



Comodo Certificate Manager

Comodo Certificate Authority Proxy Server Installation Guide (For Windows Server 2012 / 2012 R2)



Table of Contents

1. Prerequisites	3
1.1.Server Requirement	3
1.2.Client Requirement	3
2. Active Directory Certificate Services (AD CS) Installation	3
3. Comodo CA Proxy Service Installation	4
4. Configure Certificate Enrollment Policy	11
5.Deploy Trusted Root Certificates	15
6.Configure Templates at Active Directory	2 0
7. Map Templates to CCM Certificate Types	31
3. Configure Active Directory Users	3 3
9.Enrollment and Auto-Enrollment	36
10.Configure MS Agents for Certificate Discovery and Issuance	43
10.1.Configure Stand-Alone MS Agents	45
10.2.Configuring Clustered MS Agent	47
10.3.Configure Active Directory Discovery Tasks	51
10.3.1.1.Prerequisites	53
10.3.1.2.Overview of Process	53
10.3.1.3.Add Domains and Start Scanning	53
10.3.1.4.Editing an AD Discovery Task	57
10.3.1.5.Deleting an AD Discovery Task	58
10.3.1.6.View History of AD Discovery Task	59
10.3.1.7.View Results of AD Discovery Scan Tasks	63
11.Troubleshooting	65
11.1.Enrollment Failure	65
11.2.Unsupported Editions of Windows 2012/R2	65
11.3.Access Denied when Duplicating Templates	65
About Comodo CA	67



1. Prerequisites

1.1. Server Requirement

Windows Server 2012 /2012 R2 (Foundation/Essentials/Standard/Datacenter) Active Directory Domain Services Certificate Manager Server (CCM) running under JRE 1.6., must be accessible from Active Directory Certificate Services host. CCM Server's URLs must be assigned to Trusted Zone.

Remarks: Currently, AD CS role can be installed automatically by Comodo AD Agent Installer. It is not recommended to have AD CS role installed before Comodo CA Proxy. If AD CS role is already installed, make sure that it meets the following requirements:

- This CA is configured as Root CA
- The type of the CA is Enterprise (not Standalone)
- This CA works properly

Otherwise, it is highly recommended to uninstall AD CS role or use another server.

Editions of Windows Server 2012 / R2 that can be used with AD CS role

Edition	AD CS availability
Edition	AD CS availability
Foundation	Certificate Authorities only
Essentials	Certificate Authorities only
Standard	Yes
Datacenter	Yes

1.2. Client Requirement

- Windows 7, 8, 8.1 workstation as domain member
- Domain user account

2. Active Directory Certificate Services (AD CS) Installation

We recommend that you install the Comodo AD agent on a server without AD CS role pre-installed. It is the easiest way to get the correct AD CS role configuration for integration with CCM. To continue with this approach, please skip to section 3. However, if you decide to configure AC CS role independently, please refer to "Active Directory Certificate Services Role installation guide".

If the Comodo AD Agent finds that the AD CS role is already installed it will use existing configuration of AD CS.

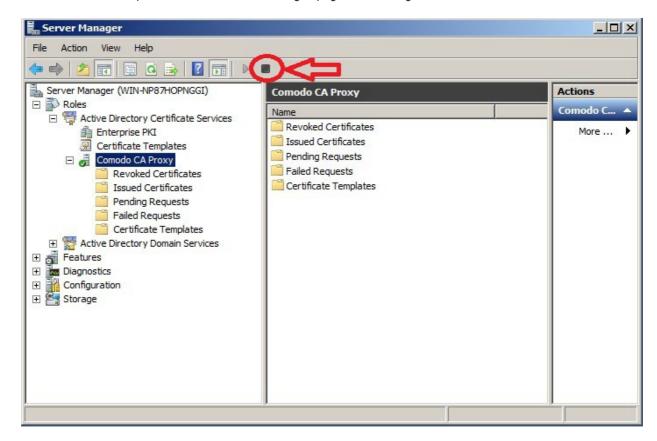


3. Comodo CA Proxy Service Installation

Prerequisite: The Comodo CA Proxy Service can be installed only if AD integration is enabled for your CCM account. Please contact your Comodo account manager to ensure that AD support is enabled.

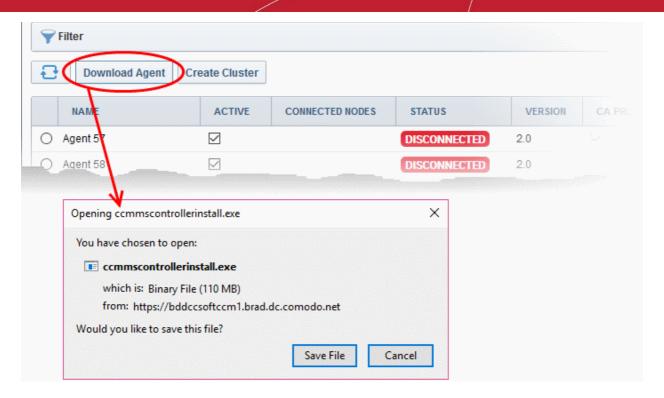
The service requires agent software to be installed on the server. The agent can be downloaded only by an MRAO administrator who has the 'MS AD Discovery' privilege. Please ensure that your MRAO admin has that privilege so they can provide the agent to you.

- 1. Make sure that you are logged on to the server as a domain administrator.
- 2. Click 'Start', point to 'Administrative Tools' then click 'Server Manager' (or click the 'Server Manager' button on the task bar).
- 3. If AD CS role is pre-installed, then the Microsoft AD CA service should be stopped to continue the installation of Comodo CA Proxy Service. To do this, Select 'Roles', expand it and then select and expand the 'Active Directory Certificate Services' node. Select the previously installed Microsoft AD CA service and click the 'Stop' button on the 'Server Manager' page. See the Figure 3.1 for details.



- 4. Download and install the MS Agent. To do this:
 - Login to CCM as MRAO administrator with MS AD Discovery privileges

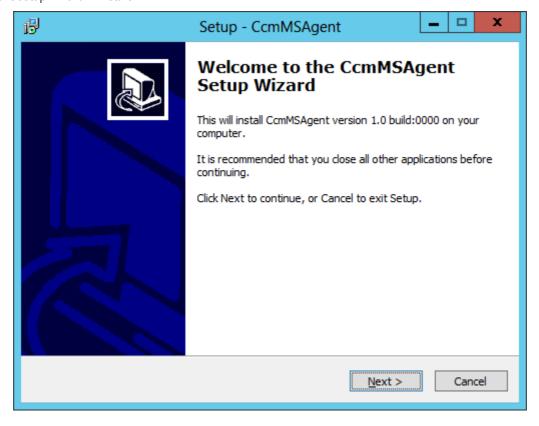




- Select the 'Settings' tab then 'Agents' >' 'MS Agents' then click 'Download Agent'.
- · Save the agent setup file, 'ccmmscontrollerinstall.exe'
- 5. Start 'ccmmscontrollerinstaller.exe' from command line or explorer

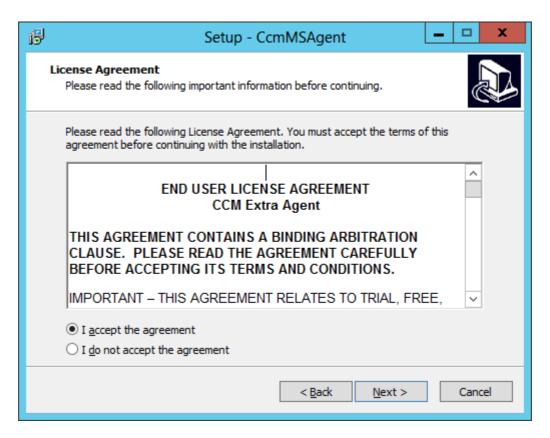
Note: The agent setup process will uninstall any previous versions of the agent.

The agent setup wizard will start.

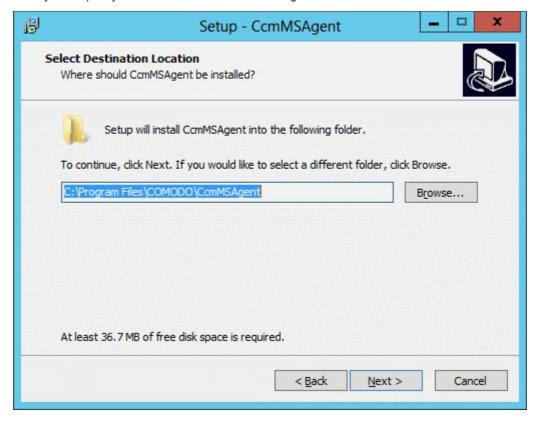


6. Click 'Next'





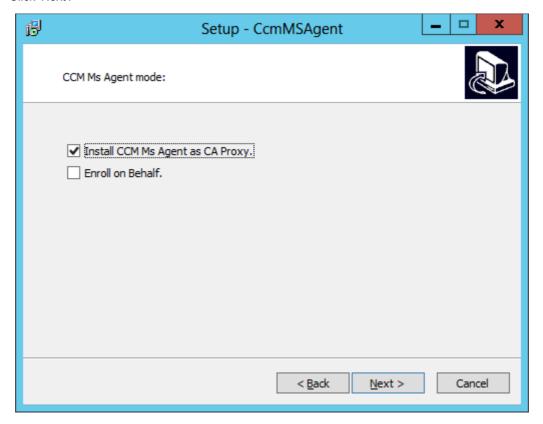
7. Read the end-user license agreement (EULA) and accept to it to continue the installation. The next step allows you to specify the installation location for the agent.



8. The default installation folder is C:\Program Files\COMODO\CcmMSAgent\ You can change this by clicking the 'Browse...' button.



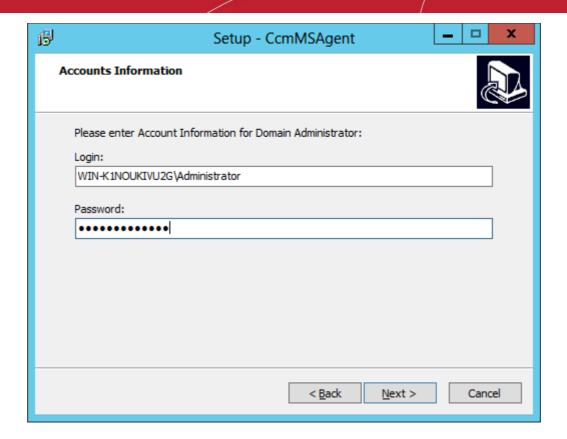
9. Click 'Next'.



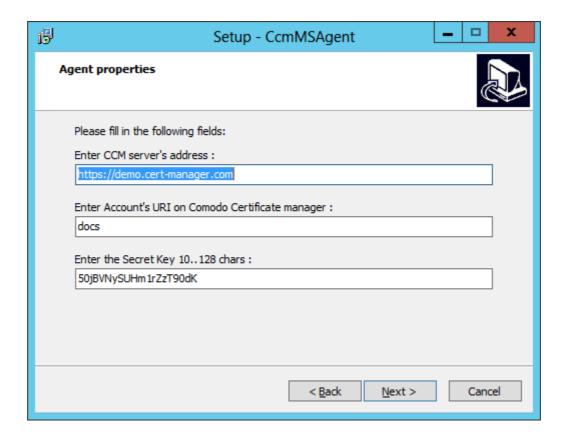
Agent installation preferences

- Install CCM MS Agent as CA Proxy (default). Device certificates will be generated through NDES. Will
 also enable the discovery of AD objects.
- Enroll on Behalf Device certificates will be generated through MS CA. Will also enable the discovery of AD objects.
- Please note if you prefer both options then install the agent on a server without MS CA that you plan to use.
- 10. Click 'Next'. The 'Accounts Information' step will be displayed if you opt for 'Enroll on Behalf'.





