                                                                                                                                |                                                             |
| Signature Algorithm                |                                                                                                                                                                                                                             |                                                             |
| Issuer (option 1)                  | CN                                                                                                                                                                                                                          | Essential SSL                                               |
|                                    | O                                                                                                                                                                                                                           | Comodo CA Limited                                           |
|                                    | L                                                                                                                                                                                                                           | Salford                                                     |
|                                    | S                                                                                                                                                                                                                           | Greater Manchester                                          |
|                                    | C                                                                                                                                                                                                                           | GB                                                          |
| Issuer (option 2)                  | CN                                                                                                                                                                                                                          | UTN – DATACorp SGC                                          |
|                                    | OU                                                                                                                                                                                                                          | <a href="http://www.ustrust.com">http://www.ustrust.com</a> |
|                                    | O                                                                                                                                                                                                                           | The USERTRUST Network                                       |
|                                    | L                                                                                                                                                                                                                           | Salt Lake City                                              |
|                                    | S                                                                                                                                                                                                                           | UT                                                          |
|                                    | C                                                                                                                                                                                                                           | US                                                          |
| Validity                           | 1 Year, 2 Years, or 3 Years                                                                                                                                                                                                 |                                                             |
| Subject                            | CN                                                                                                                                                                                                                          | <domain name>                                               |
|                                    | OU                                                                                                                                                                                                                          | Comodo Unified Communications                               |
|                                    | O                                                                                                                                                                                                                           | <organization name>                                         |
|                                    | Street                                                                                                                                                                                                                      | <organization address>                                      |
|                                    | L                                                                                                                                                                                                                           | <organization city/locality>                                |
|                                    | S                                                                                                                                                                                                                           | <organization state>                                        |
|                                    | PostalCode                                                                                                                                                                                                                  | <organization postal code>                                  |
|                                    | C                                                                                                                                                                                                                           | <organization country code>                                 |
| Public Key                         | <Public Key of Certificate>                                                                                                                                                                                                 |                                                             |
| Authority Key Identifier           | KeyID only.                                                                                                                                                                                                                 |                                                             |
| Subject Key Identifier             | Subject Key ID                                                                                                                                                                                                              |                                                             |
| Enhanced Key Usage                 | Server Authentication (1.3.6.1.5.5.7.3.1)                                                                                                                                                                                   |                                                             |
|                                    | Client Authentication (1.3.6.1.5.5.7.3.2)                                                                                                                                                                                   |                                                             |
| Certificate Policies               | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.1.3.4<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a> |                                                             |
| CRL Distribution Policies          | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<primary CRL URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<secondary CRL URL>                              |                                                             |
| Authority Information Access       | [1]Authority Info Access<br>Access Method = On-line Certificate Status Protocol (1.3.6.1.5.5.7.48.1)<br>Alternative Name:<br>URL=<OCSP URL>                                                                                 |                                                             |
| Subject Alternative Name           | DNS Name = <domain name> (up to 100 DNS listings)                                                                                                                                                                           |                                                             |
| Key Usage (NonCritical)            | Digital Signature , Key Encipherment (a0)                                                                                                                                                                                   |                                                             |

| Intel Pro SSL                |                                                                                                                                                                                                                                                                                              |                                       |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| Version                      |                                                                                                                                                                                                                                                                                              |                                       |
| Serial Number                |                                                                                                                                                                                                                                                                                              |                                       |
| Signature Algorithm          |                                                                                                                                                                                                                                                                                              |                                       |
| Issuer                       | CN                                                                                                                                                                                                                                                                                           | Intel Pro SSL                         |
|                              | O                                                                                                                                                                                                                                                                                            | Comodo CA Limited                     |
|                              | L                                                                                                                                                                                                                                                                                            | Salford                               |
|                              | S                                                                                                                                                                                                                                                                                            | Greater Manchester                    |
|                              | C                                                                                                                                                                                                                                                                                            | GB                                    |
| Validity                     | 1 - 3 Years                                                                                                                                                                                                                                                                                  |                                       |
| Subject                      | CN                                                                                                                                                                                                                                                                                           | <domain name>                         |
|                              | OU                                                                                                                                                                                                                                                                                           | Instant DV SSL                        |
|                              | OU                                                                                                                                                                                                                                                                                           | Domain Control Validated <sup>1</sup> |
| Authority Key Identifier     | KeyID only.                                                                                                                                                                                                                                                                                  |                                       |
| Key Usage (NonCritical)      | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                                                                                     |                                       |
| Netscape Certificate Type    | SSL Client Authentication, SSL Server Authentication (c0)                                                                                                                                                                                                                                    |                                       |
| Basic Constraint             | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                                                                                       |                                       |
| Certificate Policies         | [1]Certificate Policy:<br>Policy Identifier=1.3.6.1.4.1.6449.1.2.2.7<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id=CPS<br>Qualifier:<br><a href="http://www.comodogroup.com/respository/CPS">http://www.comodogroup.com/respository/CPS</a>                                          |                                       |
| CRL Distribution Policies    | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                                                                                               |                                       |
| Authority Information Access | [1]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method=Certification Authority Issuer (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=<Secondary AIA URL> |                                       |

| Educational Certificates     |                                                                                                                                                                                                                                                                  |                                                                 |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| Version                      |                                                                                                                                                                                                                                                                  |                                                                 |
| Serial Number                |                                                                                                                                                                                                                                                                  |                                                                 |
| Signature Algorithm          |                                                                                                                                                                                                                                                                  |                                                                 |
| Issuer (Option 1)            | CN                                                                                                                                                                                                                                                               | UTN-USERFIRST-Hardware                                          |
|                              | OU                                                                                                                                                                                                                                                               | <a href="http://www.usertrust.com">http://www.usertrust.com</a> |
|                              | O                                                                                                                                                                                                                                                                | The USERTRUST Network                                           |
|                              | L                                                                                                                                                                                                                                                                | Salt Lake City                                                  |