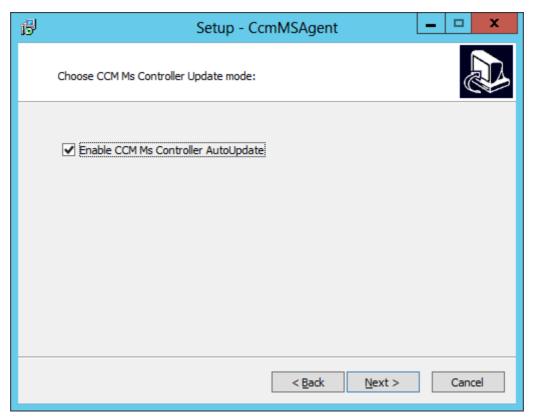
11. Enter the domain admin credentials and click 'Next'



12. The fields are auto-generated:

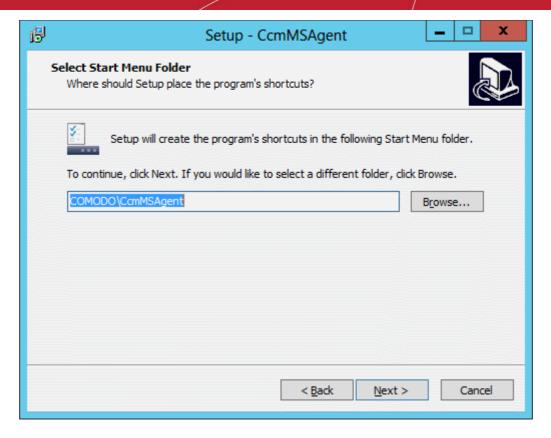


- Enter CCM server's address The URL of your CCM instance. Don't alter this.
- Enter Account's URI on Comodo Certificate manager The URI for your account configured by CCM.
 Don't alter this. The URI of your CCM account is displayed at the end of your CCM instance URL. For
 example if the URL is https://demo.cert-manager.com/customer/demo, the last part after 'customer' is
 the URI.
- Enter the Secret Key This is an authentication key auto-generated for the purpose of connecting to CCM. You can enter a pre-configured key here if required. After downloading the agent, it will be displayed in the CCM interface with status as 'N/A'.
- Go to Settings > Agents, then click 'MS Agents'. Select it and click 'Edit' at the top. In the 'Secret Key'
 field, change it to your preferred key, copy it and store. Click 'OK' to save your settings. Enter the
 copied key in this field.
- 13. Enable CCM Ms Controller AutoUpdate If selected, the MS Agent will be automatically updated to available new versions.

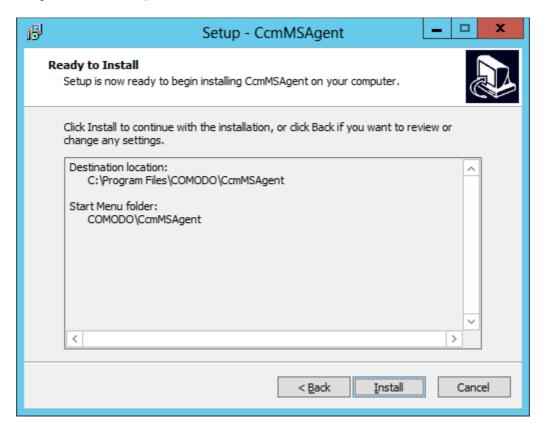


14. Click 'Next'. The next step allows you to select the start menu folder for the agent. The default location is COMODO/CcmMSAgent.





15. Change the location if required and 'click Next'



Review CcmMSAgent settings and click 'Install' to continue the installation

Check the agent is installed properly and ready to enroll certificates through Comodo CA:

Navigate to 'Start Menu' > 'Administrator Tools'> 'Services'> 'Active Directory Certificate Services'



- In the 'General' tab > Service name: CertSvc
- Path to executable: C:\\Programs File\COMODO\CcmMSAgent\bin\ccm_ca.exe/w
- 16. Click 'Start', point to 'Administrative Tools', and then click 'Server Manager'. Or click the corresponding button on the task bar. Select the 'Roles Summary' section, expand it and then select and expand the 'Active Directory Certificate Services node'. Locate Comodo CA Proxy service. Make sure that the service is started. Figure 3.1 shows running state of this service.

Otherwise, try to start this service manually.

Note: To enable device certificates enrollment, NDES service is to be installed under AD CS role. For guidance on this, please refer to the online guide at:

http://social.technet.microsoft.com/wiki/contents/articles/9063.network-device-enrollment-service-ndes-in-active-directory-certificate-services-ad-cs.aspx

4. Configure Certificate Enrollment Policy

- Make sure, that you are logged on to the appropriate server as a domain administrator.
- Run 'gpmc.msc' (Press Windows Key + R, type 'gpmc.msc', click OK)

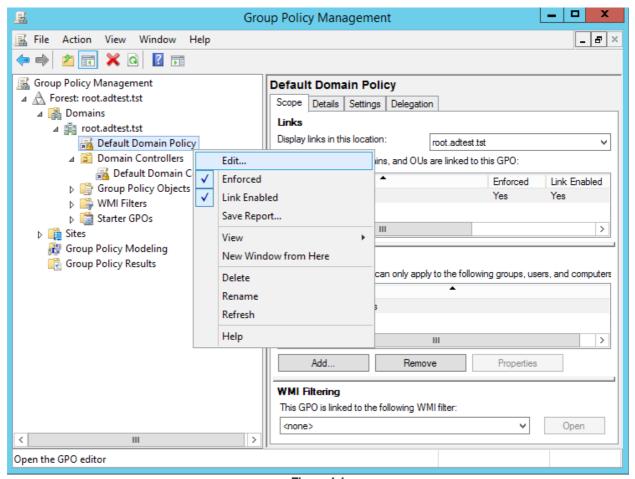


Figure 4.1

3. Select the 'Domains' node, expand it as shown in Figure 4.1. Right-click on 'Default Domain Policy' and select 'Edit'. The Group Policy Management Editor will be displayed.



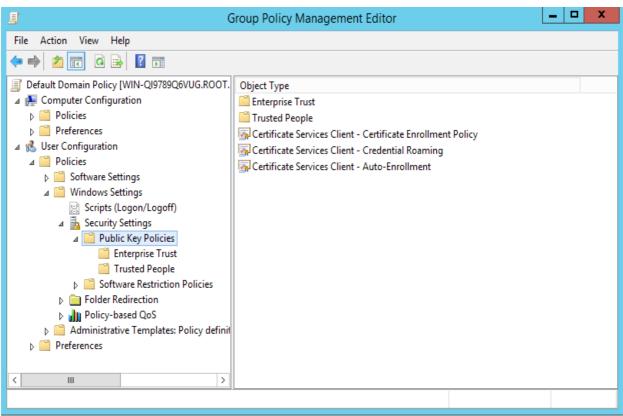


Figure 4.2

- 4. Select 'Computer configuration' > 'Policies' > 'Windows settings' > 'Security Settings' > 'Public key policies'.
- 5. From the 'Object Type' list at the right, double-click on the 'Certificate Services Client Certificate Enrollment Policy.'



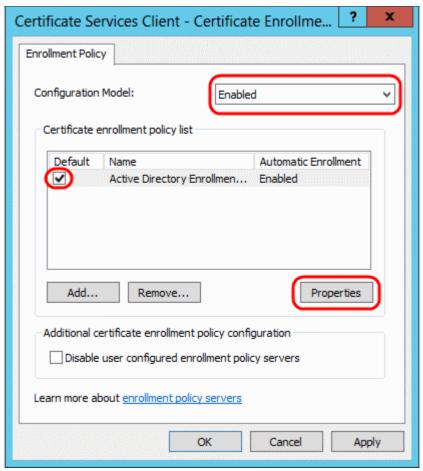


Figure 4.3

- Enable 'Configuration Model' by choosing 'Enabled' from the drop-down
- Make sure that this Active Directory Enrollment Policy is used as default. The 'Default' check box must be selected. The "Automatic Enrollment" column must contain the value "Enabled".
 Otherwise, enable this policy in the next step.
- 4. Click the 'Properties' button. Make sure, that all options in the 'Enrollment Configurations' group box are selected. 'Enrollment policy servers' list must contain a record with "LDAP:" as Server URI and "Windows Integrated" as Authentication type. Such configuration is displayed at Figure 4.4



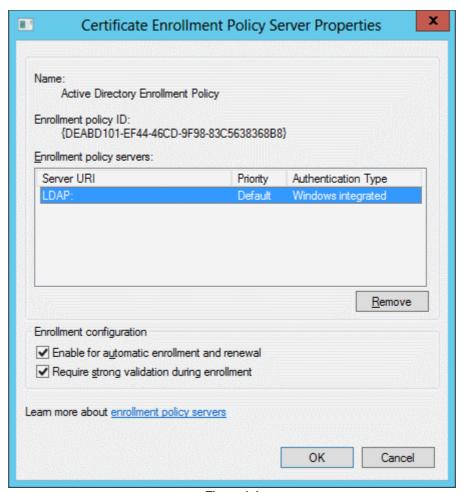


Figure 4.4

6. Click the 'OK 'button to apply changes and close this window. Click the 'Apply' 'button on 'Certificate Services Client - Certificate Enrollment Policy Properties' to apply changes and close the window.

Note: This section is about the minimal configuration of Certificate Enrollment Policy. Basically, it is required for enrollment and auto-enrollment functionality for domain-joined users. But if you need to use extended features, such as web-enrollment services, you must add other enrollment policy.

- 5. From the 'Object Type' list at the right, double-click on the 'Certificate Services Client Certificate Auto Enrollment'.
 - Enable 'Configuration Model' by choosing 'Enabled' from the drop-down
 - Select the options for renewal of expired certificates, updating pending certificates, renewal of revoked certificates and updating certificates, that use certificate templates as shown in Figure 4.5.



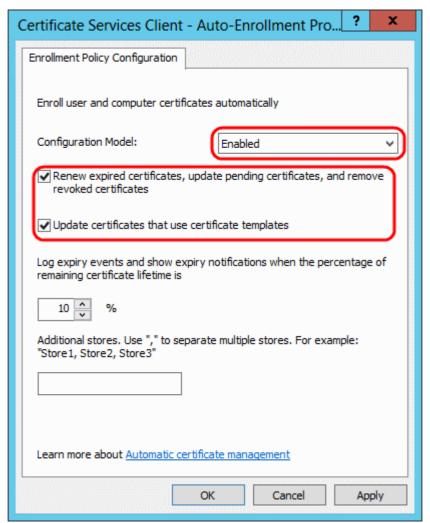


Figure 4.5

Press the 'OK' button to apply changes and close this window.

5. Deploy Trusted Root Certificates

Import Comodo CA's root and intermediate certificates to Group Policy. In the Group Policy Management Editor (Figure 4.1) go to 'Computer Configuration' > 'Windows Settings' > 'Security Settings' > 'Public Key Policies' > 'Trusted Root Certificate Authorities'.

(In Windows Server 2012 navigate to 'Computer Configuration' > 'Policies' > 'Windows Settings' > 'Security Settings' > 'Public Key Policies' > 'Trusted Root Certificate Authorities').



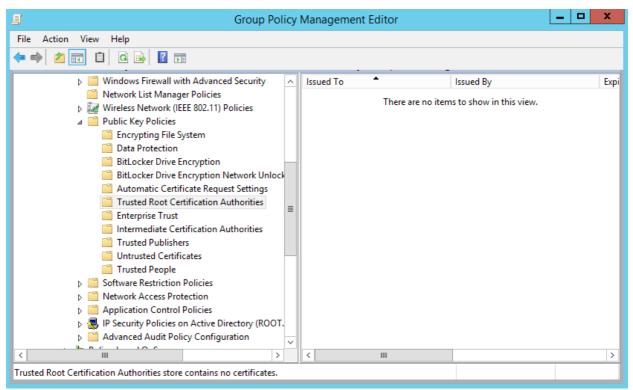


Figure 5.1

Click 'Import... 'option from popup menu, then click Next button and input location of file with certificates.
 Basically, trusted certificates are located at \Trusted sub-folder of destination folder, that was entered to installer program at section 3, step 6. By default it is C:\Program Files \COMODO\CcmMSAgent\Trusted\