|                              | S                                                                                                                                                                                                                                                                | UT                                                              |
|                              | C                                                                                                                                                                                                                                                                | US                                                              |
| Issuer (Option 2)            | CN                                                                                                                                                                                                                                                               | UTN – DATACorp SGC                                              |
|                              | OU                                                                                                                                                                                                                                                               | <a href="http://www.usertrust.com">http://www.usertrust.com</a> |
|                              | O                                                                                                                                                                                                                                                                | The USERTRUST Network                                           |
|                              | L                                                                                                                                                                                                                                                                | Salt Lake City                                                  |
|                              | S                                                                                                                                                                                                                                                                | UT                                                              |
|                              | C                                                                                                                                                                                                                                                                | US                                                              |
| Validity                     | 1 Year / 2 Year / 3 Year                                                                                                                                                                                                                                         |                                                                 |
| Subject                      | CN                                                                                                                                                                                                                                                               | Common Name                                                     |
|                              | OU                                                                                                                                                                                                                                                               | Educational Certificate                                         |
|                              | OU                                                                                                                                                                                                                                                               | NOT FOR TRANSACTION OF MONEY                                    |
|                              | O                                                                                                                                                                                                                                                                | Organization                                                    |
|                              | OU                                                                                                                                                                                                                                                               | Organization Unit (optional)                                    |
|                              | L                                                                                                                                                                                                                                                                | Locality (optional)                                             |
|                              | Street                                                                                                                                                                                                                                                           | Street (optional)                                               |
|                              | S                                                                                                                                                                                                                                                                | State (optional)                                                |
|                              | Postal Code                                                                                                                                                                                                                                                      | Zip or Postal Code (optional)                                   |
|                              | C                                                                                                                                                                                                                                                                | Country                                                         |
| Authority Key Identifier     | KeyID only is specified.                                                                                                                                                                                                                                         |                                                                 |
| Key Usage (NonCritical)      | Digital Signature , Key Encipherment(A0)                                                                                                                                                                                                                         |                                                                 |
| Extended Key Usage           | Server Authentication (1.3.6.1.5.5.7.3.1)<br>Client Authentication (1.3.6.1.5.5.7.3.2)                                                                                                                                                                           |                                                                 |
| Netscape Certificate Type    | SSL Client Authentication, SSL Server Authentication(c0)                                                                                                                                                                                                         |                                                                 |
| Basic Constraint             | Subject Type=End Entity<br>Path Length Constraint=None                                                                                                                                                                                                           |                                                                 |
| Certificate Policies         | [1] Certificate Policy:<br>PolicyIdentifier = 1.3.6.1.4.1.6449.1.2.1.3.4<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id = CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a>                                  |                                                                 |
| Subject Alternative Name     | Up to 100 Domain Names                                                                                                                                                                                                                                           |                                                                 |
| Authority Information Access | 1]Authority Info Access<br>Access Method = id-ad-calssuers (1.3.6.1.5.5.7.48.2)<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method = id-ad-ocsp (1.3.6.1.5.5.7.48.1)<br>URL = <a href="http://ocsp.comodoca.com">http://ocsp.comodoca.com</a> |                                                                 |
| CRL Distribution Policies    | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Primary CDP URL><br>[2]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=<Secondary CDP URL>                                                                   |                                                                 |