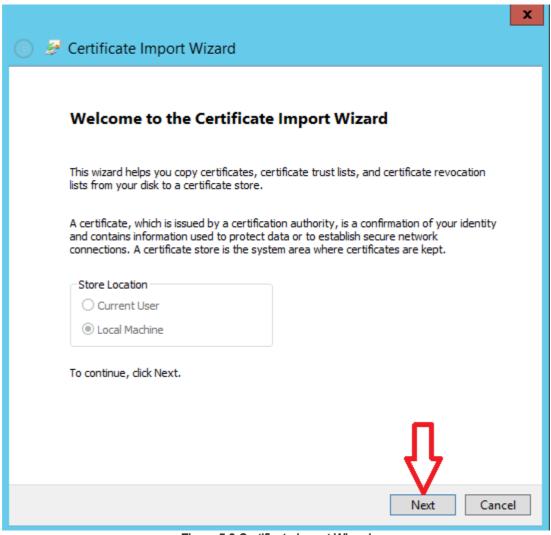


Figure 5.2 Certificate Import Wizard

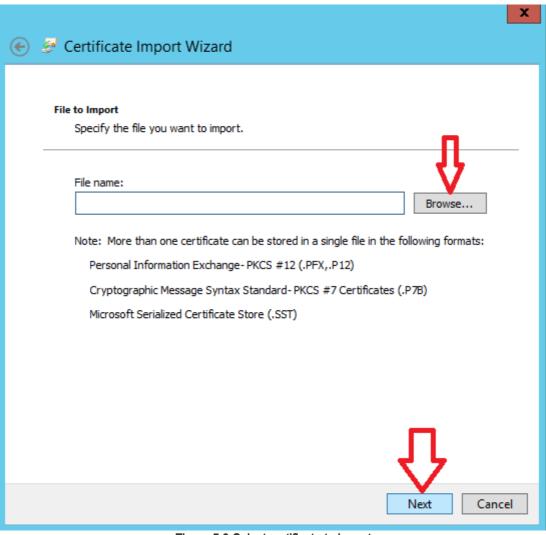


Figure 5.3 Select certificate to import



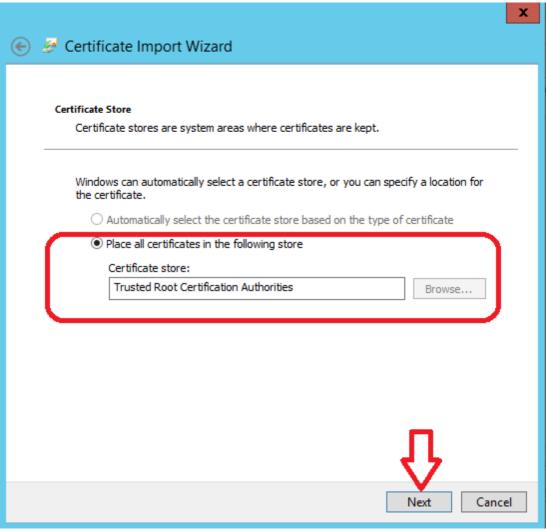


Figure 5.4 Select certificate store

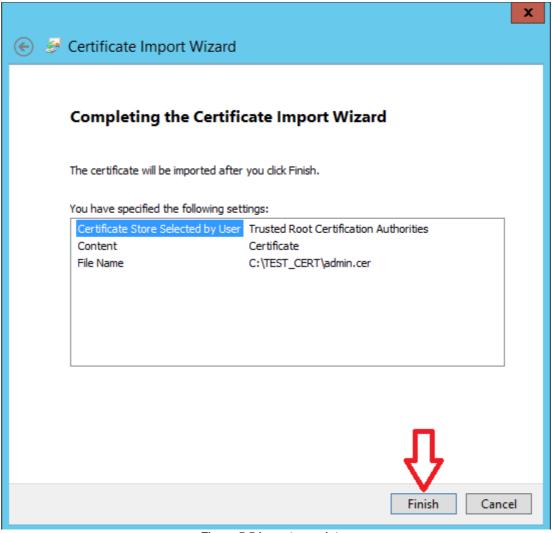


Figure 5.5 Import complete.

Press **Finish** to close wizard. After importing, you should see certificates in Group Policy. You should do this action for each file with trusted certificates.

6. Configure Templates at Active Directory

CCM can issue private certificates with custom parameters by mapping CCM private certificate types to custom Active Directory certificate templates. Custom parameters include key usage, extended key usages, key sizes, validity period and so on. This section explains how to create custom certificate templates for mapping to CCM private certificate types.

- 1. Log on to the appropriate server as a domain administrator.
- 2. Run 'certsrv.msc' (Press Windows Key + R, type 'certsrv.msc', click OK)
- 3. Right-click on Certificate Templates and choose 'Manage'



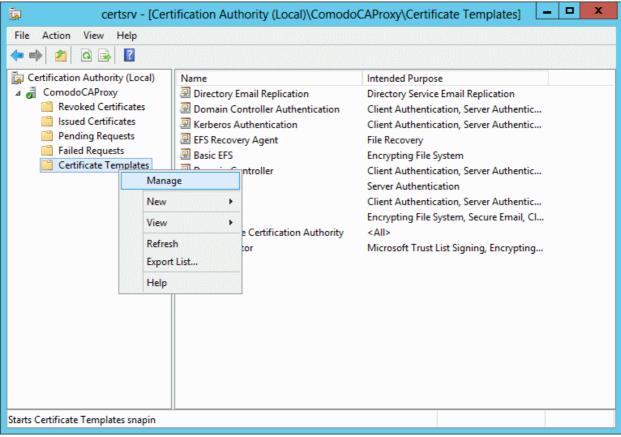


Figure 6.1

The Certificate Templates Console will open.

4. Right-click on a suitable template and choose 'Duplicate Template' from the right click options

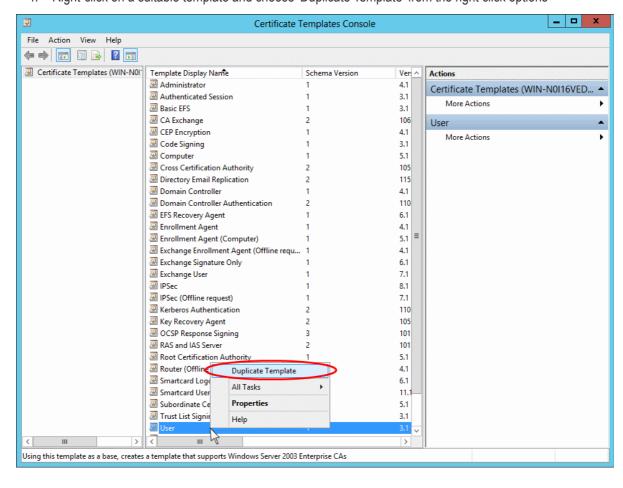




Figure 6.2

The 'Properties' dialog for the new template will appear with the same settings as the template from which it was copied.

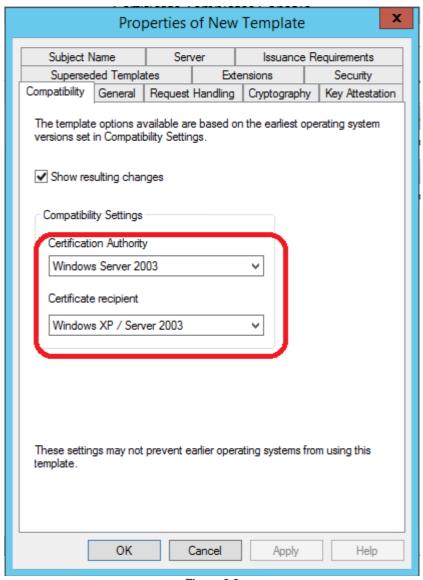


Figure 6.3

- Choose the compatibility of the new template. It is recommended to choose it according to the OS
 versions on the CA Proxy server and workstations. Click 'OK' to save your choice.
- Enter Template Display Name and Template Name



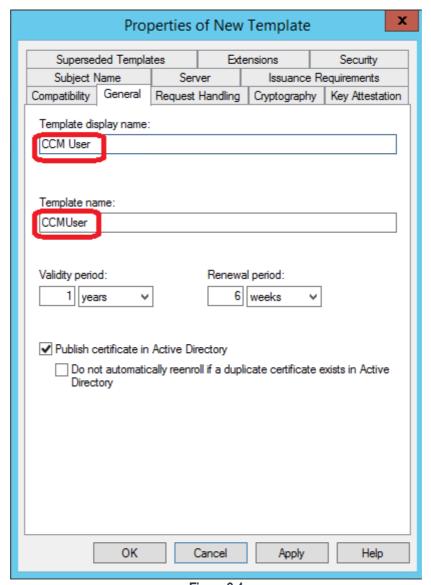


Figure 6.4

• Set the necessary permissions to this template. Switch to the **Security** tab. For users that enroll for certificates using this template, you should set **Read, Enroll, Auto-enroll** permissions.



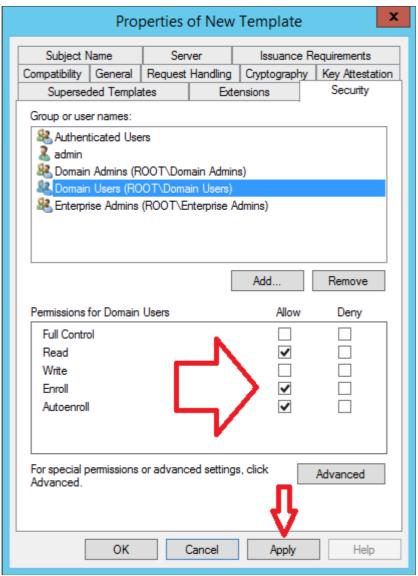


Figure 6.5

'Write' permission allows users to modify the properties of the template, so it is not recommended to set this permission for all users.

- Click Apply to commit your changes.
- Open the Extension tab and select Application Policies. Click Edit...



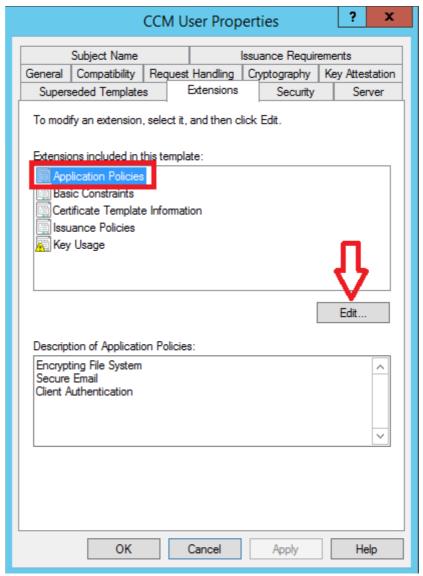


Figure 6.6

 Now you will be able to add, edit or remove application policies for this template from the set of application policies.

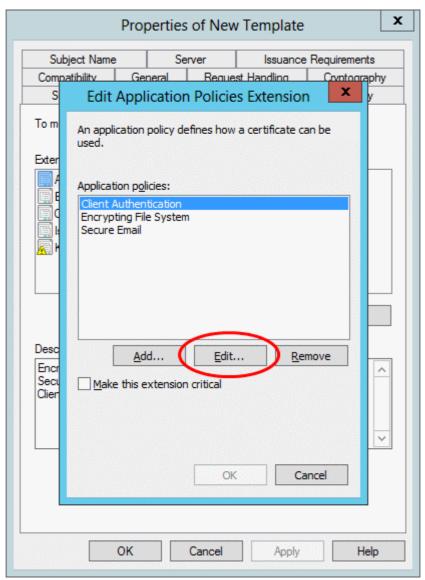


Figure 6.7

To view or edit the OID of a selected application policy, click Edit...

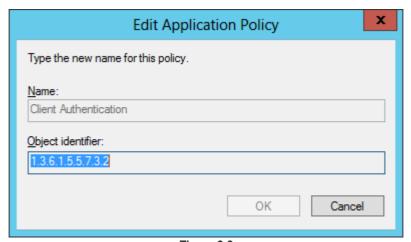


Figure 6.8

Remarks: You can add an application policy by clicking the **Add** button.



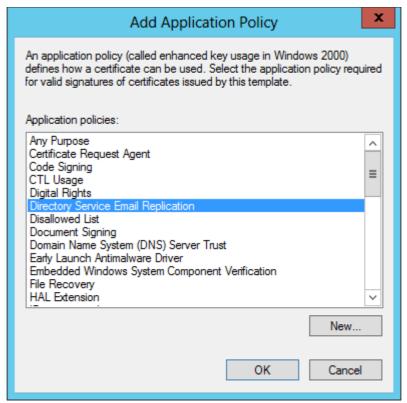


Figure 6.9

If you need a policy which is not in this list, click **New...** then enter the name and OID of the new policy and click **OK**. You can use only OIDs, that are supported by current version of CCM. Please view OIDs list at CCM side. Section 6 explains how to view this list.

Select Key Usage item at Extensions tab (Figure 6.6), then click Edit... button. Select suitable options
for Key Usage extension (Figure 6.9) of this template, then click OK button. If you don't need any
changes, press Cancel button.



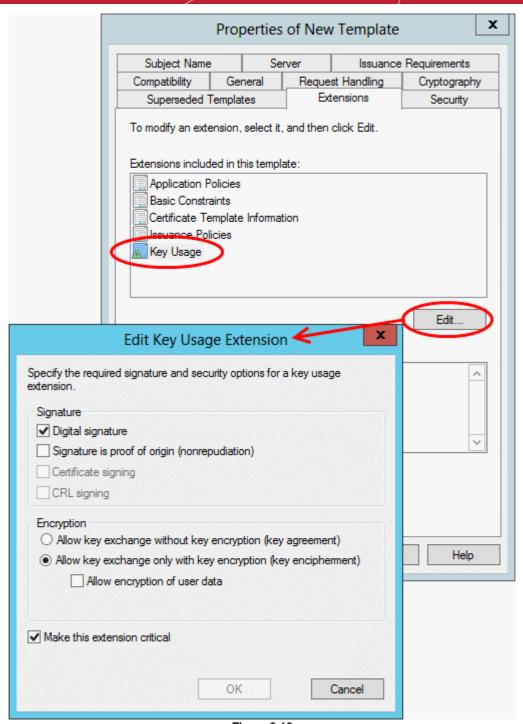


Figure 6.10

 Select Cryptography tab of current template property editor (Figure 6.10). Enter algorithm name, key size and hash algorithm, then click OK button.

Remarks: This tab is available only for version 3 certificate templates. These settings apply to the certificate request only, not the certificate issued from this template.



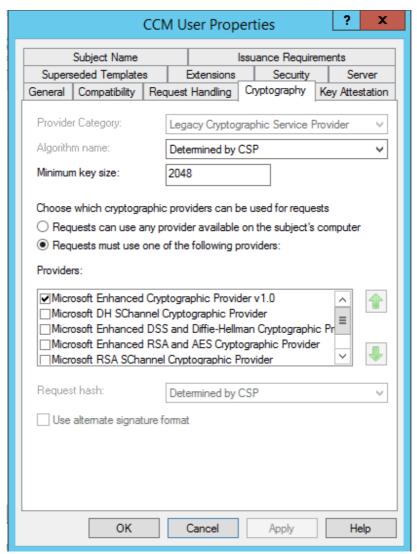


Figure 6.11

- Complete the different template properties tabs according to the purposes of this template.
- Click 'Apply' to save your changes and then click 'OK' to close the dialog.
- To associate the new template with Comodo CA Proxy, open certificate service by running 'certsrv.msc' command, right click 'Certificate Templates' node at the left and choose 'New' > 'Certificate Template to Issue' from the right click options, as shown in Figure 6.12.

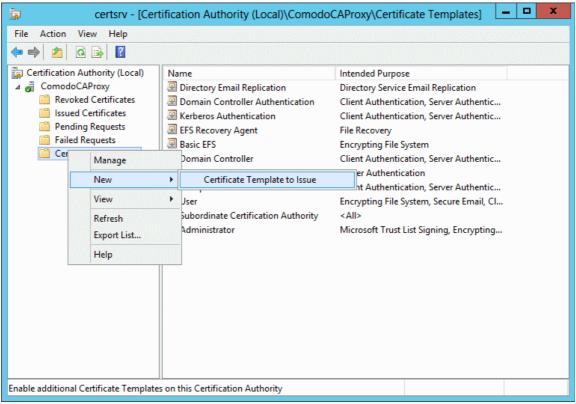


Figure 6.12

Select your template and click OK to save changes and close the window

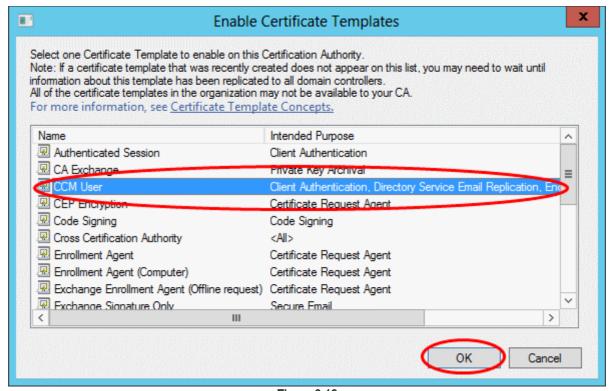


Figure 6.13

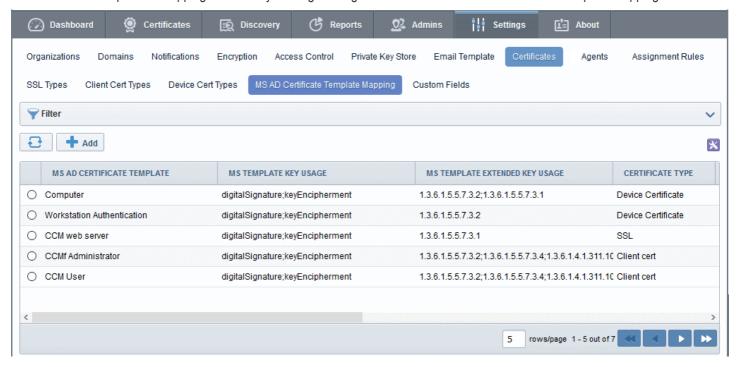


7. Map Templates to CCM Certificate Types

CCM allows you to map custom certificate templates created on a AD server to CCM private certificate types. After selecting a custom template and enrolling for a certificate using the Comodo CA Proxy service, CCM will issue a private CA certificate according to the parameters in the template.

The 'MS AD Certificate Template Mapping' interface in CCM allows admins to map templates to private CA certificate types. To get started:

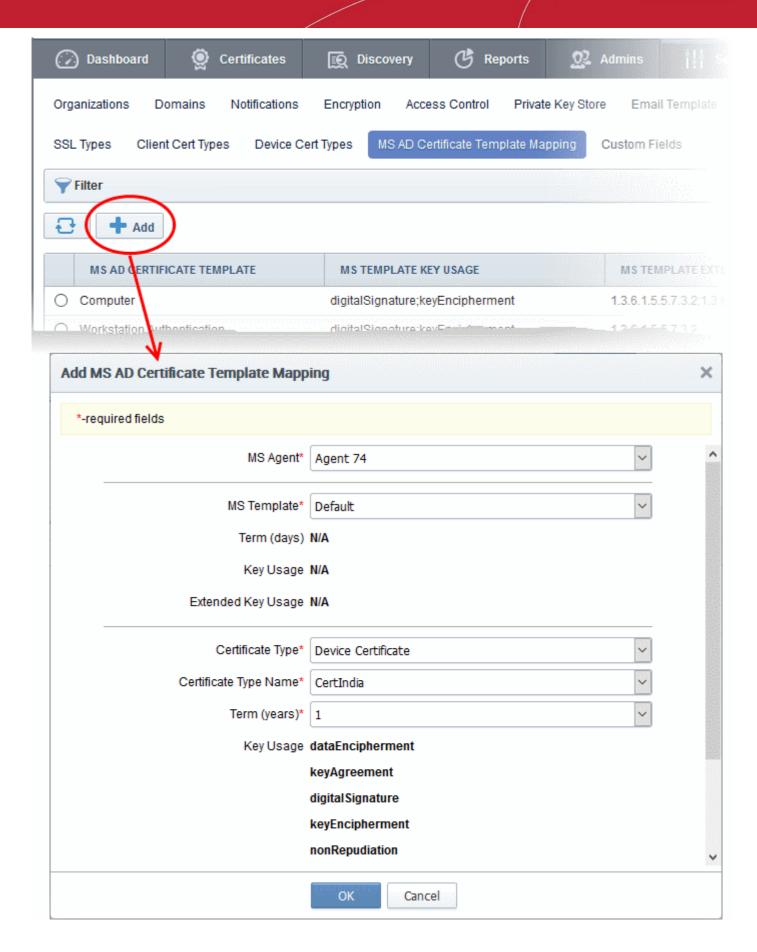
- Login to CCM as an MRAO administrator
- Open the mapping interface by clicking 'Settings' > 'Certificates' > "MS AD Certificate Template Mapping'.



Notes:

- The MS Agent should have been installed on the AD server of the Organization/Department from which
 the templates are to be mapped. The agent should have been configured to act as CA Proxy. Refer to the
 section Comodo CA Proxy Service Installation for more about installing and configuring the MS agent.
- Private certificates should be enabled for your account in order to map them to MS AD templates. Please contact your account manager to enable private certificates for your account.
- Certificate types with mapped templates can only be enrolled for through an AD server using the certificate enrollment service or a group enrollment policy.
- For SSL Certificates CCM currently only supports MS AD template mapping for the 'Private UCC SSL' certificate type. Other private CA certificate types will be enabled for template mapping in future versions.
- For Device Certificates Administrators can request their account manager to add private CA's to their
 account and create device certificate types as required from 'Settings' > 'Certificates' > 'Device Certificate
 Types'. These device certificate types can be mapped to MS AD certificate templates.
- To add a certificate template mapping to CCM. click the 'Add' button.







Form Element	Туре	Description
MS Agent (required)	Drop-down list	The drop-down lists MS agents found on AD servers. Select the agent that you want to map with CCM for the template.
MS Template (required)	Drop-down list	The drop-down lists certificate templates found on the AD server. Select the template that you have configured as explained in the section 'Configure Templates at Active Directory'.
Term	Text Field	The validity period of the certificate as defined in the selected template.
Key Usage	Text Field	Details of key usage defined in the selected template
Extended Key Usage	Text Field	Details of extended key usage defined in the selected template
Certificate Type	Drop-down list	 Available certificate categories are SSL, Client and Device. The certificate types are as configured on CCM. SSL - Currently only Private UCC is available. Other private CA certificate types will be enabled for template mapping in future versions. Client Cert - All client cert types available for your account. Device Cert - All private device cert types added to your account. You can add private device cert types by associating them to private CA's added to your account and selecting Key Usage (KU) and Extended Key Usage (EKU) parameters. Contact your account manager for adding private CAs for adding Private CA's of your choice to your account.
Certificate Type Name	Drop-down list	
Term	Drop-down list	The terms configured for the selected sub-type in CCM.
Key Usage	Text Field	The key usage of the certificate sub-type as defined in CCM
Extended Key Usage	Text Field	The extended key usage of the certificate as defined in CCM

• Click 'OK' after configuring the certificate type for the selected template.

8. Configure Active Directory Users

First, check that the following attributes are correct for user accounts in Active Directory:

- First Name
- Last Name
- E-mail
- Company
- Department [optionally]

To check this:

- 1. Make sure, that you are logged on to the appropriate server as a domain administrator.
- 2. Run dsa.msc (Press Windows Key + R, type certsrv.msc, click OK)



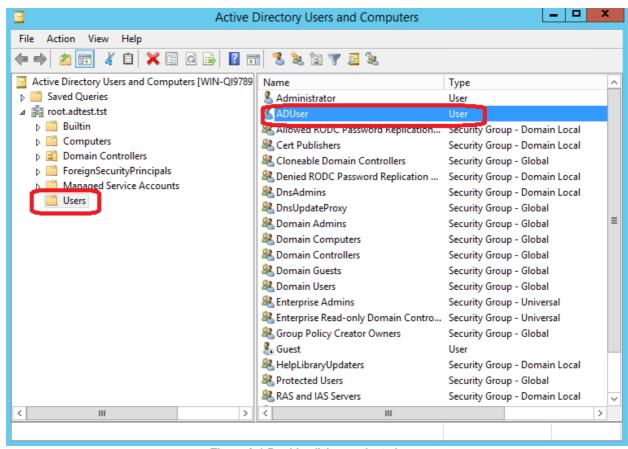


Figure 8.1 Double click on selected user



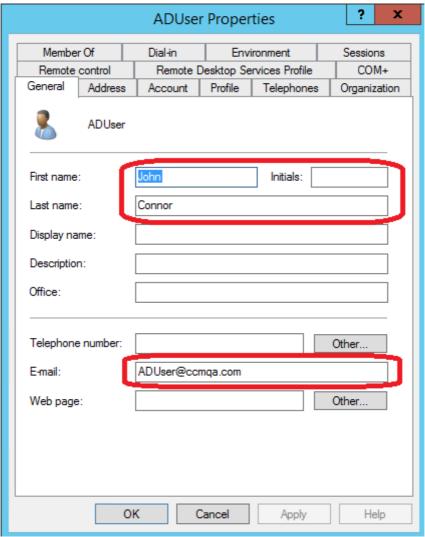


Figure 8.2 Check First name, Last Name, E-mail



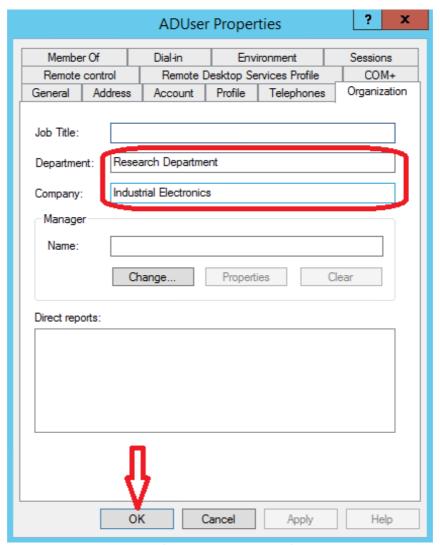


Figure 8.3 Check Department and Company

3. Click 'OK' to apply changes and close this window

9. Enrollment and Auto-Enrollment

- Log on to the user's workstation as domain-joined user. Auto-enrollment must be initiated by the system automatically. For details, see Microsoft's technical documentation related to certificate autoenrollment.
- 2. Run certmgr.msc. Select node **Certificates Current User=>Personal**. If the 'Certificates' sub-node is present, select it and try to view the list of certificates. Otherwise, the auto-enrollment is in progress, or is not started.
- 3. To start manual enrollment, select the menu option 'Task' > 'Request New Certificate...'