| IGTF Certificate             |                                                                                                                                                                                                                                                                                      |                                                                 |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| Version                      |                                                                                                                                                                                                                                                                                      |                                                                 |
| Serial Number                |                                                                                                                                                                                                                                                                                      |                                                                 |
| Signature Algorithm          |                                                                                                                                                                                                                                                                                      |                                                                 |
| Issuer (Option 1)            | CN                                                                                                                                                                                                                                                                                   | UTN-USERFIRST-Hardware                                          |
|                              | OU                                                                                                                                                                                                                                                                                   | <a href="http://www.usertrust.com">http://www.usertrust.com</a> |
|                              | O                                                                                                                                                                                                                                                                                    | The USERTRUST Network                                           |
|                              | L                                                                                                                                                                                                                                                                                    | Salt Lake City                                                  |
|                              | S                                                                                                                                                                                                                                                                                    | UT                                                              |
|                              | C                                                                                                                                                                                                                                                                                    | US                                                              |
| Issuer (Option 2)            | CN                                                                                                                                                                                                                                                                                   | UTN – DATACorp SGC                                              |
|                              | OU                                                                                                                                                                                                                                                                                   | <a href="http://www.usertrust.com">http://www.usertrust.com</a> |
|                              | O                                                                                                                                                                                                                                                                                    | The USERTRUST Network                                           |
|                              | L                                                                                                                                                                                                                                                                                    | Salt Lake City                                                  |
|                              | S                                                                                                                                                                                                                                                                                    | UT                                                              |
|                              | C                                                                                                                                                                                                                                                                                    | US                                                              |
| Validity                     | 13 Months                                                                                                                                                                                                                                                                            |                                                                 |
| Subject                      | DC                                                                                                                                                                                                                                                                                   | Type of Authenticating Organization                             |
|                              | DC                                                                                                                                                                                                                                                                                   | Name of Authenticating Organization                             |
|                              | DC                                                                                                                                                                                                                                                                                   | Unit of Authenticating Organization                             |
|                              | CN                                                                                                                                                                                                                                                                                   | Common Name                                                     |
|                              | OU                                                                                                                                                                                                                                                                                   | IGTF Certificate                                                |
|                              | OU                                                                                                                                                                                                                                                                                   | NOT FOR TRANSACTIONS OF MONEY                                   |
|                              | O                                                                                                                                                                                                                                                                                    | Organization                                                    |
|                              | L                                                                                                                                                                                                                                                                                    | Locality (optional)                                             |
|                              | Street                                                                                                                                                                                                                                                                               | Street (optional)                                               |
|                              | S                                                                                                                                                                                                                                                                                    | State (optional)                                                |
|                              | Postal Code                                                                                                                                                                                                                                                                          | Zip or Postal Code (optional)                                   |
|                              | C                                                                                                                                                                                                                                                                                    | Country                                                         |
| Authority Key Identifier     | KeyID only is specified.                                                                                                                                                                                                                                                             |                                                                 |
| Key Usage (NonCritical)      | Digital Signature, Key Encipherment(A0)                                                                                                                                                                                                                                              |                                                                 |
| Extended Key Usage           | Server Authentication (1.3.6.1.5.5.7.3.1)<br>Client Authentication (1.3.6.1.5.5.7.3.2)                                                                                                                                                                                               |                                                                 |
| Netscape Certificate Type    | SSL Client Authentication, SSL Server Authentication(c0)                                                                                                                                                                                                                             |                                                                 |
| Basic Constraint             | Subject Type = End Entity<br>Path Length Constraint = None                                                                                                                                                                                                                           |                                                                 |
| Certificate Policies         | [1] Certificate Policy:<br>PolicyIdentifier = 1.3.6.1.4.1.6449.1.2.1.3.4<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id = CPS<br>Qualifier:<br><a href="https://secure.comodo.net/CPS">https://secure.comodo.net/CPS</a><br>[2] Certificate Policy:<br>1.2.840.113612.5.2.2.1 |                                                                 |
| Subject Alternative Name     | Up to 100 Domain Names                                                                                                                                                                                                                                                               |                                                                 |
| Authority Information Access | 1)Authority Info Access<br>Access Method = id-ad-calssuers (1.3.6.1.5.5.7.48.2)<br>URL=<Primary AIA URL><br>[2]Authority Info Access<br>Access Method = id-ad-ocsp (1.3.6.1.5.5.7.48.1)<br>URL = <a href="http://ocsp.comodoca.com">http://ocsp.comodoca.com</a>                     |                                                                 |

|                           |                                                                                                                                                                                                                             |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CRL Distribution Policies | <p>[1]CRL Distribution Point<br/>Distribution Point Name:<br/>Full Name:<br/>URL=&lt;Primary CDP URL&gt;</p> <p>[2]CRL Distribution Point<br/>Distribution Point Name:<br/>Full Name:<br/>URL=&lt;Secondary CDP URL&gt;</p> |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



| ComodoSSL Certificates       |                                                                                                                                                                                                                                                                       |                           |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| Version                      |                                                                                                                                                                                                                                                                       |                           |
| Serial Number                |                                                                                                                                                                                                                                                                       |                           |
| Signature Algorithm          |                                                                                                                                                                                                                                                                       |                           |
| Issuer (Option 1)            | CN                                                                                                                                                                                                                                                                    | COMODO SSL CA             |
|                              | O                                                                                                                                                                                                                                                                     | COMODO CA Limited         |
|                              | L                                                                                                                                                                                                                                                                     | Salford                   |
|                              | S                                                                                                                                                                                                                                                                     | Greater Manchester        |
|                              | C                                                                                                                                                                                                                                                                     | GB                        |
| Validity                     | 1 month thru 39 months                                                                                                                                                                                                                                                |                           |
|                              | CN                                                                                                                                                                                                                                                                    | Common Name (domain name) |
|                              | OU                                                                                                                                                                                                                                                                    | COMODO SSL                |
|                              | OU                                                                                                                                                                                                                                                                    | Domain Control Validated  |
| Authority Key Identifier     | KeyID only is specified.                                                                                                                                                                                                                                              |                           |
| Key Usage (Critical)         | Digital Signature, Key Encipherment(A0)                                                                                                                                                                                                                               |                           |
| Extended Key Usage           | Server Authentication (1.3.6.1.5.5.7.3.1)<br>Client Authentication (1.3.6.1.5.5.7.3.2)                                                                                                                                                                                |                           |
|                              |                                                                                                                                                                                                                                                                       |                           |
| Basic Constraint             | Subject Type = End Entity<br>Path Length Constraint = None                                                                                                                                                                                                            |                           |
| Certificate Policies         | [1] Certificate Policy:<br>PolicyIdentifier = 1.3.6.1.4.1.6449.1.2.2.7.<br>[1,1]Policy Qualifier Info:<br>Policy Qualifier Id = CPS<br>Qualifier:<br><a href="https://secure.comodo.com/CPS">https://secure.comodo.com/CPS</a>                                        |                           |
| Subject Alternative Name     | Up to 200 Domain Names                                                                                                                                                                                                                                                |                           |
| Authority Information Access | [1]Authority Info Access<br>Access Method = id-ad-calssuers (1.3.6.1.5.5.7.48.2)<br>Alternative Name:<br>URL=http://crt.comodoca.com/COMODOSSLCA.crt<br>[2]Authority Info Access<br>Access Method = id-ad-ocsp (1.3.6.1.5.5.7.48.1)<br>URL = http://ocsp.comodoca.com |                           |
| CRL Distribution Policies    | [1]CRL Distribution Point<br>Distribution Point Name:<br>Full Name:<br>URL=http://crt.comodoca.com/COMODOSSLCA.crl                                                                                                                                                    |                           |

## **APPENDIX D: TYPES OF COMODO CERTIFICATES**

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### **Comodo SSL Secure Server Certificates**

Trial SSL Certificate  
InstantSSL Certificate  
InstantSSL Pro Certificate  
PremiumSSL Certificate  
PremiumSSL Wildcard Certificate  
PremiumSSL Legacy Certificate  
PremiumSSL Legacy Wildcard Certificate  
SGC SSL Certificate  
SGC SSL Wildcard Certificate  
EliteSSL Certificate  
Enterprise SSL Certificate  
Enterprise SSL Pro Certificate  
Enterprise SSL Pro Wildcard Certificate  
PlatinumSSL Legacy Certificate  
PlatinumSSL Legacy Wildcard Certificate  
PlatinumSSL SGC Certificate  
PlatinumSSL SGC Wildcard Certificate  
Unified Communications Certificate  
Multi-Domain SSL Certificate  
eScience TLS Server Certificate  
LiteSSL e-commerce Certificate  
LiteSSL e-commerce Wildcard Certificate  
DV eScience TLS Server Certificate  
COMODO AMT SSL Certificate  
COMODO AMT SSL Wildcard Certificate  
COMODO AMT SSL Multi-Domain Certificate  
COMODO SSL Certificate  
COMODO SSL Wildcard Certificate  
COMODO SSL Unified Communications Certificate  
PositiveSSL Trial Certificate  
PositiveSSL Certificate  
PositiveSSL Wildcard Certificate  
PositiveSSL Multi-Domain Certificate  
Free SSL Certificate  
EssentialSSL Certificate  
EssentialSSL Wildcard Certificate  
OptimumSSL Trial Certificate  
Optimum SSL Premium with DV Certificate  
Optimum SSL Premium with DV Multi-Domain Certificate  
Optimum SSL Premium Wildcard Certificate  
Legacy Multi-Domain SSL Certificate  
Free TLS Certificate  
Educational Certificates and IGTF Certificates

### **Comodo SSL Client / Secure Email Certificates**

Personal Secure Email Certificate  
Corporate Secure Email Certificate  
Comodo TF Certificates  
Custom Client Certificates  
Comodo Dual Use Certificates  
Personal Authentication Certificates

## **Software Publishing Certificates**

Code Signing Certificate

Legacy Code Signing Certificate

Time Stamping Certificate