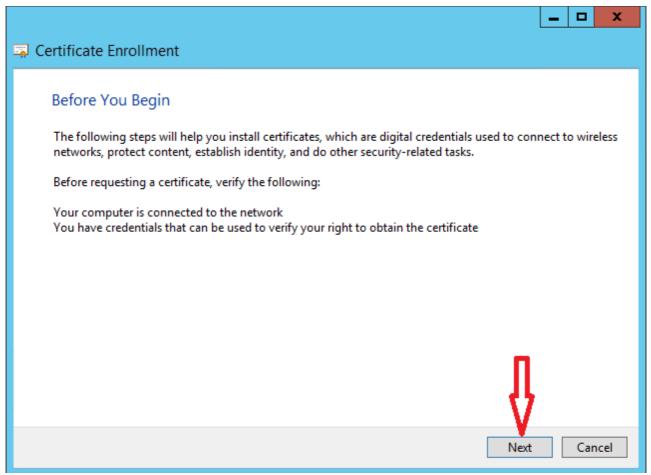


Figure 9.1

4. Read the 'Before you begin...' information and click the 'Next' button:



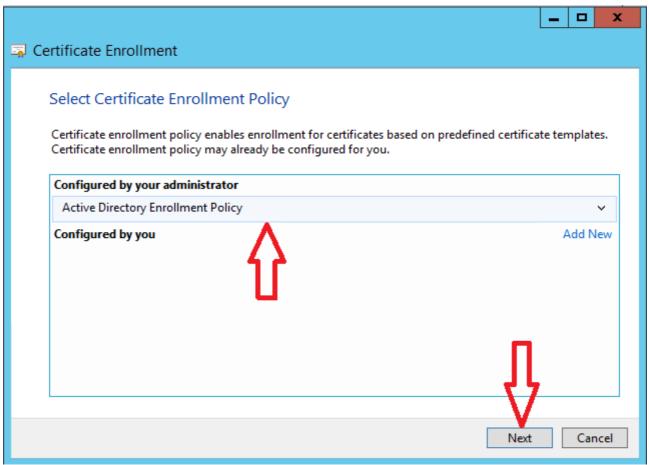


Figure 9.2

5. Select 'Active' Directory Enrollment Policy' and click the 'Next' button



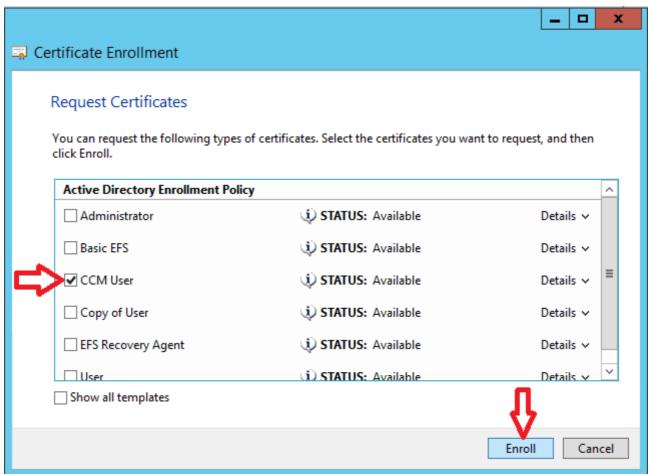


Figure 9.3

6. Select the certificate template you wish to use and click the 'Enroll' button



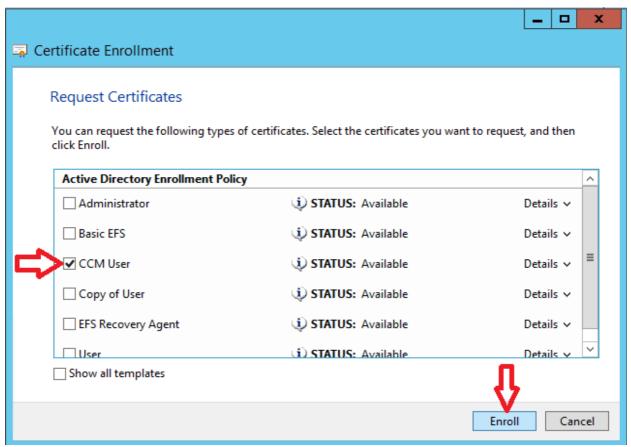


Figure 9.4

7. Make sure the enrollment operation finishes successfully then click the 'Finish' button:

Remark: You can view detailed information about enrolled certificates by clicking the 'View Certificate' button See **Figure 9.5**.



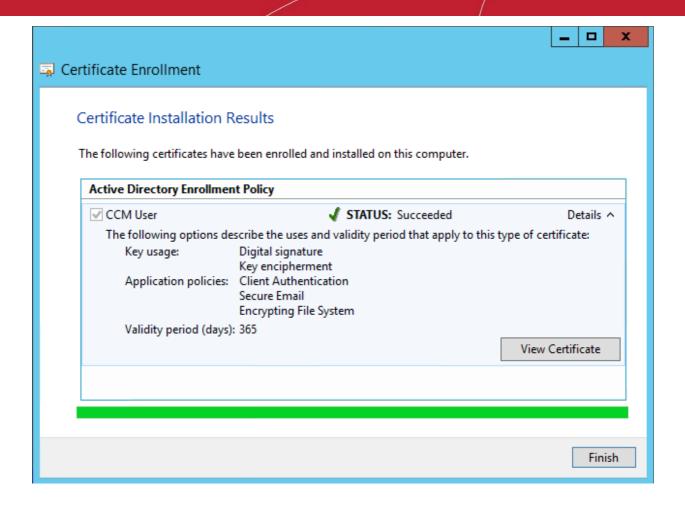


Figure 9.5

8. The 'Details' tab contains all certificate properties:

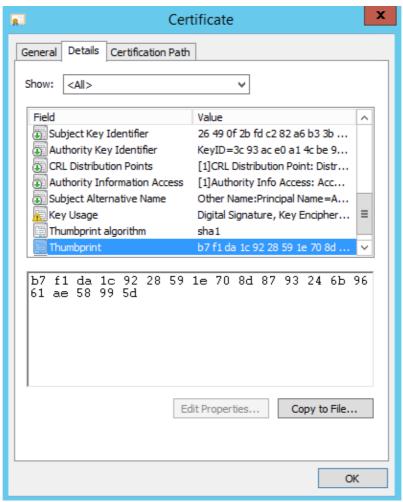


Figure 9.6

9. On the Comodo CA Server console you also can see this certificate under the **Issued certificates** node. To view it's details, double click it in the list. The result is same as from client certificates console and is displayed in Figure 9.6

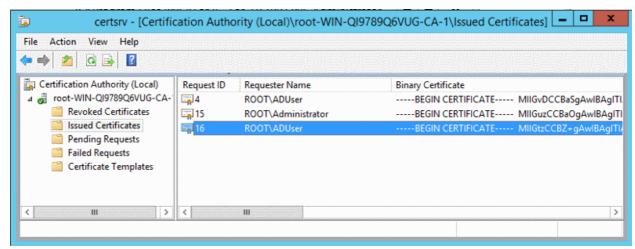


Figure 9.7



10. Configure MS Agents for Certificate Discovery and Issuance

Comodo Certificate Manager uses an agent for certificate discovery and for provisioning device certificates through the AD server:

- Certificate Discovery Once configured, the agent periodically scans the server, fetches the network/object structure and passes information about detected certificates to CCM. The results can be viewed from the 'Discovery' > 'Network Assets' interface of CCM.
- Provisioning of Device Authentication Certificates MS agents installed on AD servers also act as a CA
 proxy. The agent will receive certificate requests from the NDES server and forward them to CCM. The
 agent will track all orders and, after the device certificate has been issued, will fetch the certificates and
 forward them to the NDES server. The NDES server, in turn, will forward the certificates to the devices.

Note: To provision device authentication certificates, the AD server must have:

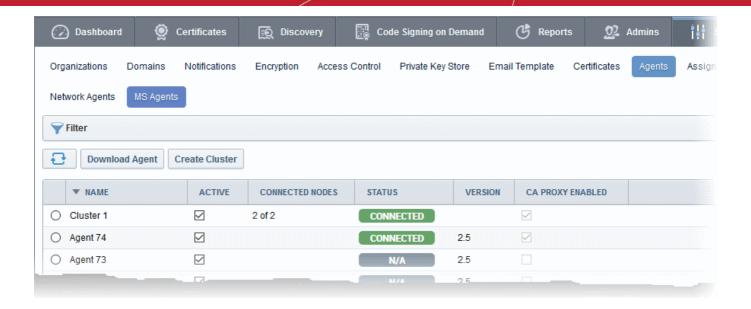
- A Network Device Enrollment Service (NDES) server integrated
- A Group Policy which will enroll device certificates for devices

For guidance on this, please refer to the online guide at:

http://social.technet.microsoft.com/wiki/contents/articles/9063.network-device-enrollment-service-ndes-in-active-directory-certificate-services-ad-cs.aspx

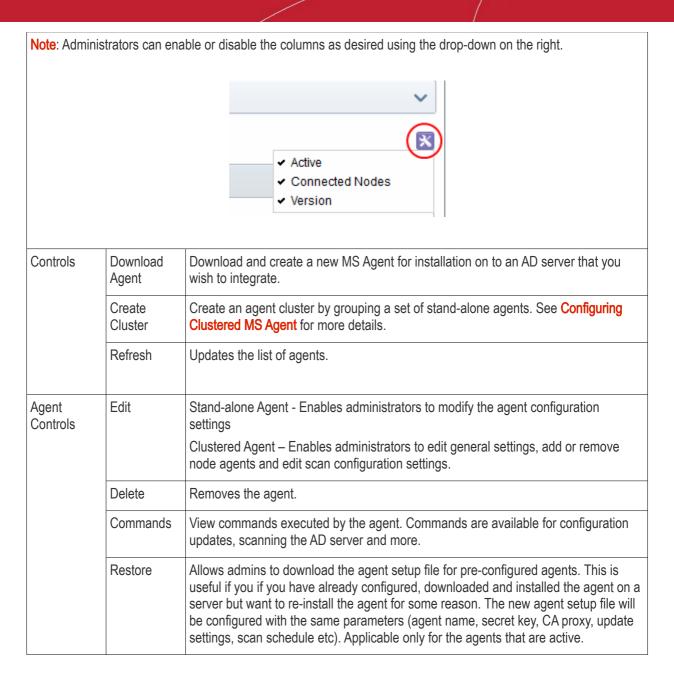
- Mapping MS AD Certificate Templates to CCM Certificate Types -
 - MS agents on AD servers allow templates on the server to be mapped with CCM certificate types, enabling CCM to act as a Private CA for an Organization/Department.
 - Domain admins can create custom certificate templates on their server as required and request CCM admins to map these templates to private certificate types.
 - Domain administrators can enroll for certificates from the AD server by selecting the correct template. See Map Templates to CCM Certificate Types for more details.
- CCM also allows you to create clusters of MS Agents installed on different AD servers to act as a single
 agent. If any agent fails, the other agents in the cluster will seamlessly continue the functions of certificate
 discovery and provisioning. This ensures that users do not suffer delays or data loss when requesting
 certificates.
- The 'MS Agents' interface shows a list of agents installed on different AD servers and allows admins to configure them for certificate discovery and issuance.
- Login to CCM as an MRAO administrator
- Click 'Settings' > 'Agents' > 'MS Agents':





Column Header	Description	
Name	Name of the MS Agent.	
Active	Indicates whether or not the agent is active. Administrators can change the state if required.	
Connected Nodes	The number of nodes currently connected to CCM out of all nodes.	
Status	The current connection status of stand-alone and clustered agents. The possible states are:	
	- Stand-alone agent – The agent is connected to CCM	
	Clustered Agent - All node agents in the cluster are connected to CCM.	
	DISCONNECTED - Stand-alone agent – The agent is not connected to CCM	
	Clustered Agent – None of the nodes agents in the cluster are connected to CCM.	
	• Clustered Agent – One or more of the node agents in the cluster is not connected to CCM	
	N/A - Stand-alone agent – The agent has never established connection to CCM.	
	Clustered Agent – No node agents are added to the clustered agent.	
Version	Displays the version number of the MS Agent.	
CA Proxy Enabled	Indicates whether the MS agent is enabled as a CA proxy to receive device certificate requests from the NDES server.	





The following sections explain more about:

- Configure stand-alone MS Agents
- Configure MS Agent Clusters
- Configure Active Directory Discovery Tasks

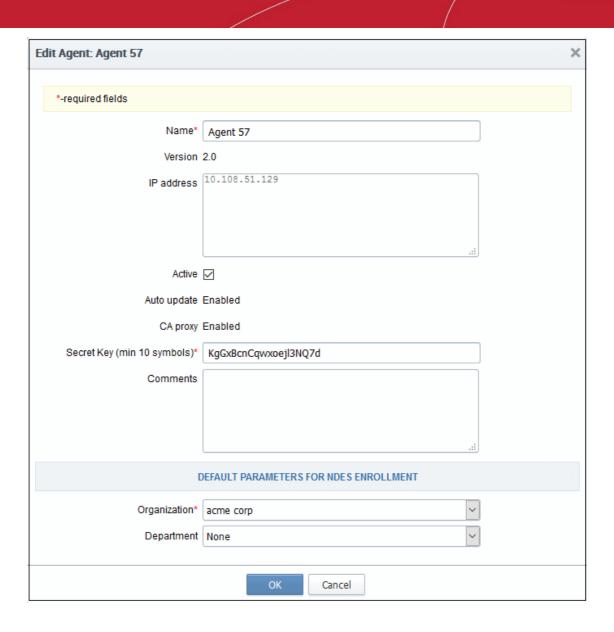
10.1. Configure Stand-Alone MS Agents

You can configure a schedule for MS Agents to specify when they should scan your servers and forward the results to CCM.

To configure an agent

- Login to CCM as an MRAO administrator
- Open the 'MS Agents' interface by clicking 'Settings' > 'Agents' > 'MS Agents'.
- Select the agent and click the 'Edit' button





Edit Agent - Table of Parameters		
Field Name	Туре	Description
Name	String	The name of the agent. Administrators can edit the name of the MS agent.
Version		The version number of the agent.
IP Address	Text box	Shows the IPV4/IPV6 address, or loop-back address, or the physical address of the server on which the agent is installed.
Active	Checkbox	Enables admins to enable or disable the agent
Auto update	String	Shows whether or not the agent is configured for auto update



		Edit Agent - Table of Parameters
CA proxy	String	Whether or not the agent is enabled as a CA Proxy to forward device certificate requests from the NDES server to CCM.
Secret Key	String	Displays the secret key generated by the agent to authenticate itself to the Comodo CM server.
		Administrators can copy and save the secret key in a safe location for use in a new agent. This can be useful if the agent has to be reinstalled to the same server for scanning the same internal network.
Comments	String	Enables admins to leave internal notes about the agent
		Default Parameters for NDES Enrollment
Organization	Drop-down list	Select the organization you want to associate with the agent for issuance of certificates through NDES.
Department	Drop-down list	Select the department you want to associate with the agent for issuance of certificates through NDES.

- Edit the values if required. To set a scan schedule for the agent, click the 'Scan Configuration' tab.
- Click 'OK' in the 'Edit Agent' dialog for your configuration to take effect.
- Once MS Agent is installed on a AD server, you can configure AD discovery scan tasks. See section Configure Active Directory Discovery Tasks for more details about scan configurations.

10.2. Configuring Clustered MS Agent

CCM allows you to create agent clusters by grouping stand-alone MS Agents which are installed on different servers. Once clustered, the stand-alone agents will act as a single agent. This provides redundancy, so if an agent goes down, its certificate discovery and issuance functions will be taken over by another agent in the cluster. This prevents delays and data loss during issuance and discovery operations.

Any number of agents can be included in a cluster.

Prerequisites:

The MS agents to be included in the cluster are installed on AD servers, connected to CCM and configured with the following parameters enabled:

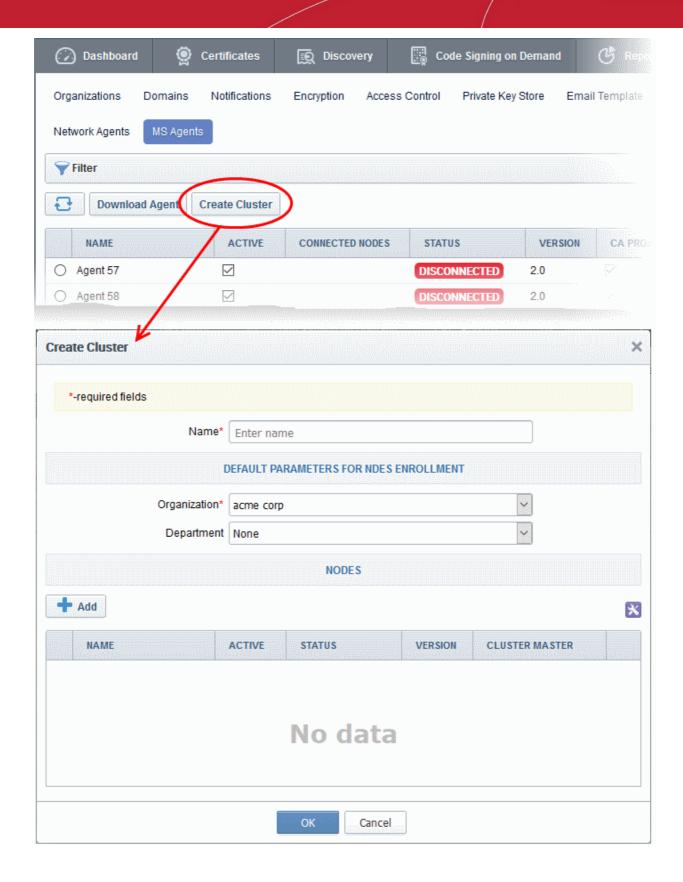
- CA Proxy
- Active
- Auto Update

See the section **Comodo CA Proxy Service Installation** for guidance on downloading and installing stand-alone MS Agents.

To create a clustered agent

- Login to CCM as an MRAO administrator
- Open the 'MS Agents' interface by clicking 'Settings' > Agents' > 'MS Agents'.
- Click the 'Create Cluster' button





Create Cluster - General Tab - Table of Parameters		
Field Name	Field Name Type Description	
Name	String	Enter a name for the clustered agent.



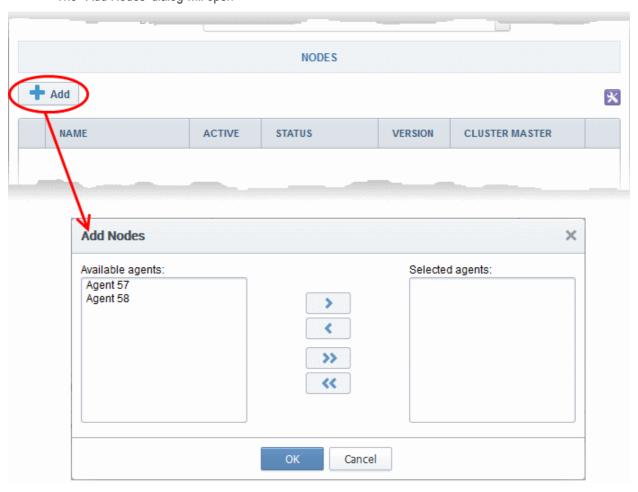
Create Cluster - General Tab - Table of Parameters			
	Default Parameters for NDES Enrollment		
Organization	Dron down list	Select the organization you want to assign to the alluster for issuing partificates	
Organization	Drop-down list	Select the organization you want to assign to the cluster for issuing certificates through NDES.	
Department	Drop-down list	Select the department you want to assign to the cluster for issuing certificates through NDES.	
	Nodes		
Add	Control button	Allows you to add stand-alone agents to the cluster. See the explanation of Adding Node Agents to the Cluster for more details.	

Adding Node Agents to the Cluster

You can add pre-configured stand-alone MS Agents to a cluster. Please ensure the agents are the latest version, are active, and are connected to CCM.

To add agents to a cluster

- Click 'Add' in the 'Create Cluster' > 'General' tab dialog
- The 'Add Nodes' dialog will open

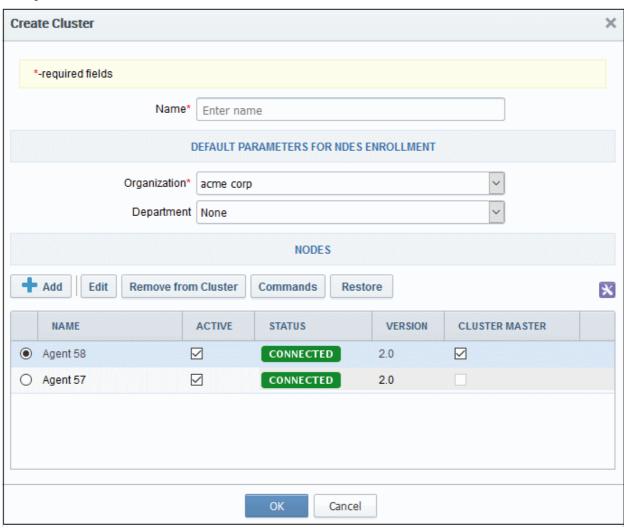


A list of available stand-alone agents will be shown in the left pane.



- Use the arrow buttons to add the stand-alone agents to the cluster
 - Select the agents to be added and move them to right pane by clicking right arrow butto or simply drag and drop the agent(s) to the right pane
 - To add all agents at once click the _____ button.
 - To remove agent(s) added by mistake, select the agent from the right pane and click the left arrow or simply drag and drop the agent to the left pane
 - To remove all agents at once click the ______ button.

The agents will be added to the cluster and shown as a list.



Nodes in a Clustered Agent – Table of column Descriptions		
Column Header	Description	
Name	Name of the MS Agent.	
Active	Indicates whether or not the agent is active. Administrators can change the state if required.	
Status	The current connection status of the agent. The possible states are: CONNECTED - The agent is connected to CCM	



	DISCONNECTED -	The agent is not connected to CCM	
	N/A -	The agent has never established connection to CCM.	
Version	Displays the version nu	umber of the MS Agent.	
Cluster master	Indicates whether the r	node is set as the master agent in the cluster.	
	Note: CCM automatically assigns one of the agents in the cluster as master agent in order to receive the commands for discovery scans and certificate issuance. The cluster master is selected depending on the order of connection and the current connection status. If connection to the cluster master is lost, the next agent is set as the cluster master.		
Note: Administrat	tors can enable or disabl	e the columns as desired, from the drop-down button at the right end. Active Version	
Controls	Add	Allows you add nodes to the cluster	
Agent Controls	Edit	Allows you to view the general settings and scan configuration of the agent and edit the name of the agent.	
	Remove from Cluster	Releases the agent from the cluster. The released agent is added to CCM as a stand-alone agent.	
	Commands	Enables administrators to view commands executed by the agent. Commands include configuration updates and scanning the AD server.	
	Restore	Allows admins to download the agent setup file for pre-configured agents. This is useful if you if you have already configured, downloaded and installed the agent on a server but want to re-install the agent for some reason. The new agent setup file will be configured with the same parameters (agent name, secret key, CA proxy, update settings, scan schedule etc). Applicable only for agents that are active.	

Click 'OK' in the 'Create Cluster' dialog for your configuration to take effect.

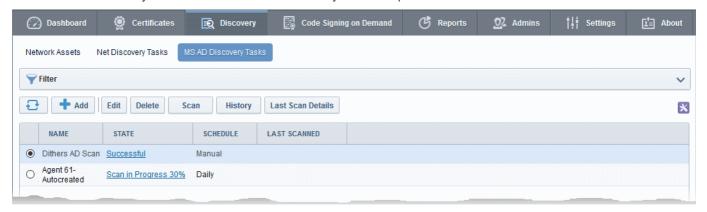
Once the general settings are configured and the agents are added, the next step is to configure the scan settings. See section Configure Active Directory Discovery Tasks for more details about scan configurations.

10.3. Configure Active Directory Discovery Tasks

- The 'Active Directory Discovery Tasks' interface lets you configure scans on AD servers which have been integrated with CCM. Scan results can be viewed in the 'Network Assets' tab.
- Active Directory (AD) scans will locate all certificates installed on servers, devices and endpoints on active directory domains.
- Each scan will identify the network/object structure and locate all types of certificates including SSL, client certs, code signing certs and device authentication certs.
- You can add auto-assignment rules to scans so unmanaged certificates will be assigned to a specific organization or department.
- You need to install the MS AD agent on your active directory server and integrate it with CCM in order to run
 the scans. See Comodo CA Proxy Service Installation if you haven't yet done this.



Click the 'Discovery' tab then choose 'MS AD Discovery Tasks' to open the interface:



Click the following links to learn more about Active Directory scans:

- Prerequisites
- Overview of process
- · Add domains and start scanning
- Edit an AD discovery task
- Delete an AD discovery task
- View a history of AD scan tasks
- View AD scan results

MS AD Discovery Tasks area - Table of Parameters		
Column Header	Values	Description
Name	String	Name of the certificate discovery task
State	String	Displays the status of the scan, that is, whether it is successful, failed, in progress or canceled. Clicking on the state displays respective result. For example, clicking on 'Successful' will display the number of certificates discovered.
Schedule	String	Displays whether the scan is to be run manually or scheduled
Last Scanned	String	Displays the date and time of the last scan performed
	✓ S	by clicking the button on the right: State Schedule ast Scanned
Control Buttons		
	Add	Enables administrator to add a new AD discovery task
	Refresh	Updates the list of displayed tasks



Discovery Task control Buttons	Edit	Enables administrator to edit the selected discovery task such as change the scan name, domains to be scanned, assignment rules and schedule
Note: The Discovery Task control buttons are visible	Delete	Enables administrator to delete a AD discovery task from the list
only on selecting a domain	Scan	Enables administrator to start a new scan for the selected discovery task
	Cancel	Enables administrator to stop a running discovery scan. This button will appear after starting a new scan for a discovery task.
	History	Displays the details of past scans performed for the selected discovery task and allows administrators to download scan reports
	Last Scan Details	Displays the results of the last scan for the selected discovery task
	Clean Results	Removes all the discovered certificates from the SSL certificates tab

10.3.1.1. Prerequisites

The administrator has installed the MS Agent on required AD server and has integrated the server to CCM. See Comodo CA Proxy Service Installation for more details.

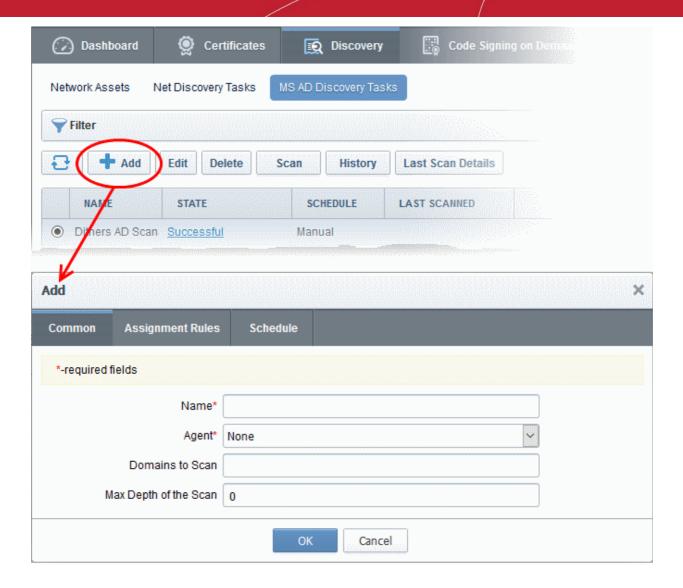
10.3.1.2. Overview of Process

- 1. Run a scan on an AD domain in order to find the network object structure, endpoints, user accounts and all deployed certificates.
- 2. Discovered items will be shown in the CCM interface as follows:
 - All discovered certificates will be listed under respective certificate types in the Certificates area of the CCM interface. ('Certificates' > 'SSL Certificates', 'Certificates' > 'Certificates', 'Certificates' > 'Device Certificates').
 - All items discovered on the AD domain will be shown in the 'Network Assets' interface. See View Results of AD Discovery Scan Tasks for more details. This includes certificates and items like devices, user accounts, and endpoints.
- 3. CCM will update the status of existing certificates that were issued using CCM (if necessary)
- 4. 'Unmanaged' certificates can become 'Managed' by renewing the particular certificate

10.3.1.3. Add Domains and Start Scanning

1. To add a new MS AD discovery scan task, click 'Discovery' > 'MS AD Discovery Tasks'> 'Add' to open the scan configuration form





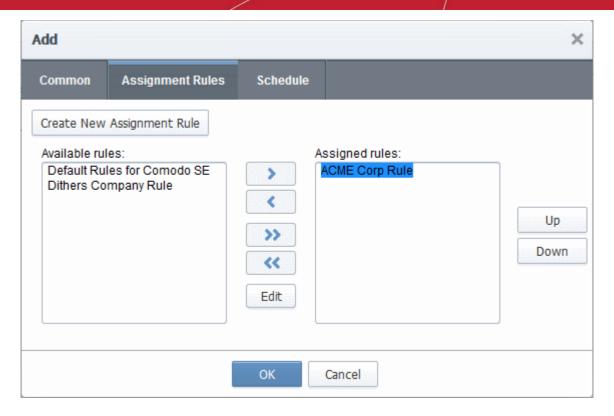
The form has three tabs. The first to configure scan settings, the second to apply auto-assignment rules and the third to schedule the scan.

2. First, complete the 'Common' tab:

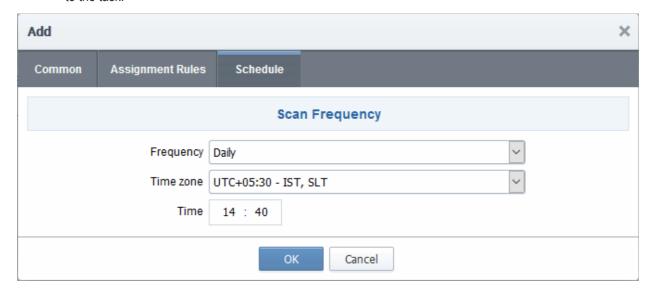
Form Element	Description	
Name	Enter a name to describe the AD discovery task	
Agent	Select the MS AD Agent or AD Agent Cluster to be used for scanning. For more details on MS Agents and clusters,	
Domains to Scan	Enter the Active Directory domains you wish to scan.	
Max Depth of the Scan	Select the number of network hierarchy levels to be scanned. The depth of the scan should cover all required endpoints/users and other AD objects in the network. 0 = Unlimited	

3. Click the 'Assignment Rules' tab to add rules which will assign unmanaged certificates identified by the scan to an organization or department.





- Administrators can create and manage rules which automatically assign discovered certificates to specific organizations/departments.
- The rules can be configured in 'Settings' > 'Assignment Rules'. For more details on managing autoassignment rules, see Auto-Assignment Rules for Unmanaged Certificates.in the CCM MRAO Administrator Guide
 - All auto-assignment rules configured on your CCM account are shown on the left.
 - Use the arrow buttons to add rules to the discovery task.
 - To create a new rule, click the 'Create New Assignment Rule' button.
 - To edit a rule, select it and click the Edit button.
- 4. Click the 'Schedule' tab to set the scan day, date and start time, and the frequency of the scans according to the task:

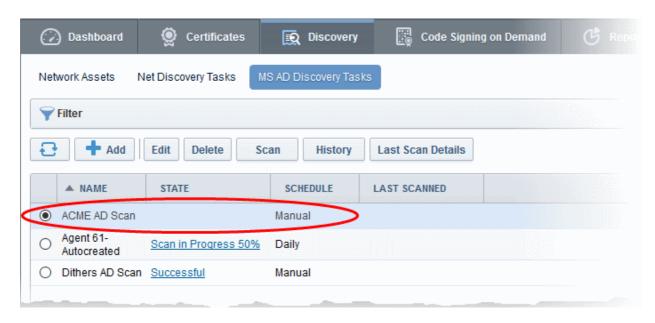


Available scan frequencies are: Manual (on demand), Daily, Weekly, Monthly, Quarterly, Semi-Annually and Annually.

5. Click 'OK'.

The newly created discovery task will be displayed in the list.



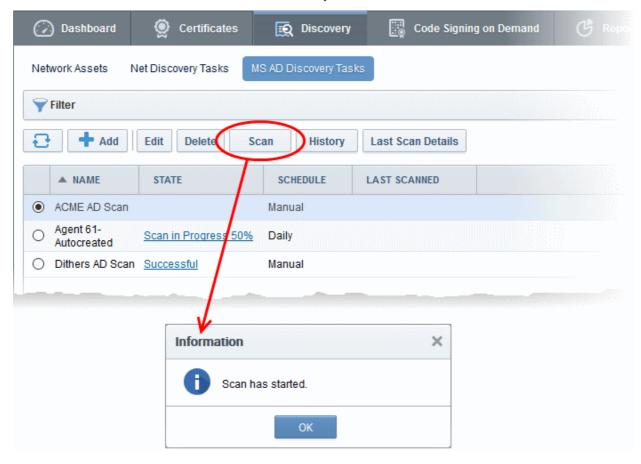


Repeat the process to add more MS AD Discovery Tasks.

6. To run a scan, select the respective 'Discovery Task' from the list

The control buttons for managing the task will appear at the top.

7. Click the 'Scan' button to commence the discovery scan for the selected task.



Note: You can manually initiate a scan only for the tasks with schedule 'Manual'. Other scan will automatically run as per the schedule set for respective the task.

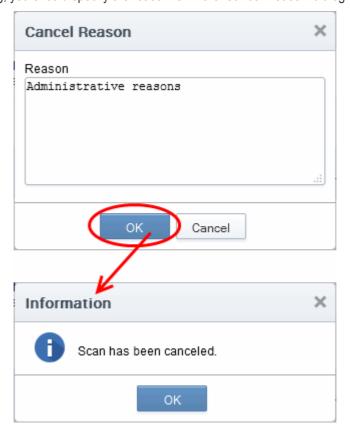
CCM allows administrators to run multiple discovery tasks at a time. After a scan has started, select another task and



click the scan button at the top.

If you cancel the scanning process, the entire system will revert to the state that existed before the scan was started (i.e., any data collected during scanning will not be applied until the scanning process is completed).

If you cancel the scanning, you should specify the reason for in the 'Cancel Reason' dialog and click OK.

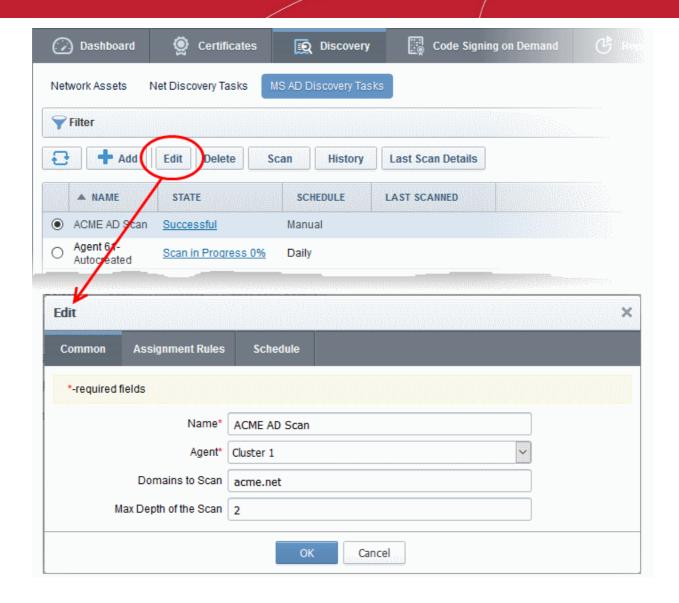


After the scan is complete, the results will be shown under 'Active Directory' in the 'Discovery' > 'Network Assets' area of the CCM interface.

10.3.1.4. Editing an AD Discovery Task

Administrators can reconfigure an existing AD discovery task by selecting it in the list and clicking the 'Edit' button at the top.





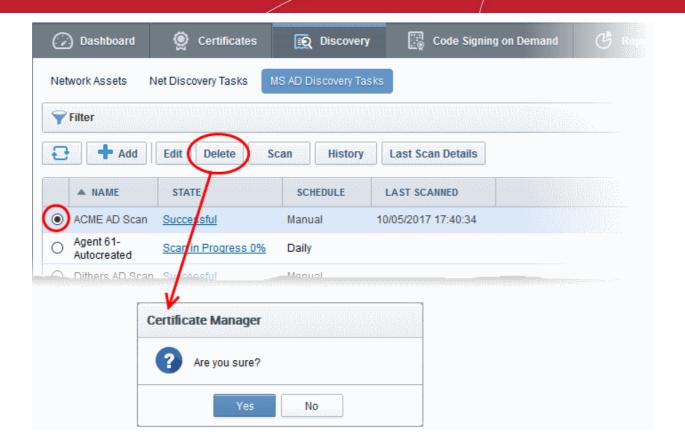
The 'Edit' interface will open.

The interface is similar to the from for adding a new discovery task and allows administrators to change the task name, select a another agent, choose a different domain, add or remove assignment rules, change the schedule and more. For more details see **Adding Domains and Start Scanning**.

10.3.1.5. Deleting an AD Discovery Task

To remove an AD discovery task from the list, select it and click the 'Delete' button at the top.





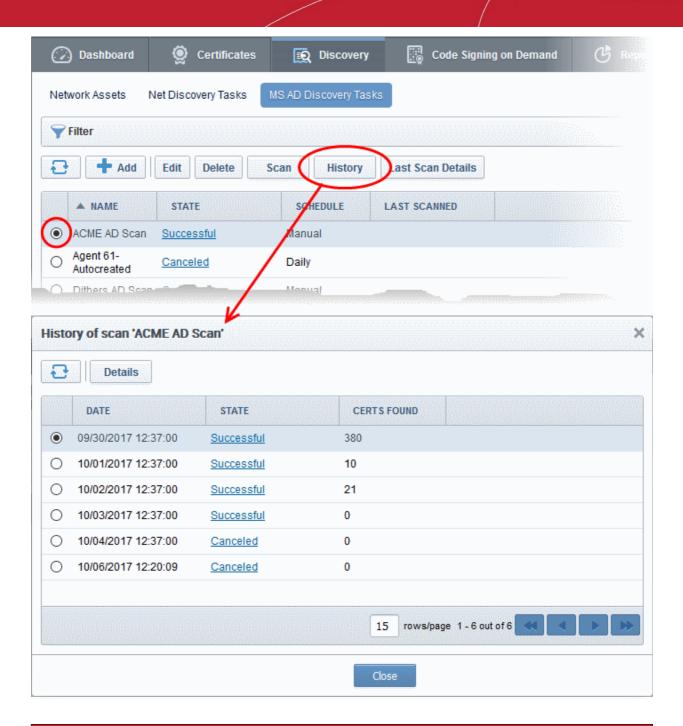
10.3.1.6. View History of AD Discovery Task

Administrators can view the results of previous scans for each AD discovery task. You can also view details of certificates identified by each scan and can assign unmanaged certificates to an organization or department.

To view task history:

- Click 'Discovery' > 'MS AD Discovery Tasks'
- Select a task from the list
- Click the 'History' button above the table
- All previous scans run under the task will be listed in a new window:

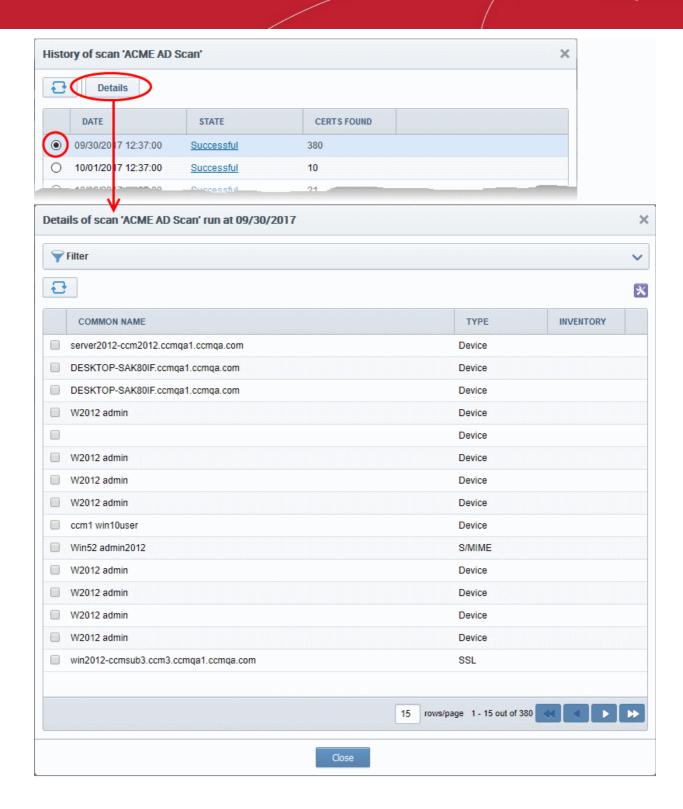




History of Scan - Column Descriptions		
Column Header Description		
Date	Precise date and time at which the scan was run	
State	Whether the scan succeeded, failed, or was canceled.	
Certs Found	The total number of certificates identified by the scan. This includes SSL certificates, client certificates, code signing certificates and device certificates.	

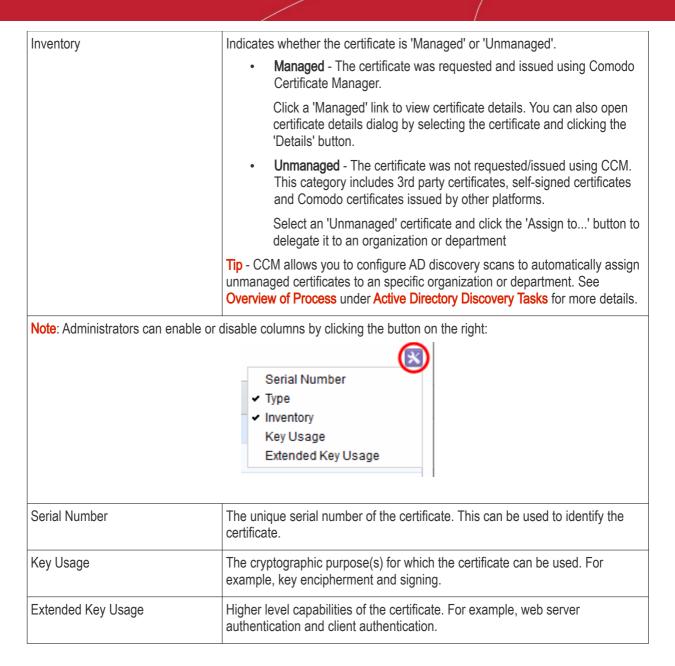
• Click the 'Details' button to view all certificates discovered during a scan:



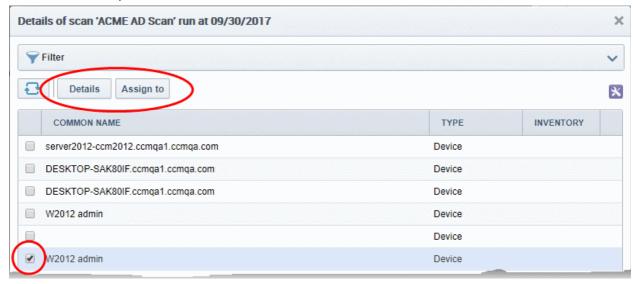


Details of AD Scan - Column Descriptions	
Column Header	Description
Common Name	The value in the 'Common Name' field of the certificate. This will vary according to certificate type. SSL certificates will usually show a domain name. S/MIME certificates may show an email address or host name, and device certificates usually show the host name of the device.
Туре	Indicates whether the certificate is SSL (web server), SMIME (email certificates, client certificates), code signing, or device certificate.

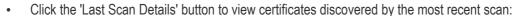


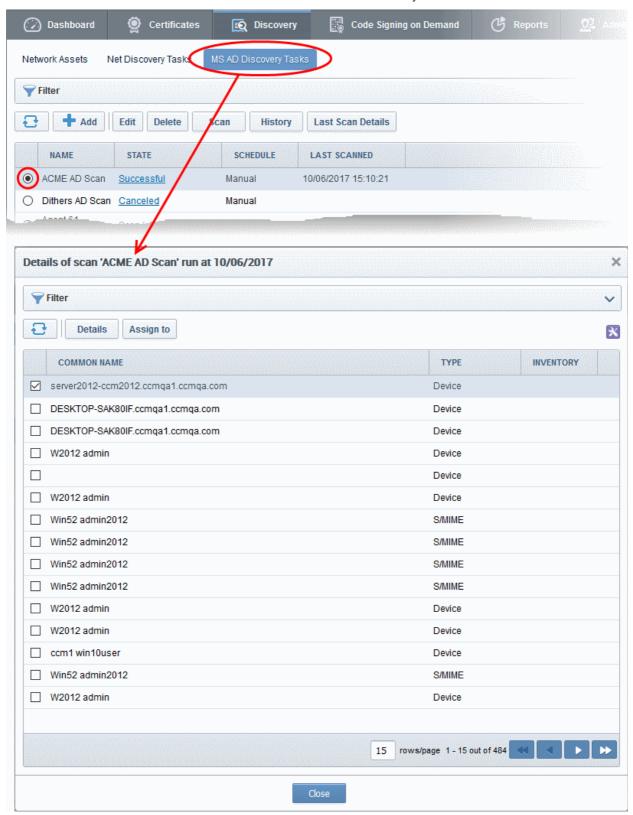


 Click the 'Assign to' button to manually delegate an unmanaged certificate(s) to an organization or department.







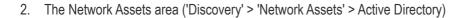


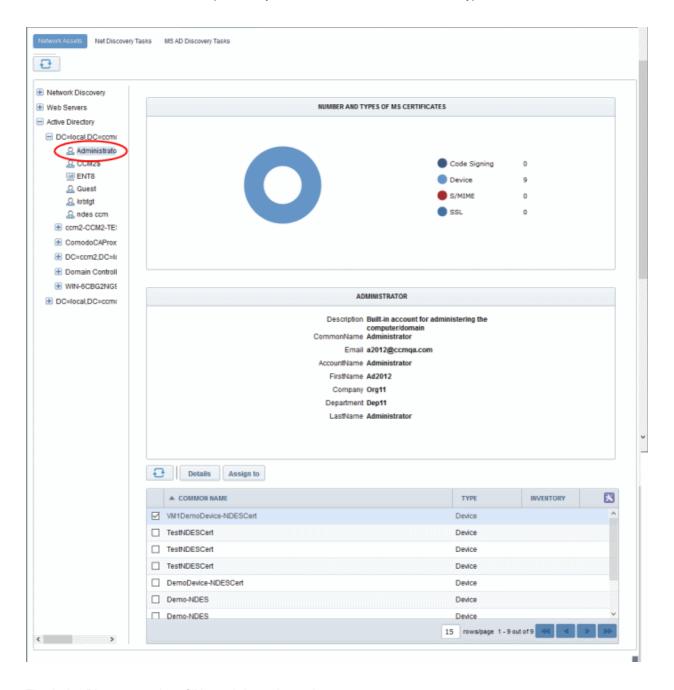
10.3.1.7. View Results of AD Discovery Scan Tasks

After each Active Directory discovery scan, Comodo Certificate Manager updates the lists of certificates in the following areas of the CCM interface:

1. The 'Certificates' area ('Certificates' > 'SSL Certificates', 'Client Certificates', 'Code Signing Certificates' and 'Device Certificates').







The Active Directory section of 'Network Assets' contains:

- Managed certs
- Unmanaged certs which are assigned to an Org/Dep.
- Unmanaged certs which are **not** assigned to an Org/Dep.
- Network objects including domains, users and devices enrolled to the AD domain
 - The Active Directory area shows AD domains that have been integrated to CCM by installing the MS agent.
 - Each AD tree shows objects found on the domain (including user accounts, devices and endpoints) and all
 certificates associated with that object.
 - You can view details of each certificate and manually assign unmanaged certificates to organizations or departments. Doing so will make them available in the SSL certificates interface.

Comodo advises administrator to:



- i. Schedule regular discovery scans as a matter of course;
- ii. Run a manual scan after every change to certificate configuration. Otherwise, it is possible that the 'SSL Certificates' area will show inaccurate information. (e.g. you may have uploaded a certificate to your website but in CCM the certificate will have a state of 'Issued' and a discovery status of 'Not deployed' if you haven't re-run the scan).
- iii. Run a manual scan after any change to the network in general.

11. Troubleshooting

11.1. Enrollment Failure

See *.log files under \Log sub-folder for error logs. Logs can be opened with any text viewer or editor.

In case of enrollment failure, please make sure that the following is completed:

- 1) Names of the organization and the department in user's properties at Active Directory side matches the corresponding settings on the CCM side.
- 2) The email address in user properties at the Active Directory side is valid.
- 3) The selected domain is delegated to appropriate organization and department in CCM.
- 4) Active Directory certificate template has Read, Enroll, Autoenroll permissions for appropriate users and/or groups. Also enrollment and auto-enrollment is allowed by Public Key Policies of the domain.
- Key Usage in Active Directory template is set according to KU bindings in the corresponding CCM template. Application policies list in Active Directory template and EKU bindings list in CCM template are equal by used aggregate of OIDs. Each Application policy in AD template have corresponding EKU binding in CCM template.
- 6) ccm_ca32.exe is trusted for domain network and allowed by Windows Firewall

11.2. Unsupported Editions of Windows 2012/R2

There are some special-purpose editions of Windows Server 2012/R2, that optimized for specific tasks and do not allow to install ADCS role. Such editions are not supported:

- Microsoft Hyper-V® Server 2012
- Windows Storage Server 2012 Standard
- Windows Storage Server 2012 Workgroup
- Windows MultiPoint Server 2012 Premium
- Windows MultiPoint Server 2012 Standard

11.3. Access Denied when Duplicating Templates

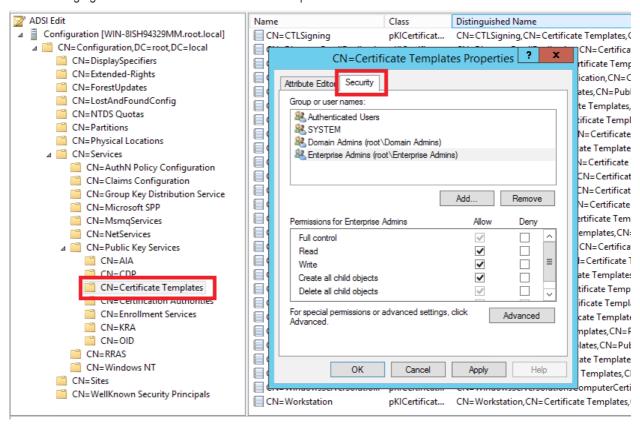
This error can take place when current user's account has no corresponding permissions to container with templates. To check and/or fix it, please do the following:

- 1) Make sure, that you are logged on to appropriate server as a enterprise administrator.
- Run adsiedit.msc
- Connect to "Configuration" naming context
- 4) Choose "CN=Configoration(your DC)->CN=Services->CN=Public Key Services ->CN=Certificate Templates"



- 5) Open "Properties" window using corresponding option from the popup-menu
- 6) Choose "Security" tab
- 7) Select group or name of the user
- 8) Make sure that "Write" and "Create all chind objects" permissions are granted
- 9) Press OK button

The following figure shows how to find "Certificate Templates" container with ADSI editor.





About Comodo CA

Comodo Certificate Authority is one of the world's largest providers of SSL certificates by volume having issued over 91 million certificates and serving over 200,000 customers across 150 countries. The company provides a full suite of certificate products spanning all validation levels for website certificates, certificates for code-signing and email-signing, and the Comodo Certificate Manager (CCM) platform. Comodo CA has its US headquarters in New Jersey and international offices in the United Kingdom, Ukraine and India.

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